Telekom **MMS**

Employee Experience Solutions.

Ideation Plugin.

Release Notes Version 4.2

Release Notes – Ideation 4.2 - Overview.

NEW FEATURES

- Multilingualism [1]

IMPROVEMENTS

- Comments directly in detail view of an idea
- Display sorting and filtering options when initially displaying the list of ideas
- Changing text sizes for better readability
- Display time next to date of ideas and comments
- Improved validation of status colors for contrast (accessibility)

FIXES

- Images Zoom for Android devices not working
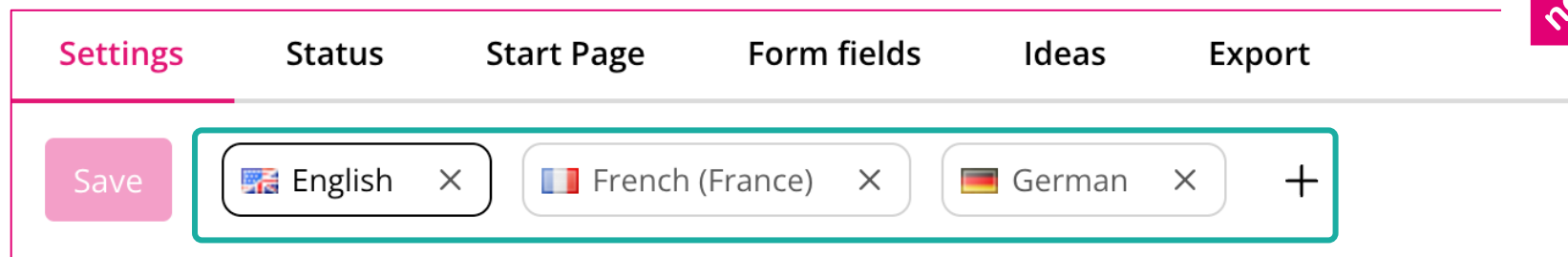
1 feature only available for Staffbase

01

New features**.**

Multilingualism.

With the update, we introduced the option to offer some **editable content** in the plugin **in multiple languages.** This concerns:

- the optional hint text for the comment section

- the names for the different statuses of an idea

- the content on the homepage and

- the names for the different form fields of an idea

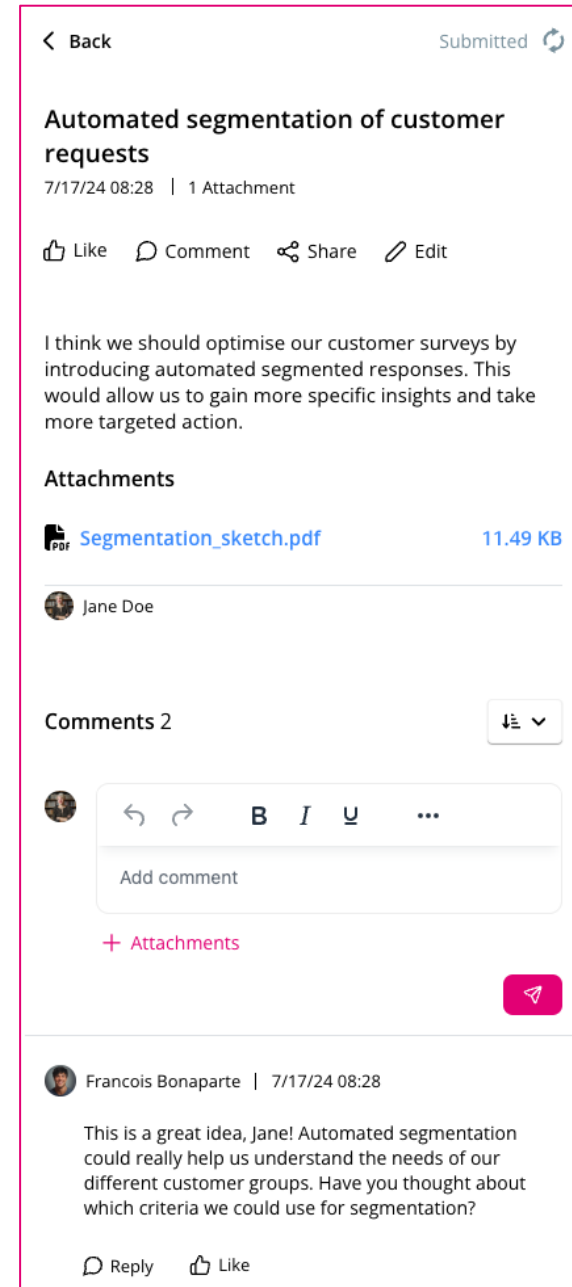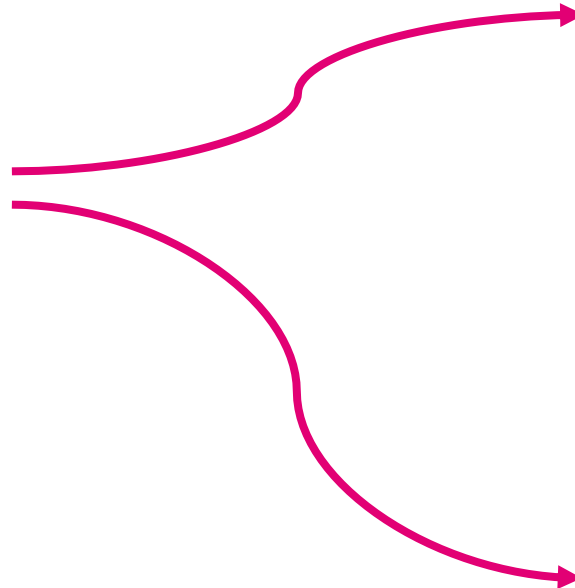Now editors can create content in multiple languages and provide specific descriptions for each language.

02

Improvements.

Comments directly in the detail view of an idea.

The comments on an idea used to be "hidden" behind an extra menu item in the detail view.

Based on numerous feedback from our customers, we have now changed this behavior centrally
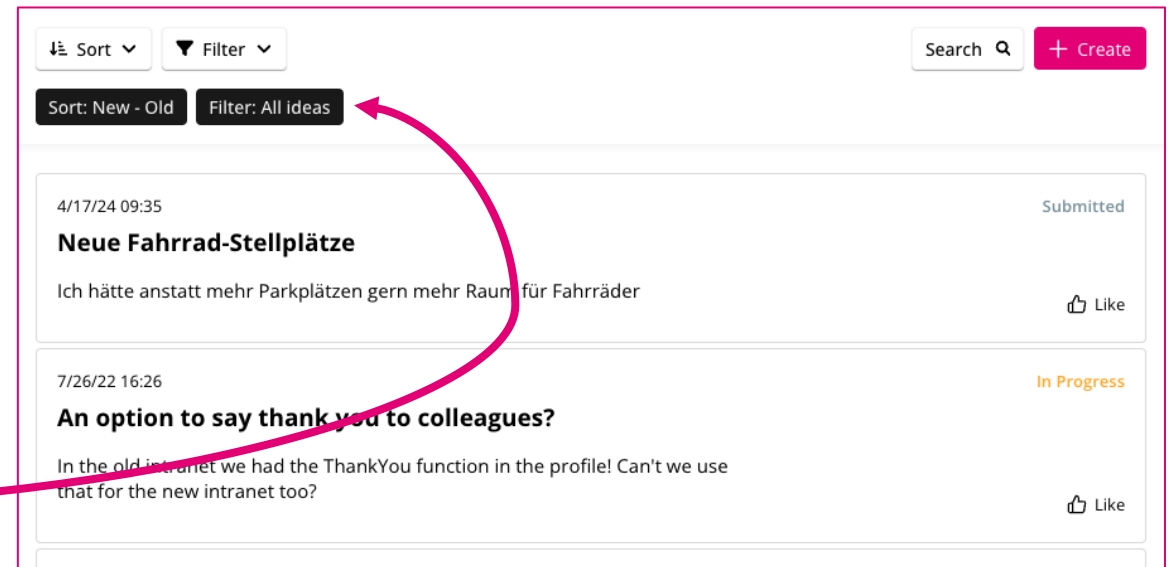
All comments are visible directly on the detail view below the idea description. The extra menu items for attachments and comments have thus been completely eliminated.

< Back   Submitted ⟳

Automated segmentation of customer requests
7/17/24 08:28 | 1 Attachment

👍 Like   💬 Comment   ⌁ Share   ✎ Edit

I think we should optimise our customer surveys by introducing automated segmented responses. This would allow us to gain more specific insights and take more targeted action.

Attachments

📄 Segmentation_sketch.pdf   11.49 KB

👤 Jane Doe

Comments 2   ⬇ ⌄

👤 [↶ ↷ **B** *I* U̲ •••]

    Add comment

    + Attachments

                                                 ⇗

👤 Francois Bonaparte | 7/17/24 08:28

   This is a great idea, Jane! Automated segmentation could really help us understand the needs of our different customer groups. Have you thought about which criteria we could use for segmentation?

💬 Reply   👍 Like

Display sorting and filtering options when initially displaying the list of ideas.

When initially displaying the list of ideas, the user was previously unable to see how the questions were sorted or filtered individually. This often led to confusion among users.

Therefore, we have now improved it so that the user is shown the standard sorting and filtering transparently.

Other improvements.

Change text sizes for better readability.

We have revised the complete text sizes in the plugin to improve readability.

Display time next to date of ideas and comments.

In addition to the creation or editing date of ideas or comments, the time was only displayed for the current day. We have now improved this so that the time is always displayed.

Improved validation of status colors for contrast (accessibility).

For the individual states of the ideas, an editor can determine the text color. So far, we have only displayed a warning if the editor has chosen a color that has too little contrast. Now even the saving of colors that have clearly too little contrast is prevented. This improves readability in terms of accessibility.

03

Fixes.

Fixes.

Images Zoom for Android devices not working.

In the case of images as attachments of ideas or comments, the user could not zoom in on Android devices. This is due to the embedding/integration via iFrame into the respective platform. We have therefore added buttons to zoom for images especially for Android devices.

Questions?

Our team will be happy to help you!

✉ **plugins@telekom-mms.com**

Further interesting information and contact details can be found here: https://employee-experience-store.com/en