Telekom **M M S**

Employee Experience Solutions.

# Q&A Plugin.

Release Notes Version 1.4

Plugin Q&A.

🔍 Use case

The Q&A plugin enables an **interactive knowledge** pool in which existing questions can be searched, read and answered. The **exchange** in the **community** leads to the answer for every question. And best of all: all questions and answers are collected in one place in your employee app or intranet and can be accessed at any time.

Features

- Simple option to ask and answer questions
- Mark answers as helpful or accept them as the correct answer, separate highlighting of the correct answer
- Transparency thanks to automated status of questions - open, solved, & potentially answered
- Extensive search and filter options
- Push notifications for questioners when answers are received

Technologies: Haiilo Staffbase
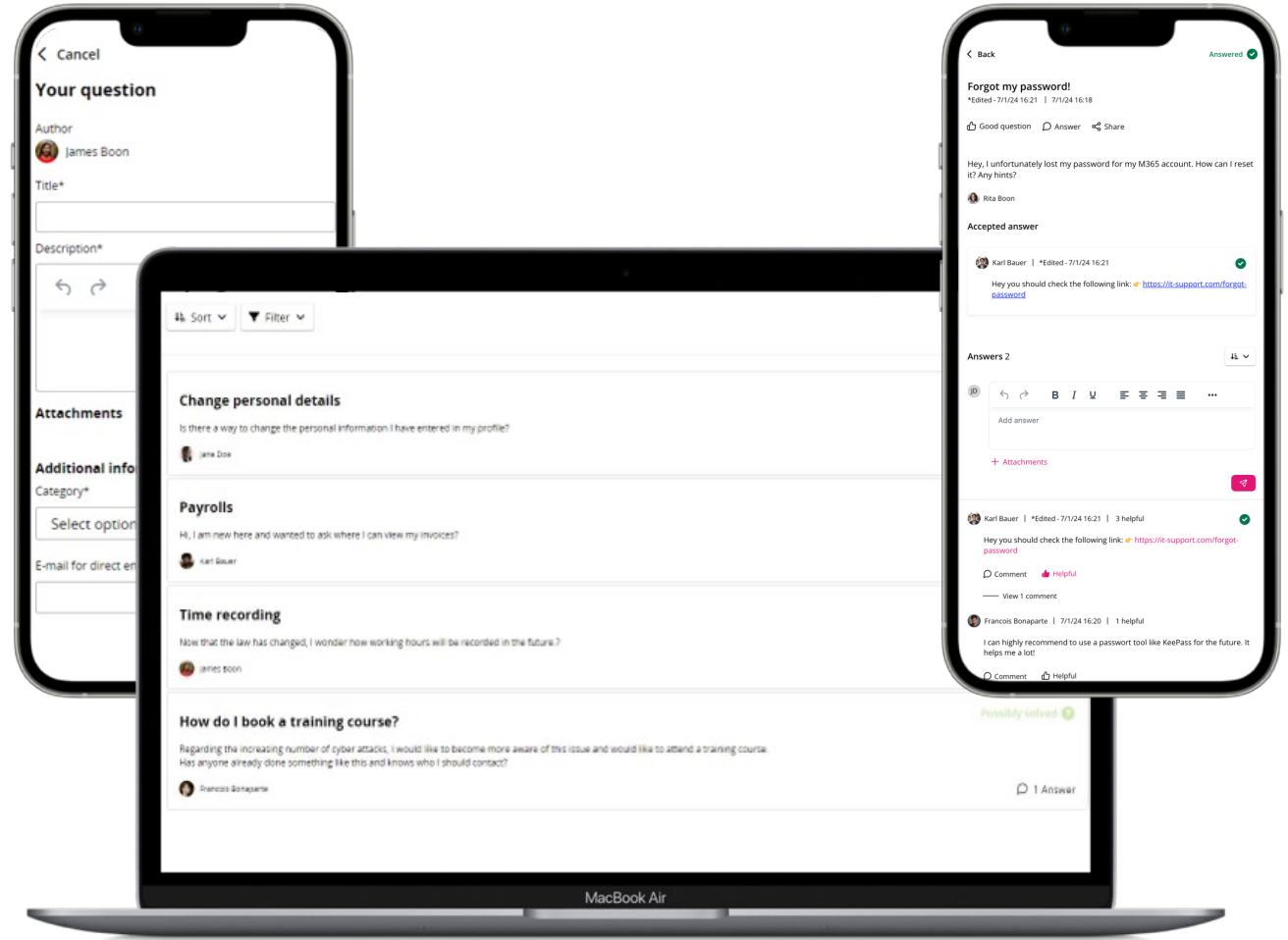
Release Notes – Q&A 1.4 - Overview.

NEW FEATURES

new
- Multilingualism [1]

FIXES

- Unable to share a question
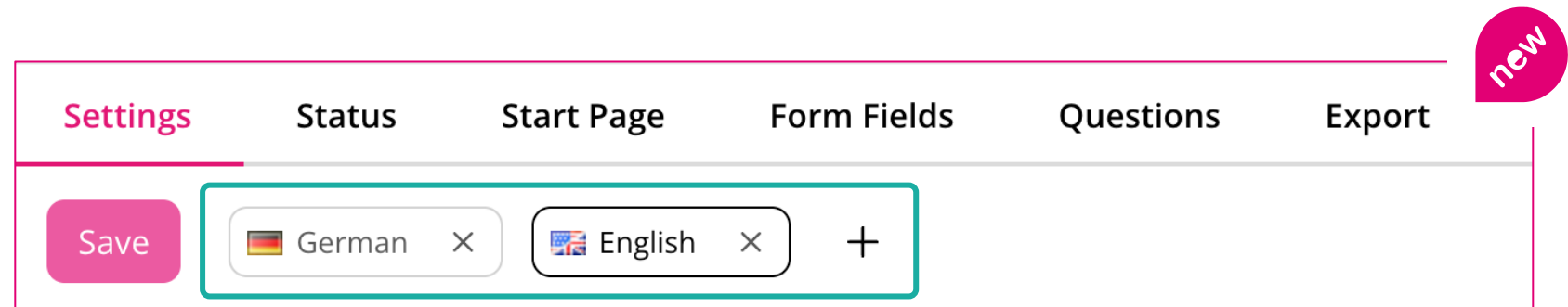
[1] *Feature only available for Staffbase*

01

New Features.

Multilingualism[1].

With the update, we introduced the option to offer some **editable content in the plugin in multiple languages**. This concerns:

- the optional hint text for the reply and comment section

- the names for the different statuses of a question

- the content on the homepage and

- the names for the different form fields of a question

Now editors can create content in multiple languages and provide specific descriptions for each language.

Settings	Status	Start Page	Form Fields	Questions	Export

Save 🇩🇪 German ✕ 🏴 English ✕ +

new

[1] *Feature only available for Staffbase*

02

Fixes.

Fixes.

Unable to share a question.

Sharing questions was no longer possible due to a mistake. We fixed that.

Questions?

Our team will be happy to help you!

✉ **plugins@telekom-mms.com**

Further interesting information and contact details can be found here: https://employee-experience-store.com/en