

Telekom MMS

Employee Experience Solutions.

Poll Plugin.



Release Notes Version 3.0



Plugin Poll.

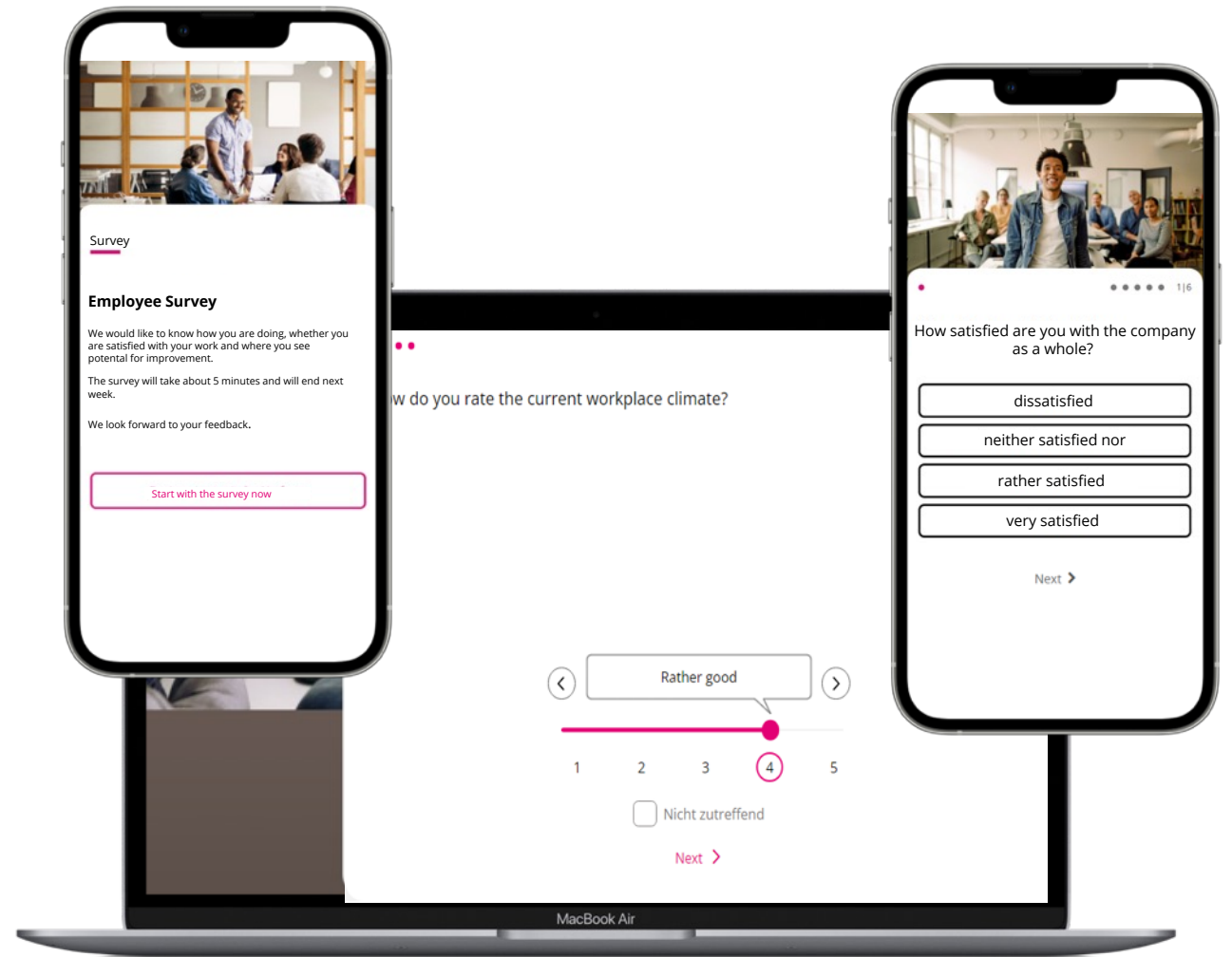
Use case

Employee opinions and feedback are the be-all and end-all for a company - this is the only way to drive change and improvement. From **large employee surveys to quick pulse surveys** - quickly implemented thanks to the poll plugin.

Features

- Eight question types: free text, number, button, slider, single selection, multiple choice, ranking, rating incl. option to abstain
- Anonymous and one-time participation on request
- Real-time results at the end of the survey
- Comprehensive CSV export for optimal evaluation
- Optimized for desktop and mobile use

Technologies:  Hailo  Staffbase




Release Notes – Poll 3.0 - Overview.

NEW FEATURES

- Using polls as templates / copying polls
- New question types
 - Selection list
 - Multiple choice
 - Star rating
 - Ranking
 - Number
- Building easy poll paths
- Live updates

new

IMPROVEMENTS

-  Optimized display of the test mode



01

New features.

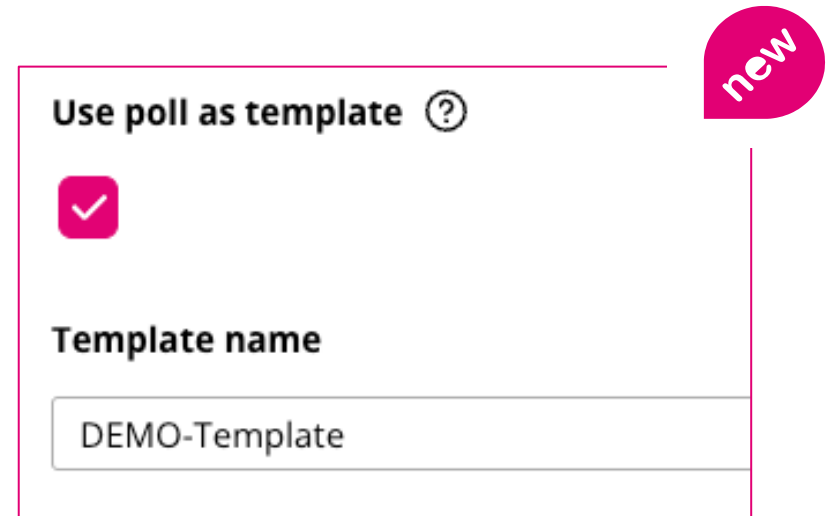
Using polls as templates / copying polls.

When creating new polls, editors now have the option to choose from existing templates.

Any existing poll can be saved as a template in the poll by an editor. This can be done by checking the appropriate box in the general settings of the poll. Additionally a name for the template has to be defined.

As soon as a template exists, editors will be able to choose whether to use it or not when creating a new poll.

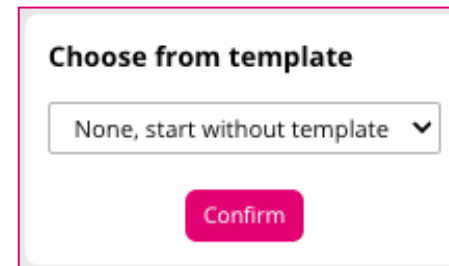
With the use of this function, **polls can simply be copied**. It is also possible to release centrally prepared polls for use by individual departments/locations. **The process of creating a survey from an existing template is significantly accelerated!**



Use poll as template ⓘ

Template name

DEMO-Template



Choose from template

None, start without template ▾

Confirm

New question types.

When creating a new question you can now choose from 8 question types. These will be presented separately on the following slides.

In addition to the existing question types, the following 5 new ones are available in this version:

- **Selection list**
- **Multiple choice**
- **Star rating**
- **Ranking**
- **Number**

Free text

Number

Simple Selection

Multiple Choice

Slider

Ranking

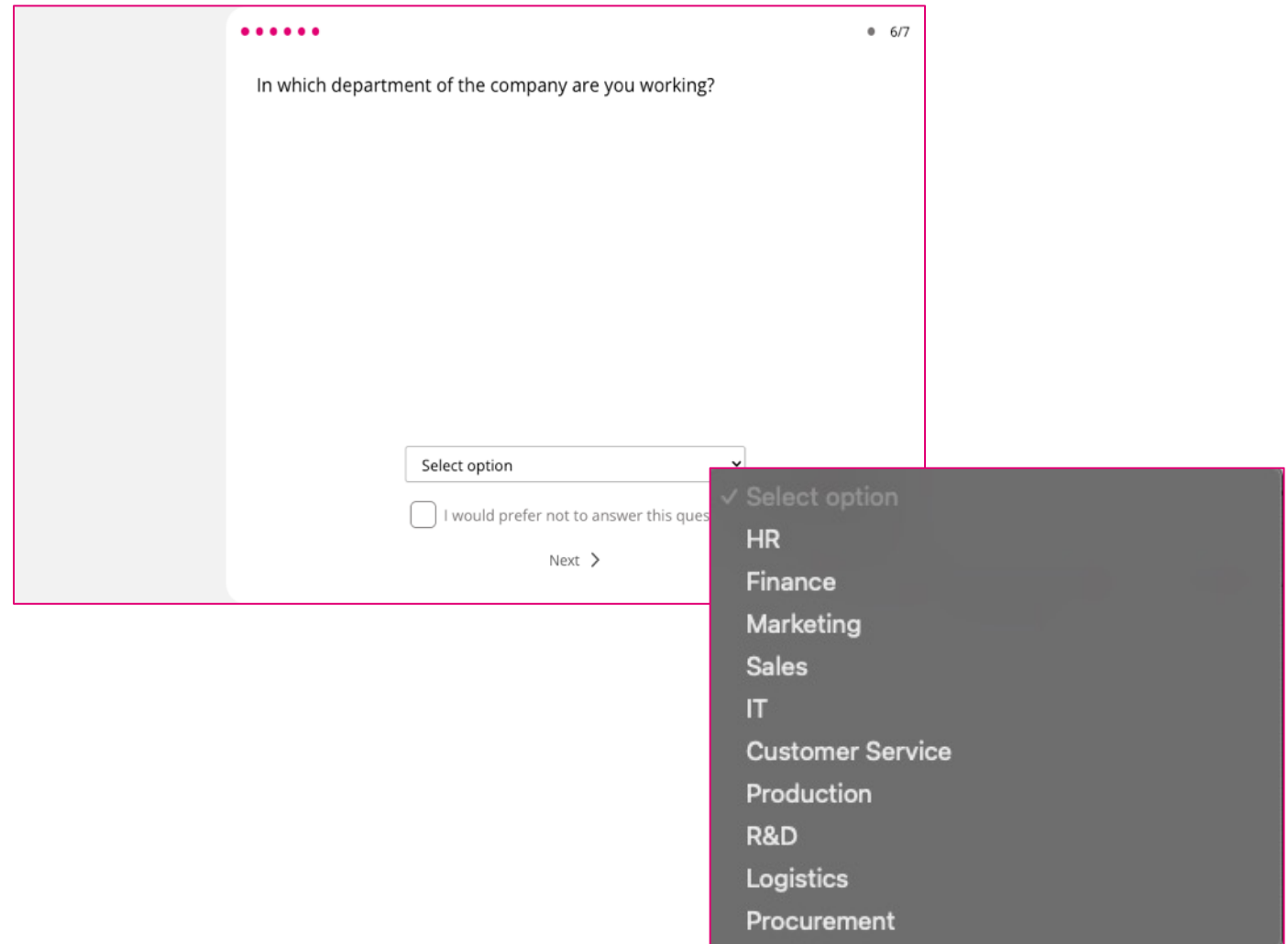
Selection List

Star Rating

Selection list.

Previously, the “simple choice“ question only allowed a maximum of 4 answers.

With the new selection list, **up to 10 answer options can be provided**, from which the user can select the most appropriate answer via a drop-down menu.

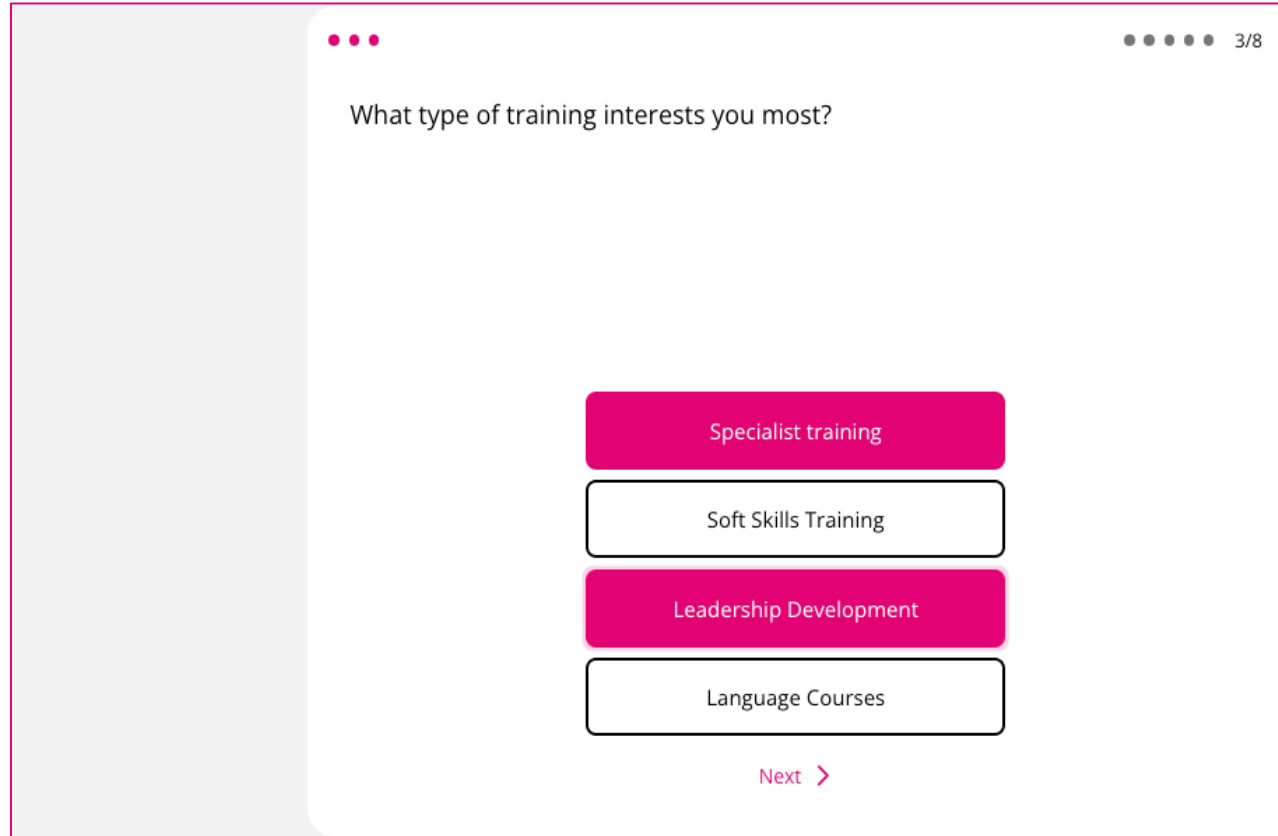


The screenshot shows a poll interface with a question: "In which department of the company are you working?". The question is displayed in a white box with a progress indicator (5 red dots) and a page number (6/7) in the top right corner. Below the question is a dropdown menu with the placeholder text "Select option". A dark grey dropdown menu is open, showing a list of 10 department options: "Select option", "HR", "Finance", "Marketing", "Sales", "IT", "Customer Service", "Production", "R&D", "Logistics", and "Procurement". Below the dropdown menu is a checkbox labeled "I would prefer not to answer this question" and a "Next >" button.

Multiple choice.

Previously, it was not possible for users to give more than one answer in any of our question types.

Now you can do exactly that with the multiple choice type. There **a user can select 1-4 answer options at the same time.**

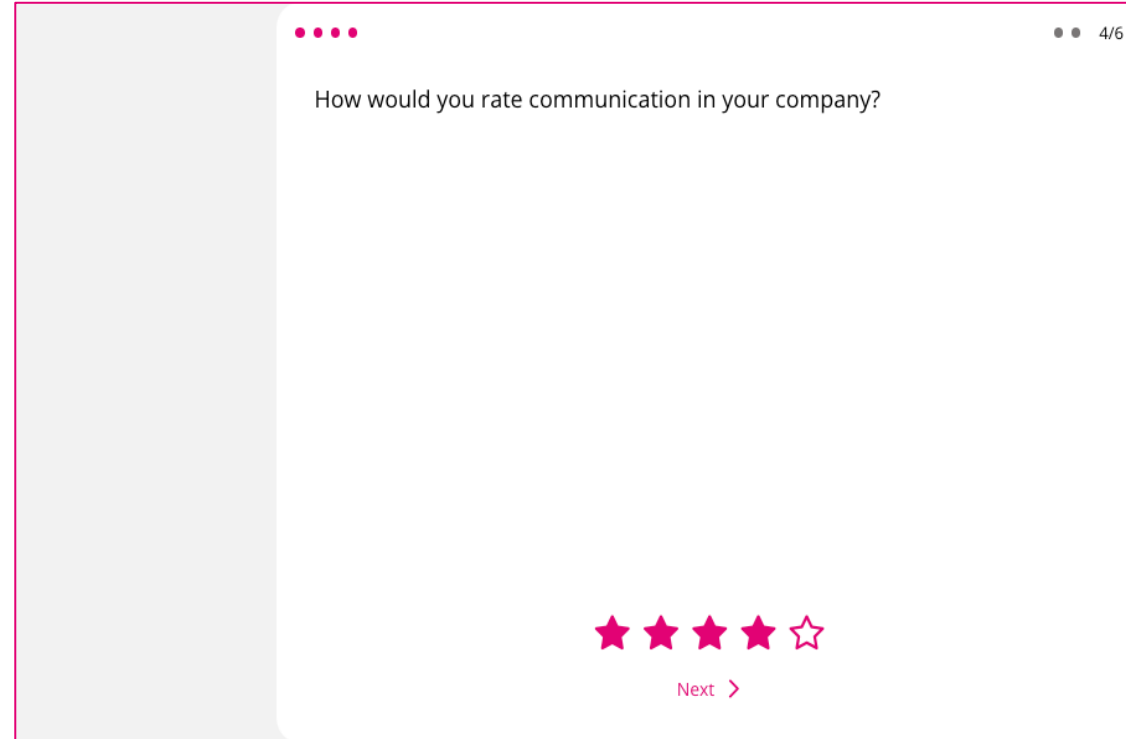


The screenshot displays a poll interface within a mobile application. At the top, there are three red dots on the left and a progress indicator on the right consisting of five grey dots with the text '3/8'. The question text reads 'What type of training interests you most?'. Below the question, there are four selectable options, each in a rounded rectangular button: 'Specialist training' (highlighted in red), 'Soft Skills Training' (white with a black border), 'Leadership Development' (highlighted in red), and 'Language Courses' (white with a black border). At the bottom center, there is a 'Next >' button in red.

Star rating.

A star rating is a must in any good survey tool.
Therefore, we have now added this question type.

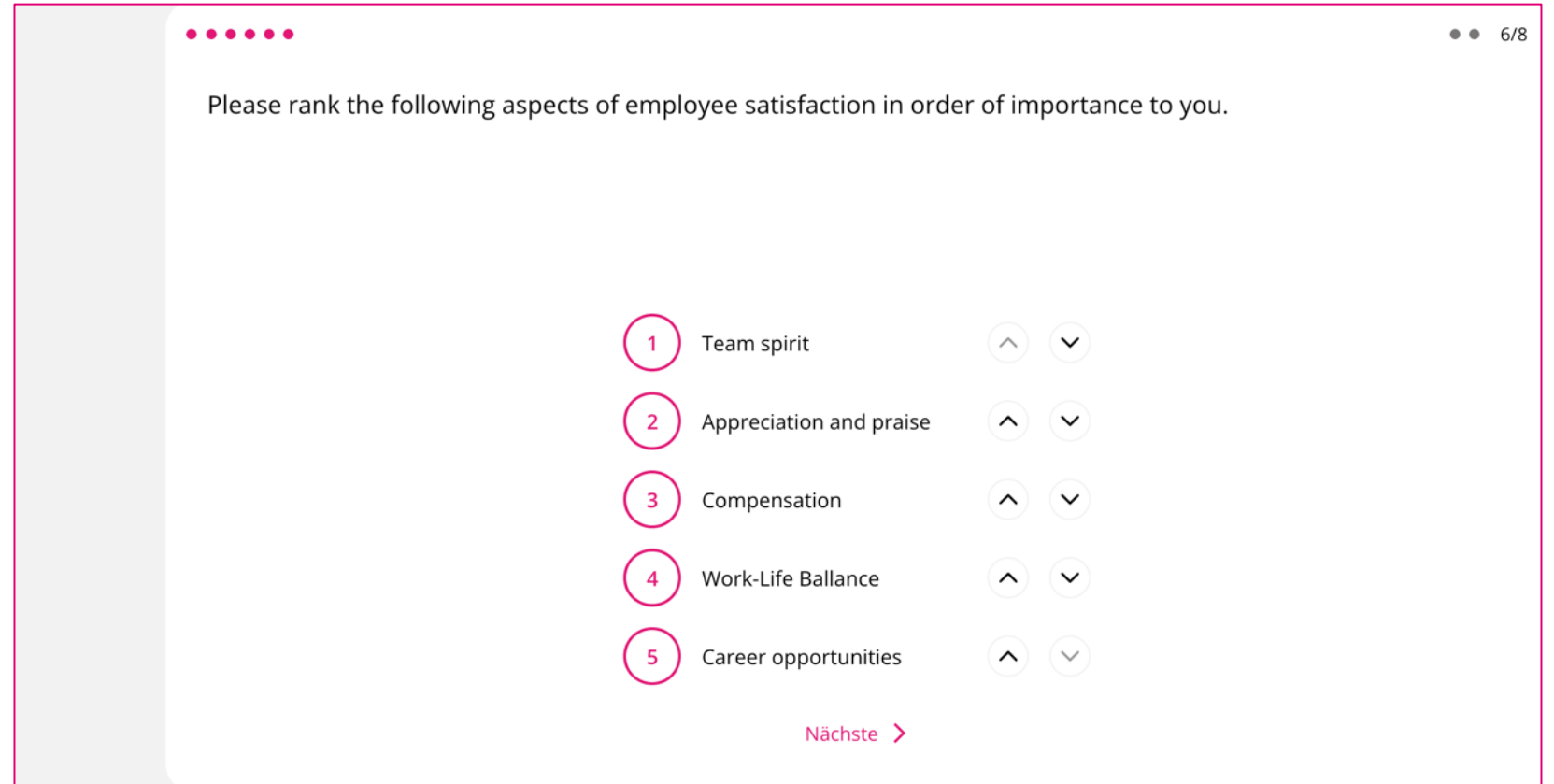
Users can now give a rating from 1-5 stars.



The screenshot shows a survey question interface. At the top left, there are three red dots. At the top right, there are two grey dots followed by the text "4/6". The question text is "How would you rate communication in your company?". Below the question, there is a star rating interface consisting of five stars. The first four stars are filled with red, and the fifth star is an outline. Below the stars, the text "Next >" is displayed.

Ranking.

With this type of question you can give users the opportunity to **rank up to 5 answers**.



The screenshot displays a ranking poll interface. At the top, there are five red dots indicating the current question. The instruction reads: "Please rank the following aspects of employee satisfaction in order of importance to you." Below this, five categories are listed, each with a rank number in a pink circle and up/down arrow controls:

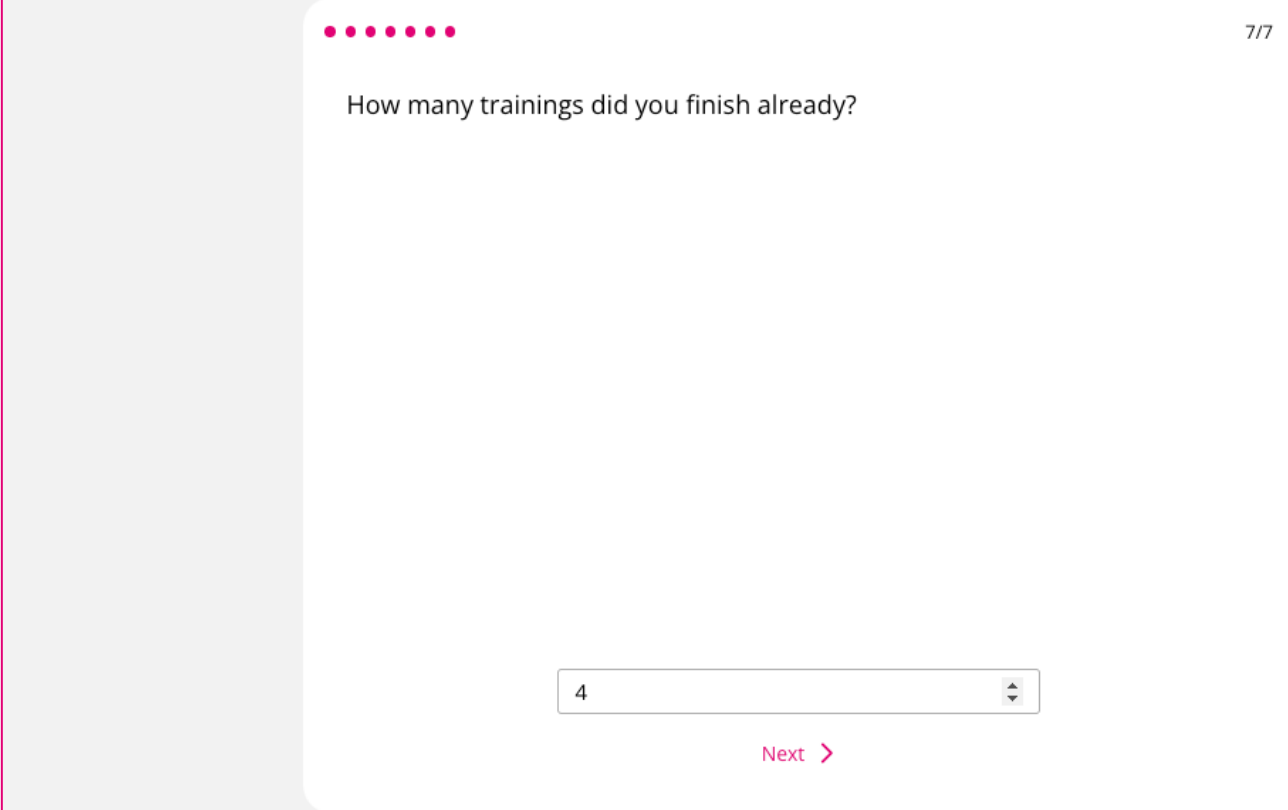
- 1 Team spirit
- 2 Appreciation and praise
- 3 Compensation
- 4 Work-Life Ballance
- 5 Career opportunities

At the bottom right, there is a pink button labeled "Nächste >" (Next >).

Number.

Sometimes you just want to ask a number within a poll. This is now possible with the new question type "Number".

This type of question allows the user to insert a number of their choice when answering the question. On the right hand side of the number field there are up and down arrows. You can use these to adjust the number. The number can also be entered using the number keys on the keyboard.



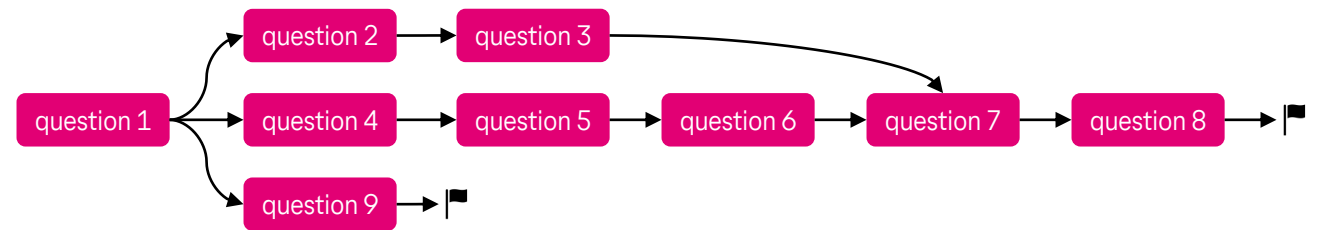
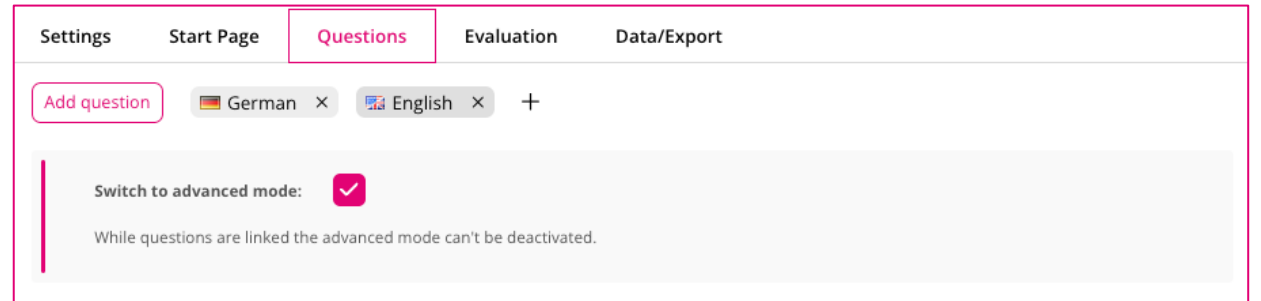
The screenshot displays a poll question interface. At the top left, there are five red dots, with the first one filled. In the top right corner, the text "7/7" is visible. The question text reads "How many trainings did you finish already?". Below the question is a number input field containing the value "4". To the right of the input field is a vertical scrollbar with up and down arrows. Below the input field is a red "Next >" button.

Building easy poll paths.

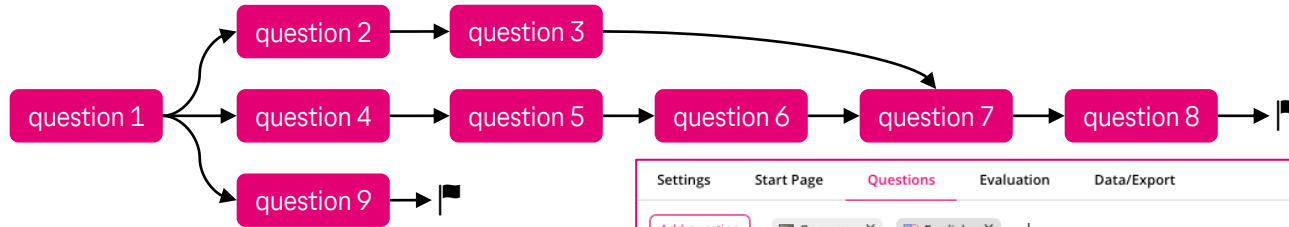
By activating the advanced mode, it is possible to "link" questions in so-called paths.

For example, you can ask a question at the beginning of the survey about a user's role and then ask other questions depending on the user's choice. This option will only be visible if you have activated the "advanced mode" in the question configuration area.

The example on the right shows 3 survey paths depending on the answer to question 1. One of the paths ends with question 9 after 2 questions.



Building easy poll paths.



Settings Start Page Questions Evaluation Data/Export

Add question German English +

Switch to advanced mode: While questions are linked the advanced mode can't be deactivated.

Filter

Position	Question	Question type	Predecessor question(s)	Follow-up question(s)
1	Which aspect of your work is most important to you?	Simple Selection		2, 4, 9
2	Do you have access to the resources you need for your professional development?	Simple Selection	1	3
3	What type of training interests you most?	Multiple Choice	2	7
4	How would you describe the working environment in your team?	Slider	1	5
5	Do you feel supported by your manager?	Simple Selection	4	6
6	How would you rate communication in your company?	Star Rating	5	7
7	Do you have any suggestions for improving the company?	Free text	3, 6	8
8	Would you like to take part in a workshop on improving the working environment?	Simple Selection	7	
9	What measures to improve the work-life balance would you like to see?	Multiple Choice	1	

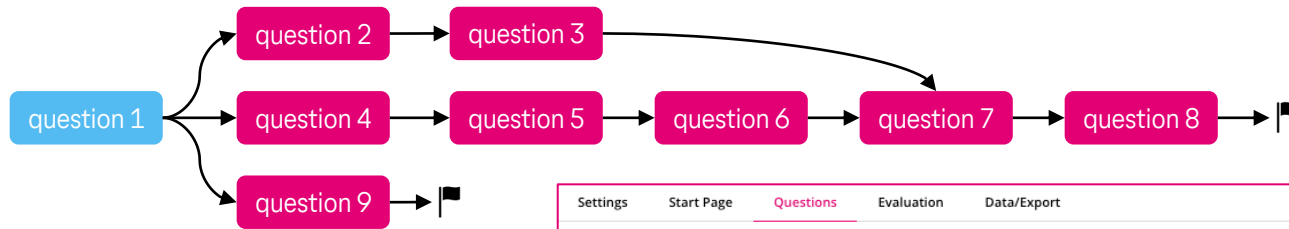
The flag indicates that this question ends the poll.

This column shows which question(s) will follow the current one.

If a question is marked as a follow-up to another question, it cannot be deleted without first disconnecting both linked questions.

This column shows which question(s) will follow the current question.

Building easy poll paths.



Depending on the question type, you can specify which question(s) should follow, **either globally or for the different answer options**.

For all question types, this can be used to set which question should follow, unless a separate setting is set for one of the answer options

If the field is left blank and the poll does not end with the question at hand, the next question in the order is automatically chosen.

Settings Start Page Questions Evaluation Data/Export

Save Back German English

Image Background

Select

Position

1 End survey

Question*

Which aspect of your work is most important to you?

Additional information

Paragraph

Answers

Option	Icon	Text	Next question
Option 1	No icon	Working environment and corporate culture	How would you describe the working environment in your...
Option 2	No icon	Career and development opportunities	Do you have access to the resources you need for your f...
Option 3	No icon	Work-Life-Balance	What measures to improve the work-life balance would...

Next question

Abstention I'd prefer not to answer this question

For each question, it can be decided whether the question at hand should end the survey.

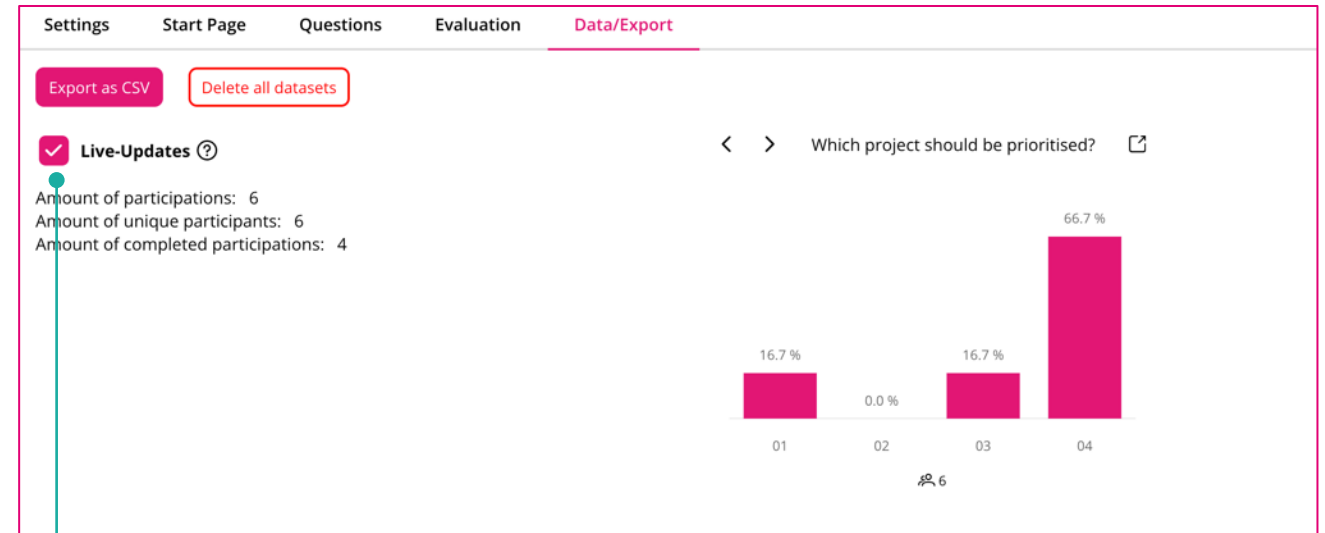
For **simple selection, selection list and slider**, you can specify which question should follow if one specific option is selected.

Live updates.

With the live updates for editors, we offer an exciting extension that not only increases interaction during live events, but also allows **real-time insight into the dynamics of the survey**.

Live updates allow you to see polling results as the event unfolds, allowing you to react and adapt immediately. For conferences, seminars or team meetings, this feature allows you to gauge the mood of the audience and respond to it.

In addition, live updates will boost engagement by actively involving participants in the polling process and providing immediate feedback. This makes your events more interactive and dynamic, enhancing the overall experience for everyone involved.





02


Improvements.

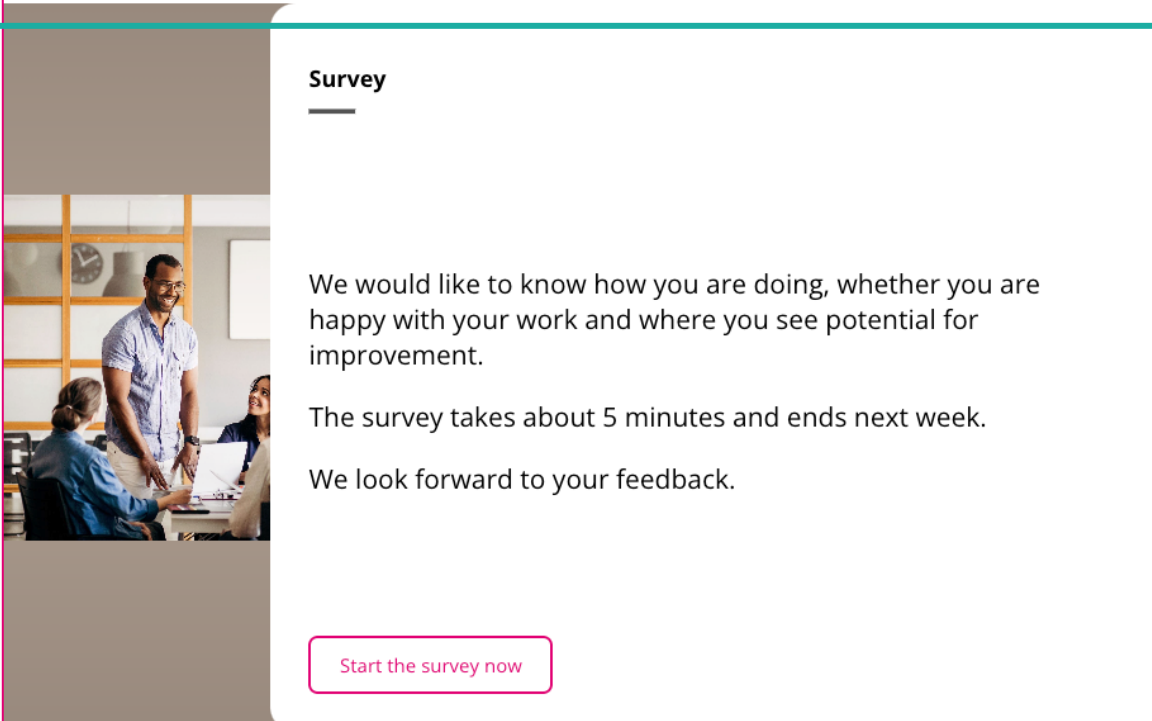
Optimized testmode.

The test mode is especially interesting for editors. When it is activated, no answer data is stored in the survey, so you can make changes quickly when testing.

Previously, the test mode was only accessible via a small setting option. Now the test mode is **displayed more prominently, so that no response is lost.**

Note: As soon as the survey is in the so-called live mode, central content changes can no longer be made so that the evaluation of the data is not distorted. In other words, in order to be able to make changes to the content of the survey, all response data must first be deleted.

 The survey is currently in edit mode, so no answer records are saved.



Survey

We would like to know how you are doing, whether you are happy with your work and where you see potential for improvement.

The survey takes about 5 minutes and ends next week.

We look forward to your feedback.

[Start the survey now](#)



The poll is in live mode. This means that answer records are saved and the poll cannot be edited anymore. Only some settings options can be changed. To enable edit mode click here.

[Enable Edit-Mode](#)

Questions?

Our team will be happy to help you!



plugins@telekom-mms.com



Further interesting information and contact details can be found here: <https://employee-experience-store.com/en>