

EXPERIENCE
BEYOND
DIGITAL

Telekom MMS

Portfolio People Experience

Employee Experience Solutions.



Mission – Employee Experience Solutions.

Our innovative software solutions take internal communication to the next level and create measurable added value for our customers and their employees.

Your advantages **with our solutions.**

More possibilities

New content formats increase the reach and activity of employees on the intranet or app. This has a positive impact on employee engagement.

Easy handling

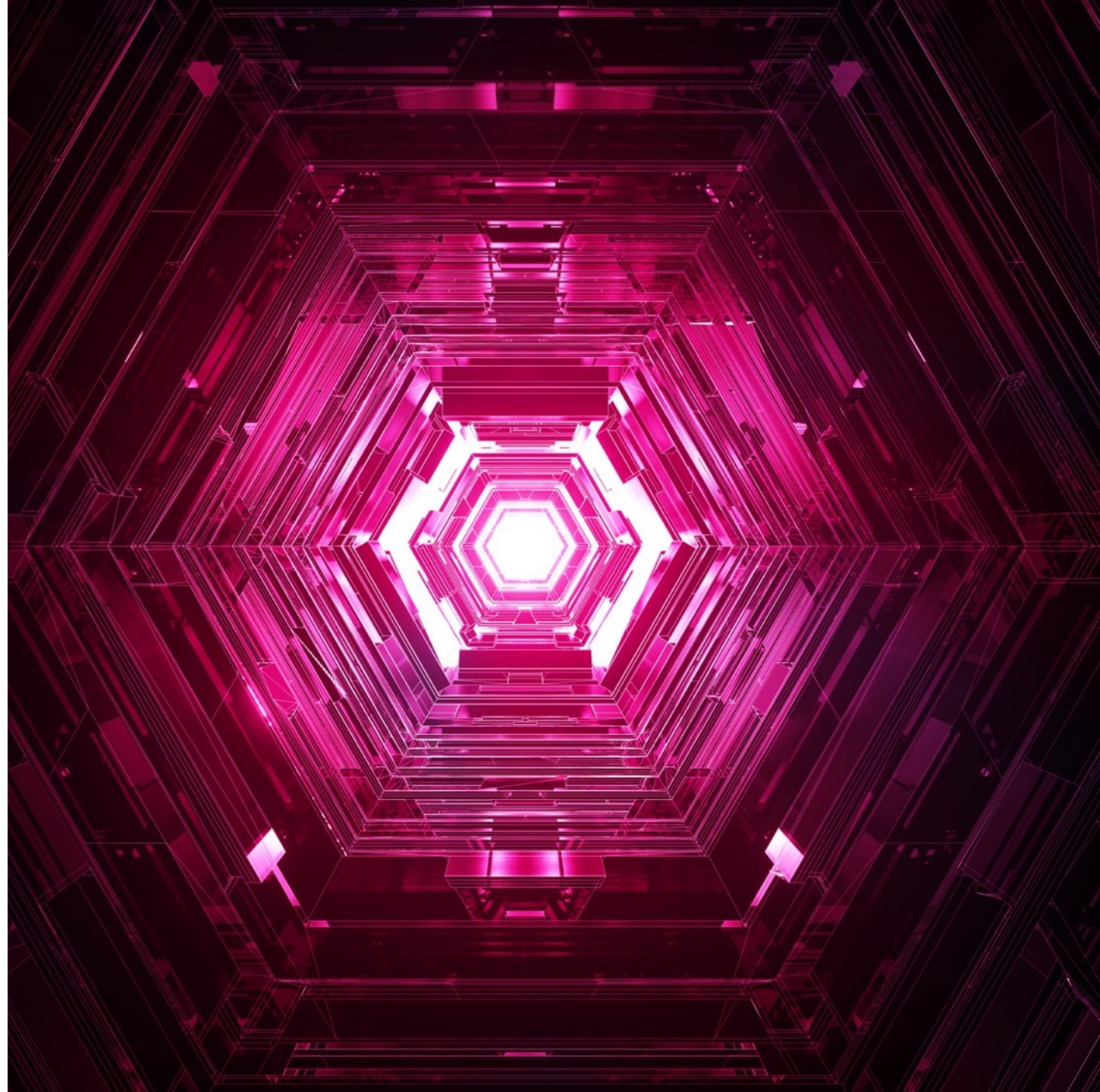
Seamless integration into established standard platforms:
Ready to use without time-consuming customizing

Continuous further development

Continuous further development and new functions in releases

Reliable partner

Customer Success: With a sustainable contribution to your success



Employee Experience Solutions: Overview.

Plugins
in a Bundle

Employee Engagement Suite



Quiz

Playful knowledge query, competitions and training courses



Poll

Feedback, employee surveys, pulse surveys and evaluation



Ideation

Idea management with a searchable ideas portal



Q&A

Support Community, FAQ pages and knowledge base



Beta

Talk

Corporate radio and audio drop-in formats



Thank You

Appreciation and saying thank you



Live

Video livestreaming of events and functions



Smart Spaces

Booking and management of rooms and workstations



Betting game

Betting game for major sporting major events



MVP

First aider

Digital first responder call



Concept

Feedback

Supporting of the feedback culture



Idea

Employee Service App

Employee App (Focus on HR-Services)

Custom Solutions



Custom Plugin

Implementation of an individual use case



Custom Widget

Implementation of an individual widget for pages



Integration

Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Focus-
technology



Focus-
technologies:
Extract



Customer Success

Employee Experience Solutions: Overview.

Plugins
in a Bundle

Employee Engagement Suite



Quiz

Playful knowledge query, competitions and training courses



Poll

Feedback, employee surveys, pulse surveys and evaluation



Ideation

Idea management with a searchable ideas portal



Q&A

Support Community, FAQ pages and knowledge base



Beta

Talk

Corporate radio and audio drop-in formats



Thank You

Appreciation and saying thank you



Live

Video livestreaming of events and functions



Smart Spaces

Booking and management of rooms and workstations



Betting game

Betting game for major sporting major events



MVP

First aider

Digital first responder call



Concept

Feedback

Supporting of the feedback culture



Idea

Employee Service App

Employee App (Focus on HR-Services)

Custom Solutions



Custom Plugin

Implementation of an individual use case



Custom Widget

Implementation of an individual widget for pages



Integration

Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Focus-
technology

Khoros

Focus-
technologies:
Extract



Customer Success

Plugin Quiz.

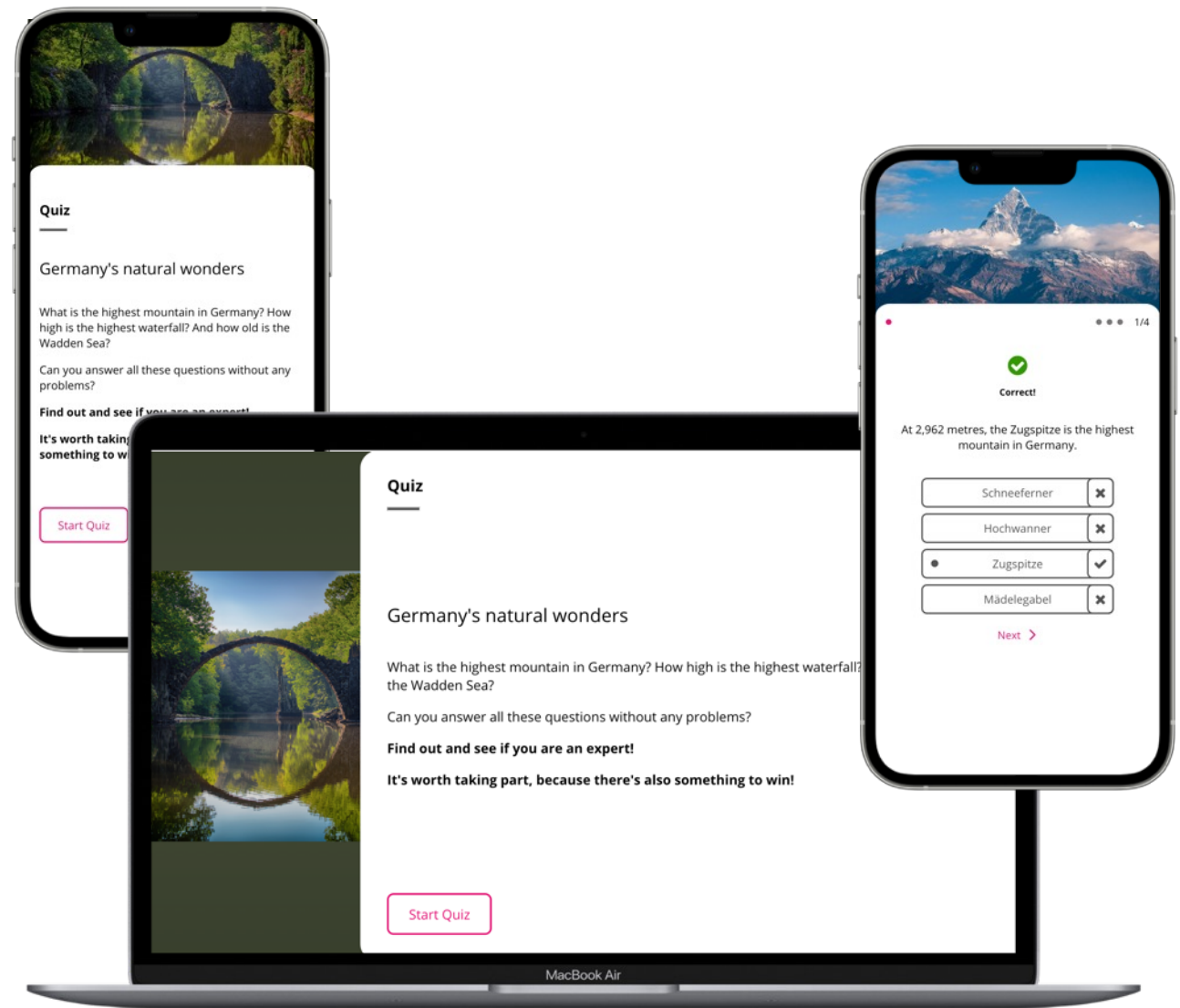
🔍 Use case

Motivate employees to take part and **increase engagement** - that's what our quiz plugin can do. Whether it's a competition or an e-learning format, the quiz is a real magnet for your intranet or employee app.

🖥️ Features

- Unlimited questions and up to four answer options
- Direct, customizable response feedback
- Ranking for participants at the end of the quiz (optional)
- Optimized for desktop and mobile use
- Anonymous and one-time participation possible
- Export of the results via CSV for further evaluation
- Random mode for questions from a large question set
- Use of templates

Technologies:  Hailo  Staffbase



Plugin Poll.

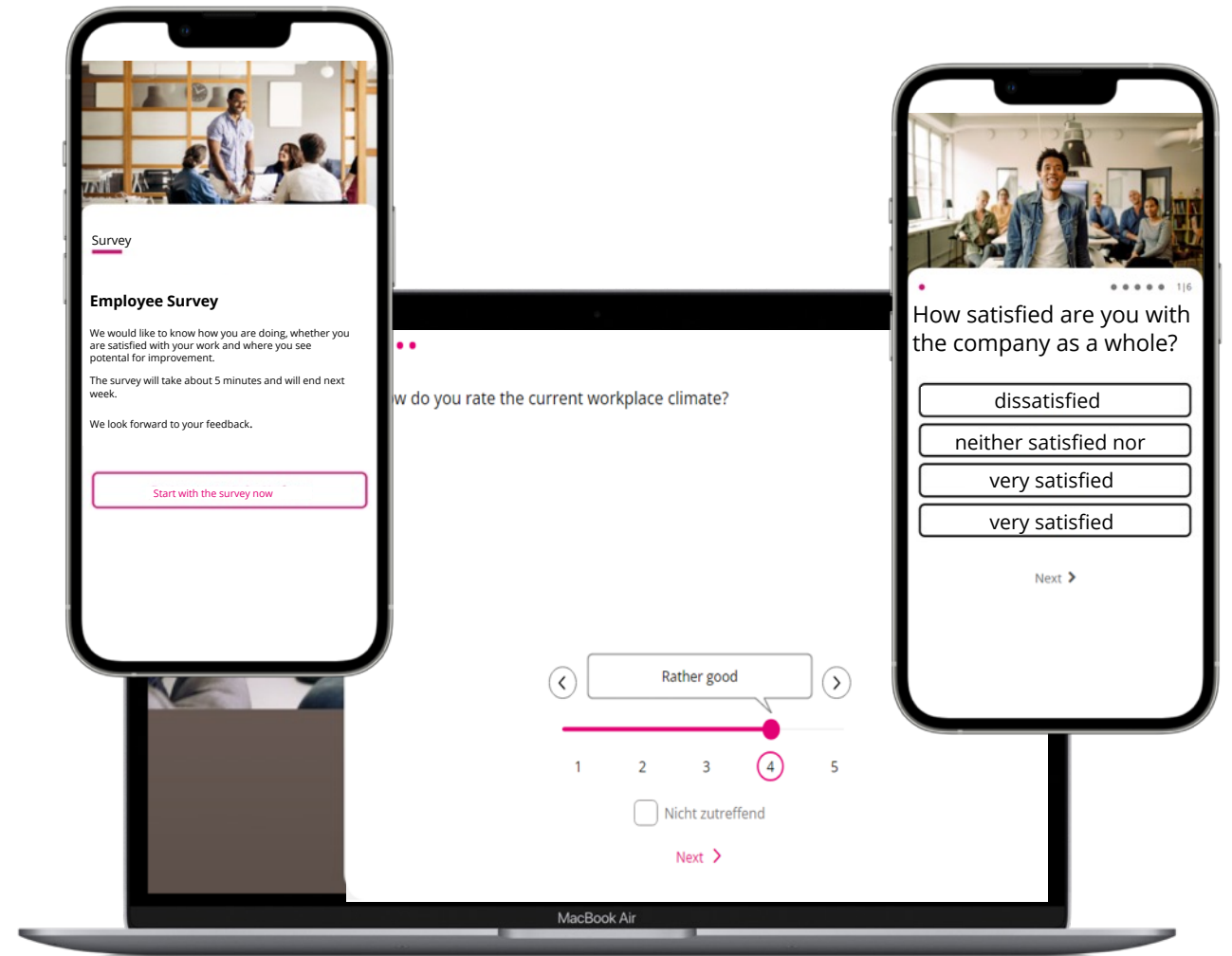
🔍 Use case

Employee opinions and feedback are the be-all and end-all for a company - this is the only way to drive change and improvement. From **large employee surveys to quick pulse surveys** - quickly implemented thanks to the survey plugin.

🖥️ Features

- Three question types: Button, slider and free text incl. option to abstain
- Anonymous and one-time participation on request
- Real-time results at the end of the survey
- Comprehensive CSV export for optimal evaluation
- Optimized for desktop and mobile use

Technologies:  Hailo  Staffbase



Plugin Ideation.

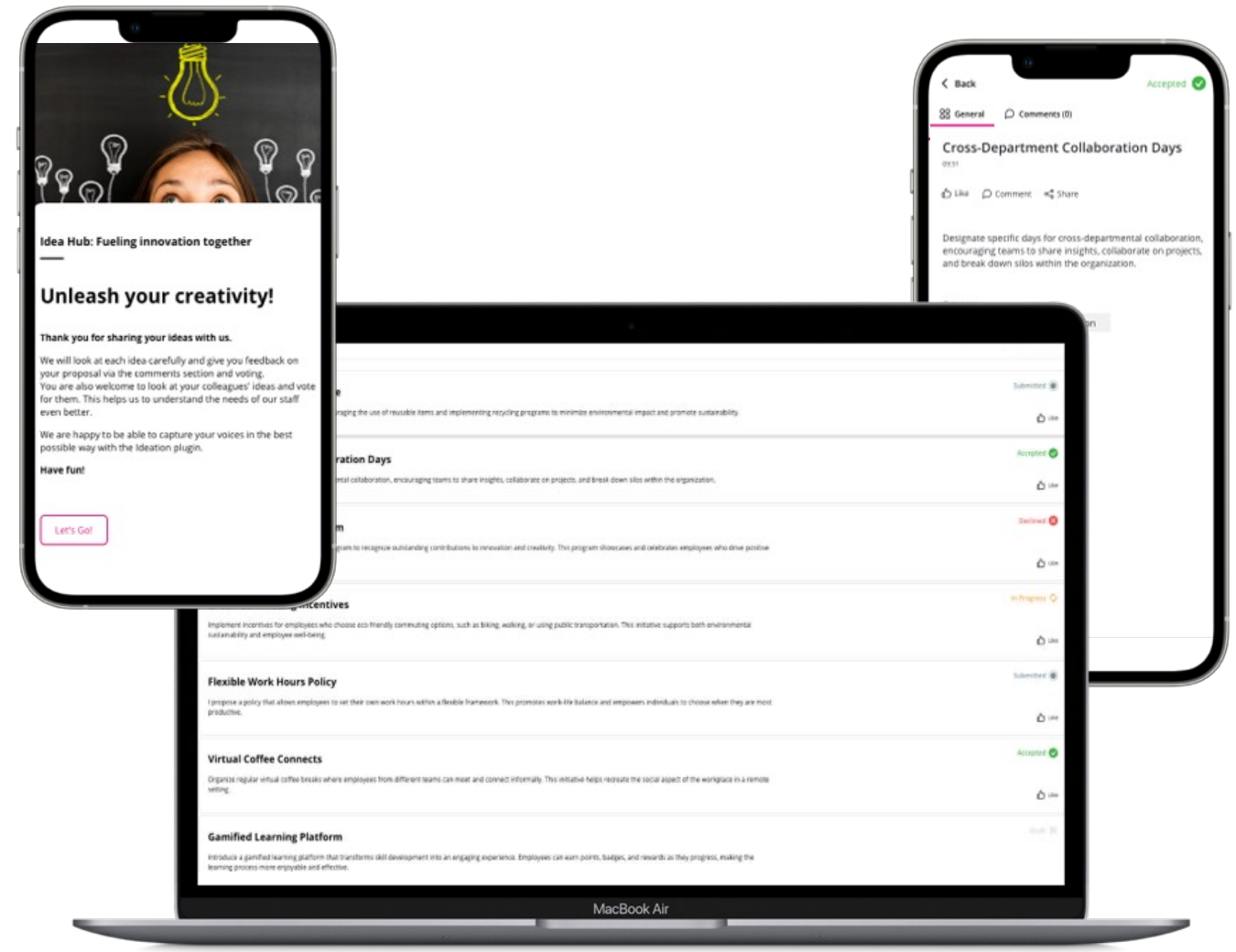
Use case

Harness the potential of employees: Submitting, commenting or voting on ideas - that's our Ideation plugin. The application scenarios are diverse - whether for **idea management**, voting, internal exchange or task management. **Flexibility guaranteed!**

Features

- Centrally predefined template for creating an idea including the option to define individual fields
- Create, comment, share and vote for ideas; creation of ideas optionally also possible anonymously
- Individually configurable status system per idea (e.g. open, in progress, implemented) incl. option to restrict individual functions for ideas of a certain status
- (Push) notification for idea providers and voters when the status of an idea changes
- CSV export for a detailed evaluation

Technologies:  Hailo  Staffbase



Plugin Q&A.

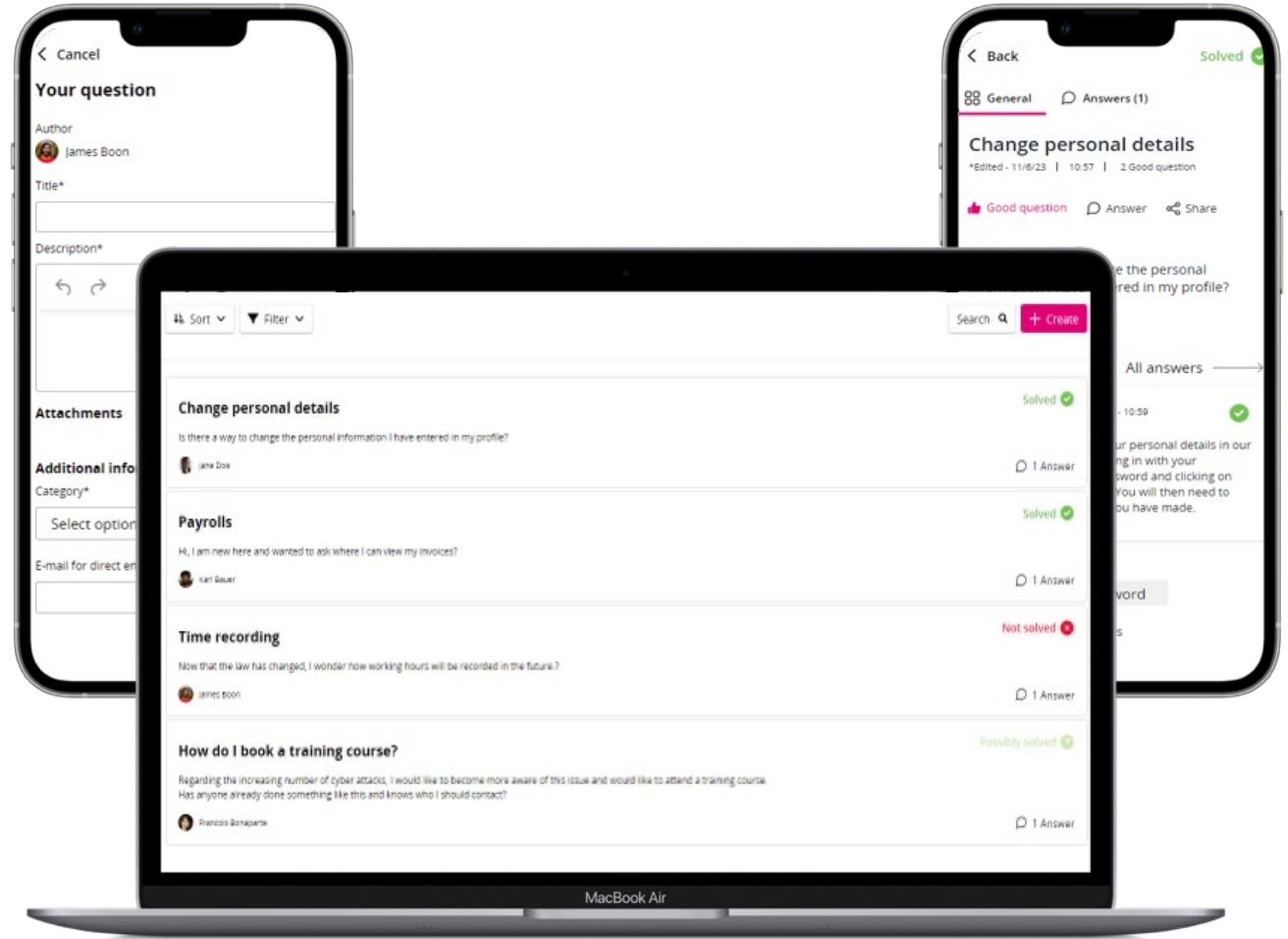
Use case

The Q&A plugin enables an **interactive knowledge** pool in which existing questions can be searched, read and answered. The **exchange** in the **community** leads to the answer for every question. And best of all: all questions and answers are collected in one place in your employee app or intranet and can be accessed at any time.

Features

- Simple option for asking and answering questions
- Mark answers as helpful or accept them as the correct answer
- Automatic status system of questions
- Extensive search and filter options
- Push notifications for questioners when an answer is received

Technologies:  Hailo  Staffbase



Plugin **Talk.**



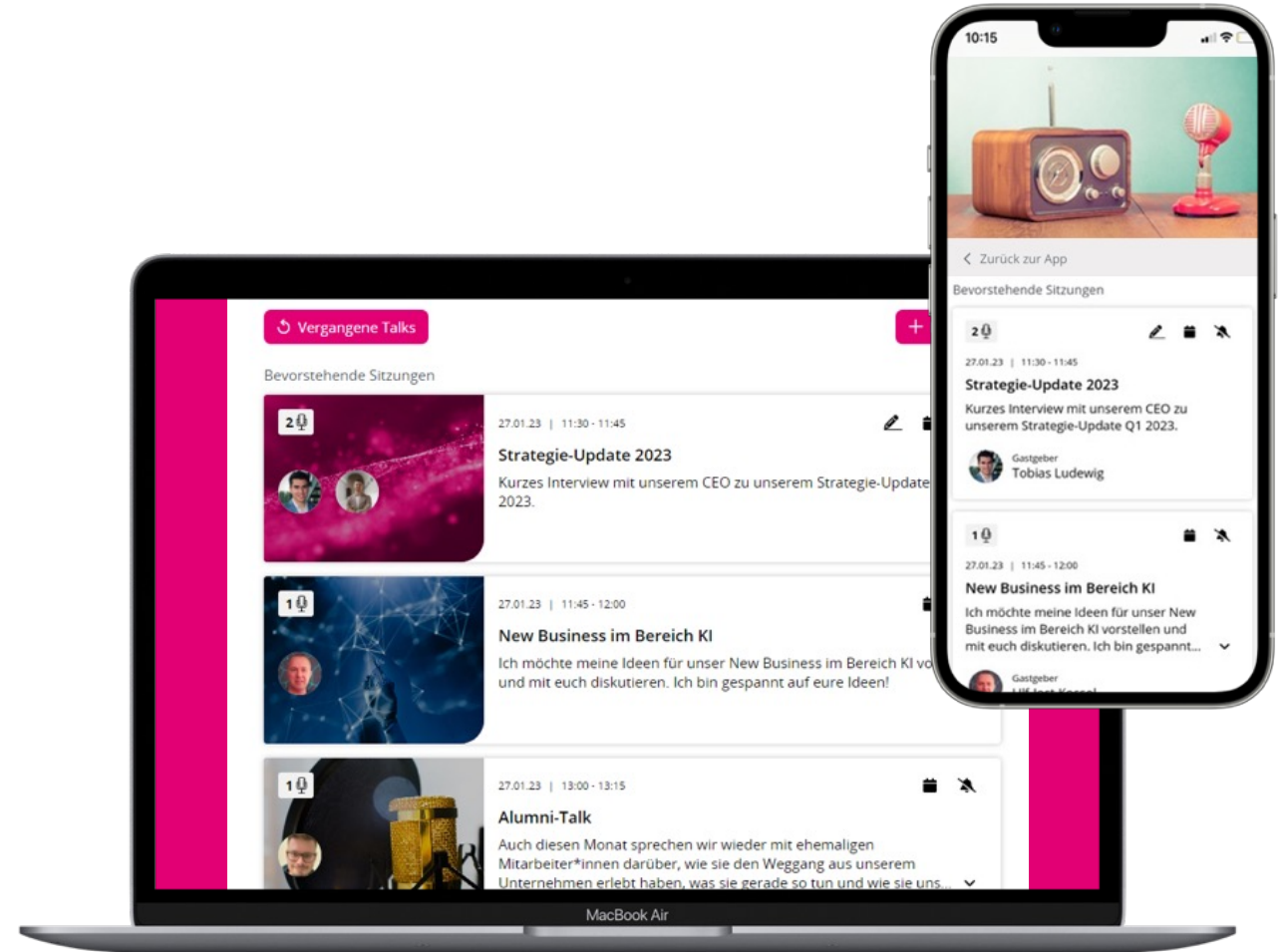
Use case

Whether centrally controlled or actively designed by all employees. The Talk plugin enables a **corporate radio** channel in the employee app or intranet. Strategy update, introduction of new employees, topic specials or simply a talk show with the CEO - let your employees have their say.

Features

- Simple setting of talk sessions on individual topics
- Additional roles of hosts and moderators
- Just listen or raise your hand to actively come on stage and have your say
- Use of reactions as an option for feedback
- Can be used on mobile and desktop devices
- Push notifications at the start of the session
- Statistical evaluations for individual talk sessions

Technologies:  Hailo  Staffbase



Plugin Thank You.

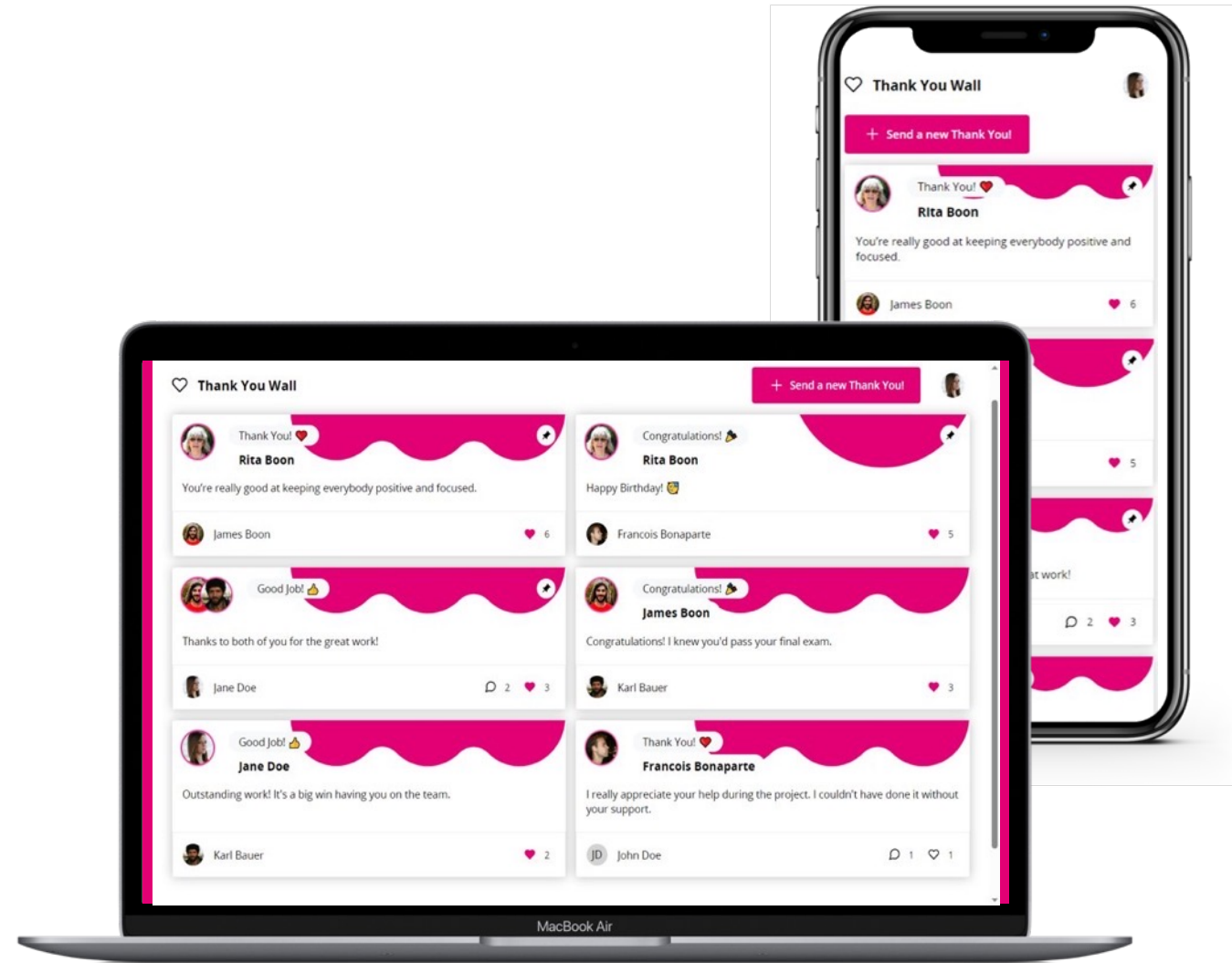
🔍 Use case

A **thank you with a big impact**. People who are appreciated go above and beyond. Keep your team engaged and motivated with the Thank You plugin. Appreciation and recognition are just a text away. Give feedback and praise in your employee app or intranet.

🖥️ Features

- Acknowledgements in the form of a digital card format with text and image
- everyone can send and receive thank you messages
- Option of whether the card is visible to everyone or private
- Publicly available thank you cards can be commented on or liked
- Different types of thank you cards (e.g. Good Job or Impressive) and option to emphasize certain qualities
- Personal overview of thank you messages received and sent

Technologies:  Hailo  Staffbase



Demo-Phase.

Important notes on the demo phase



Testing period

The individual Employee Engagement Plugins (Quiz, Survey, Ideation, Q&A, Talk and Thank You) can be activated for your platform free of charge within a period of 4 weeks.

During this period, you can put the plugins through their paces and try them out.

We look forward to your feedback after the test period!



Privacy policy

The plugins are hosted and operated in the Microsoft Azure Cloud in a German data center.

The plugins can only be used with test data during the demo period.

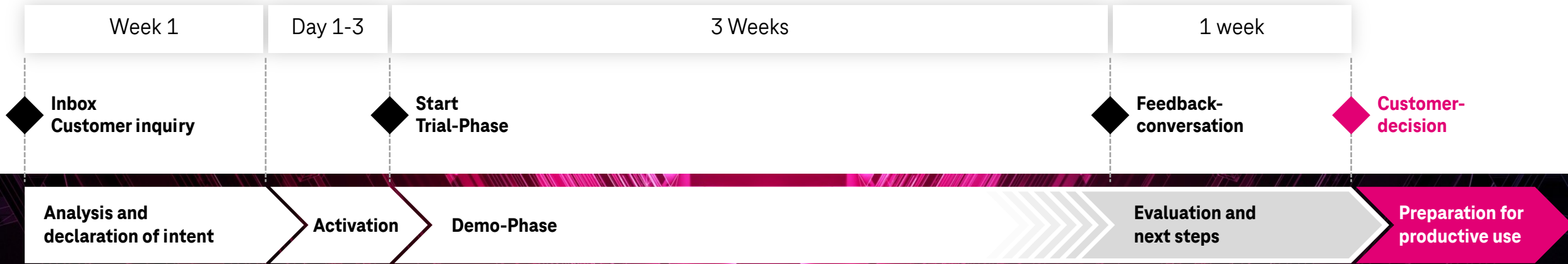
We expressly advise against the use of productive or even personal data due to the lack of a contractual basis (in particular on the subject of commissioned data processing).



Support and SLA

Deutsche Telekom MMS GmbH does not provide any warranty or SLA support for the use of the plugins during the test period.







Demo-Phase: Process.



Employee Experience Solutions: Overview.

Plugins
in a Bundle

Employee Engagement Suite

-  **Quiz**
Playful knowledge query, competitions and training courses
-  **Poll**
Feedback, employee surveys, pulse surveys and evaluation
-  **Ideation**
Idea management with a searchable ideas portal
-  **Q&A**
Support Community, FAQ pages and knowledge base
-  **Talk**
Corporate radio and audio drop-in formats
Beta
-  **Thank You**
Appreciation and saying thank you



Live
Video livestreaming of events and functions



Smart Spaces
Booking and management of rooms and workstations



Betting game
Betting game for major sporting major events



First aider
Digital first responder call
MVP






Feedback
Supporting of the feedback culture
Concept



Employee Service App
Employee App (Focus on HR-Services)
Idea

Custom Solutions

-  **Custom Plugin**
Implementation of an individual use case
-  **Custom Widget**
Implementation of an individual widget for pages
-  **Integration**
Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Focus-technology Khoros 

Focus-technologies:
Extract



Customer Success

Plugin Live.

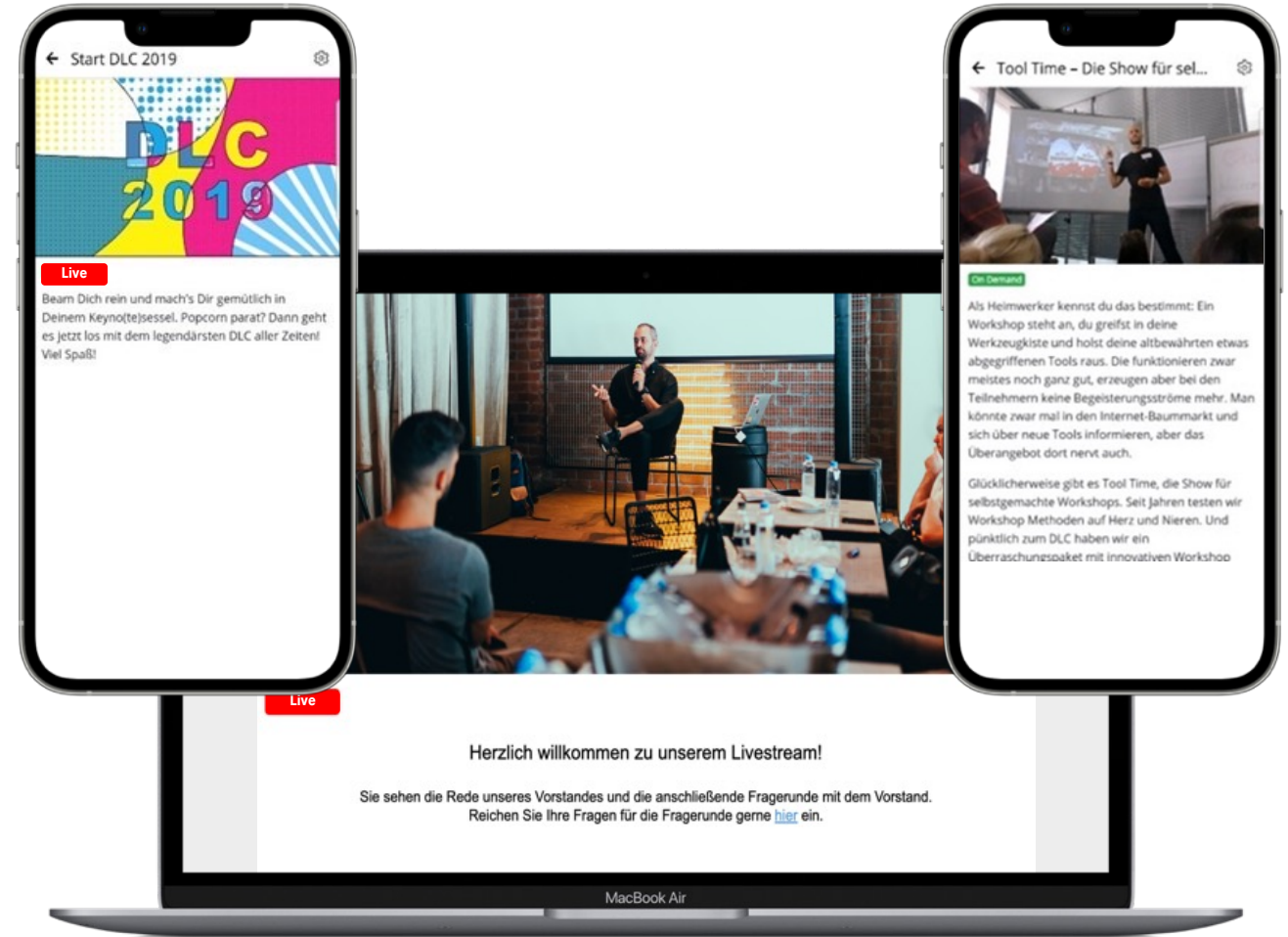
🔍 Use case

Virtual and hybrid work has long been our new normal. Added to this are distributed company locations - not so easy to create a sense of community. Thanks to the live plugin, **events, town halls** and **meetings** can be **streamed live** and then accessed **on demand**. This means that all employees are involved - anytime, anywhere.

📺 Features

- Live video streaming from webcams, smartphones or with professional video equipment
- Integrated video editing functions
- Display of the number of live viewers and other statistical evaluations
- Recordings optionally available on demand
- Optimized for desktop and mobile use







Technologies:  Hailo  Staffbase



Employee Experience Solutions: Overview.

Plugins
in a Bundle

Employee Engagement Suite

-  **Quiz**
Playful knowledge query, competitions and training courses
-  **Poll**
Feedback, employee surveys, pulse surveys and evaluation
-  **Ideation**
Idea management with a searchable ideas portal
-  **Q&A**
Support Community, FAQ pages and knowledge base
-  **Talk**
Corporate radio and audio drop-in formats
Beta
-  **Thank You**
Appreciation and saying thank you



Live
Video livestreaming of events and functions



First aider
Digital first responder call



Smart Spaces
Booking and management of rooms and workstations



Feedback
Supporting of the feedback culture



Betting game
Betting game for major sporting major events



Employee Service App
Employee App (Focus on HR-Services)

Custom Solutions



Custom Plugin
Implementation of an individual use case



Custom Widget
Implementation of an individual widget for pages



Integration
Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Focus-
technology 

Focus-
technologies:
Extract



Customer Success

Smart Spaces.

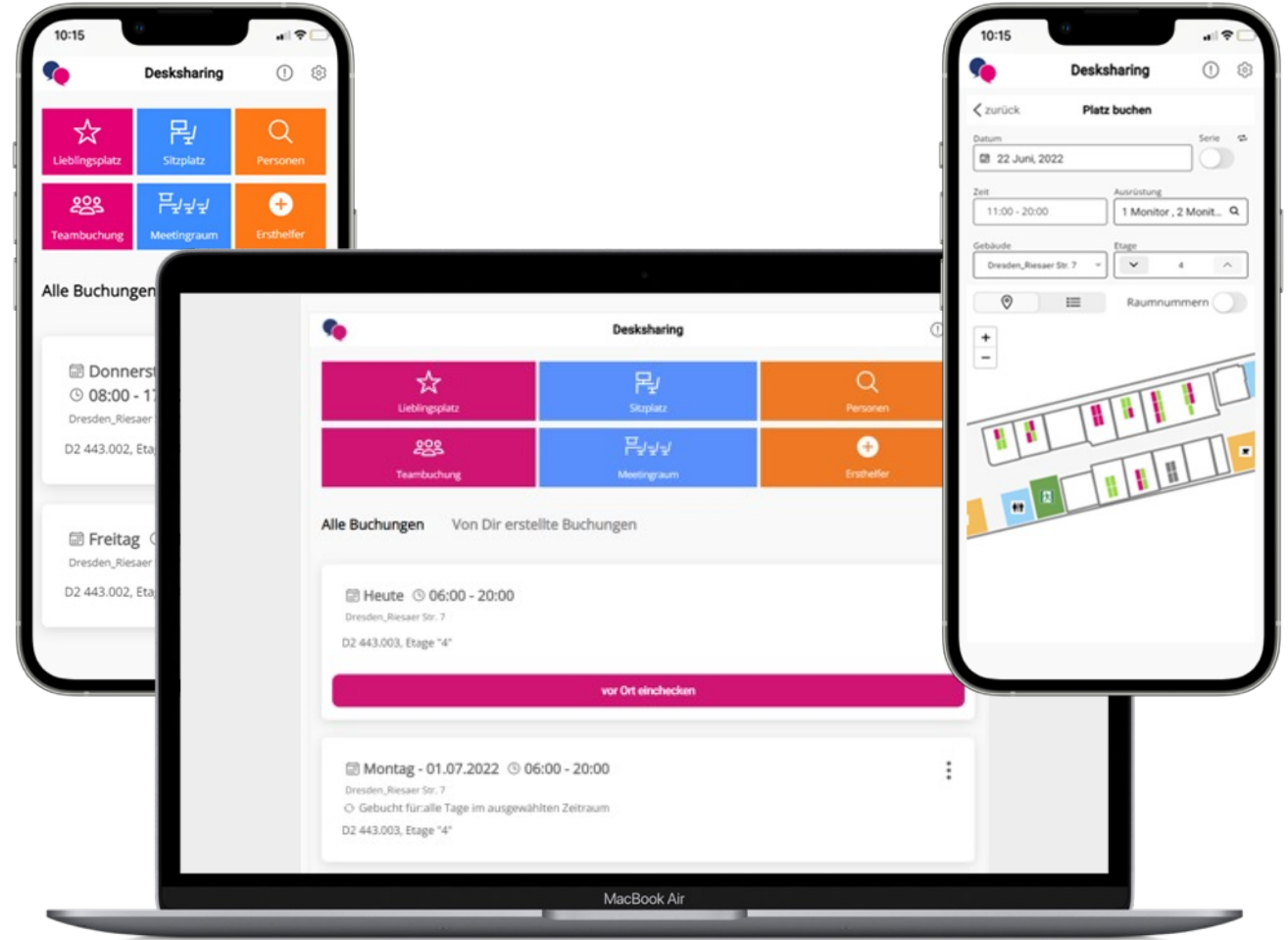
🔍 Use case

Working from home is now part of everyday life for many employees. As a result, fixed office workstations have become less common in many companies. Will there still be a seat available if I arrive a little later? How long will it take to find a seat today? Is my favorite spot free today? The Smart Spaces platform can help: save your employees frustration and use your office space efficiently at the same time.

🖥️ Features

- Search and book workstations, meeting rooms and project spaces quickly and easily via app, including overview
- Evaluate office and building utilization based on standardized data
- Unused bookings are released again.
- A favorite place can be stored - this saves your employees the daily search.
- Make a booking directly for the whole team.
- Additional options for finding first aiders







Technologies:  Staffbase



Employee Experience Solutions: Overview.

Plugins
in a Bundle

Employee Engagement Suite

-  **Quiz**
Playful knowledge query, competitions and training courses
-  **Poll**
Feedback, employee surveys, pulse surveys and evaluation
-  **Ideation**
Idea management with a searchable ideas portal
-  **Q&A**
Support Community, FAQ pages and knowledge base
-  **Talk**
Corporate radio and audio drop-in formats
Beta
-  **Thank You**
Appreciation and saying thank you



Live
Video livestreaming of events and functions



First aider
Digital first responder call



Smart Spaces
Booking and management of rooms and workstations



Feedback
Supporting of the feedback culture



Betting game
Betting game for major sporting major events



Employee Service App
Employee App (Focus on HR-Services)

Custom Solutions



Custom Plugin
Implementation of an individual use case



Custom Widget
Implementation of an individual widget for pages



Integration
Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Focus-
technology 

Focus-
technologies:
Extract



Customer Success

Plugin betting game.

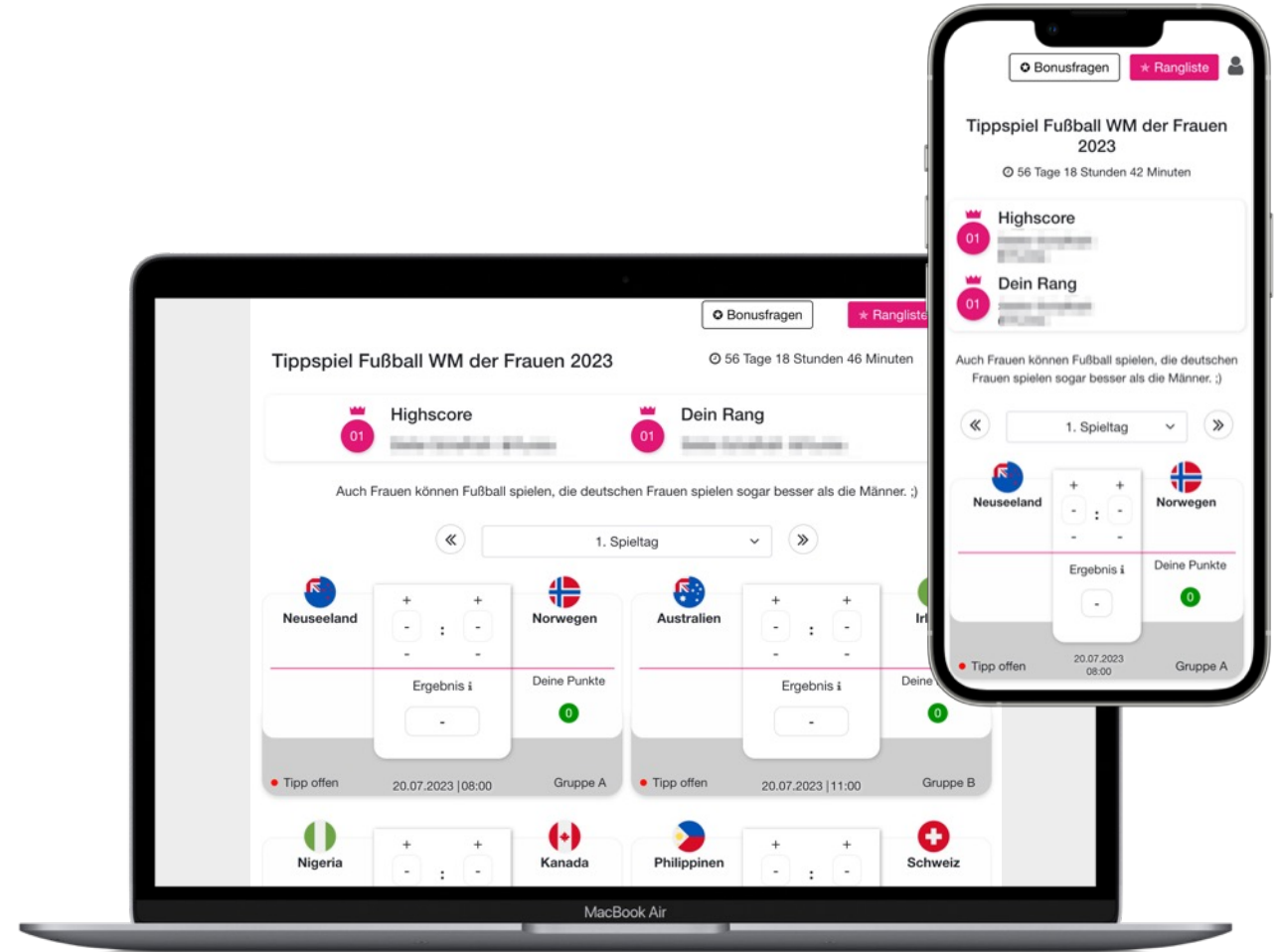
🔍 Use case

Surprise your employees with the betting game plugin. You can give your employees the opportunity to place themselves as experts on major sporting events. The plugin also creates non-work-related incentives and yet **increases engagement and the use of your intranet or employee app.**

🖥️ Features

- Creation of different betting rounds with different target groups
- Assignment of individual rules
- Customization and branding options
- Submitting tips for results and bonus tips
- Evaluation and updating of results in real time
- Display a ranking list







Technologies:  Hailo  Staffbase



Employee Experience Solutions: Overview.

Plugins
in a Bundle

Employee Engagement Suite

-  **Quiz**
Playful knowledge query, competitions and training courses
-  **Poll**
Feedback, employee surveys, pulse surveys and evaluation
-  **Ideation**
Idea management with a searchable ideas portal
-  **Q&A**
Support Community, FAQ pages and knowledge base
-  **Talk**
Corporate radio and audio drop-in formats
Beta
-  **Thank You**
Appreciation and saying thank you



Live
Video livestreaming of events and functions



Smart Spaces
Booking and management of rooms and workstations



Betting game
Betting game for major sporting major events



Ersthelfer
Digital first responder call



Feedback
Supporting of the feedback culture



Employee Service App
Employee App (Focus on HR-Services)

Custom Solutions



Custom Plugin
Implementation of an individual use case



Custom Widget
Implementation of an individual widget for pages



Integration
Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Focus-technology Khoros 

Focus-technologies:
Extract



Customer Success

Plattform **First aider.**



Use case

The new world of work with desk sharing and mobile working leads to a loss of life-saving time due to the difficulty of finding first aiders. In addition, the legal requirements for the obligation to provide evidence can no longer be met.

With the first responder platform, we offer **a digital solution for the digital first responder call.**

Outlook: Fire alarm and information for evacuation assistants

Features and added value







- Standardized digital database for first responder data
- First responder call and sending an emergency call in an emergency, GPS-supported location of the person calling for help
- Automatic check of first responder availability and alerting via push notification
- Automated check-in and check-out of first responders via GPS
- Can be used on the desktop and as an app
- Recognized procedure by BG Verkehr/Fulfillment of legal requirements for the obligation to provide evidence



Employee Experience Solutions: Overview.

Plugins
in a Bundle

Employee Engagement Suite

-  **Quiz**
Playful knowledge query, competitions and training courses
-  **Poll**
Feedback, employee surveys, pulse surveys and evaluation
-  **Ideation**
Idea management with a searchable ideas portal
-  **Q&A**
Support Community, FAQ pages and knowledge base
-  **Talk**
Corporate radio and audio drop-in formats
Beta
-  **Thank You**
Appreciation and saying thank you



Live
Video livestreaming of events and functions



Smart Spaces
Booking and management of rooms and workstations



Betting game
Betting game for major sporting major events



First aider
Digital first responder call
MVP



Feedback
Supporting of the feedback culture
Concept



Employee Service App
Employee App (Focus on HR-Services)
Idea

Custom Solutions



Custom Plugin
Implementation of an individual use case



Custom Widget
Implementation of an individual widget for pages



Integration
Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Focus-
technology 

Focus-
technologies:
Extract



Customer Success

Plugin Peer Feedback.



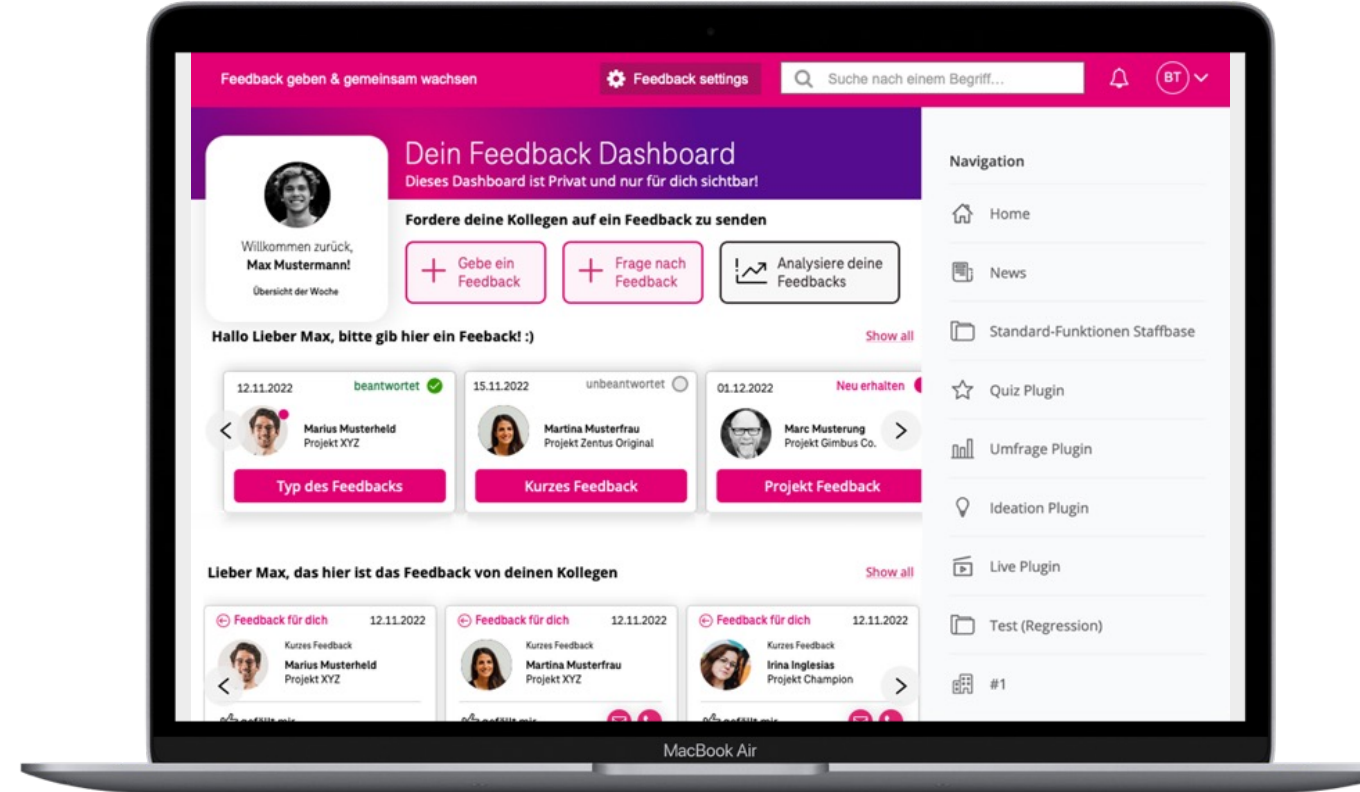
Use case

Feedback is an important tool in the HR processes of companies. Peer feedback in particular **offers enormous potential**. It offers alternative perspectives through feedback from direct colleagues, helps employees to recognize their strengths and weaknesses and promotes a culture of openness and trust.

With the peer feedback plugin, we offer a simple tool for implementation directly integrated into your intranet or employee app.

Features

- Editorial configuration of predefined different types of feedback forms with different question types
- Request feedback by sending a form
- Provide feedback by filling out a form
- Individual analysis of the feedback received



Employee Experience Solutions: Overview.

Plugins
in the
Bundle

Employee Engagement Suite



Quiz

Playful knowledge query, competitions and training courses



Poll

Feedback, employee surveys, pulse surveys and evaluation



Ideation

Idea management with a searchable ideas portal



Q&A

Support Community, FAQ pages and knowledge base



Beta

Talk

Corporate radio and audio drop-in formats



Thank You

Appreciation and saying thank you



Live

Video livestreaming of events and functions



Smart Spaces

Booking and management of rooms and workstations



Betting game

Betting game for major sporting major events



MVP

First aider

Digital first responder call



Concept

Feedback

Supporting of the feedback culture



Idee

Employee Service App

Employee App (Focus on HR-Services)

Custom Solutions



Custom Plugin

Implementation of an individual use case



Custom Widget

Implementation of an individual widget for pages



Integration

Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Focus-
technology

Khoros

Focus-
technologies:
Extract

Drupal™

Hailo

Microsoft

Staffbase

Customer Success

Employee Service App.

🔍 Use case

The digitalization of processes offers great potential, particularly in the area of human resources (HR) - especially the mapping and (also mobile) availability of **HR self-services**.

Base

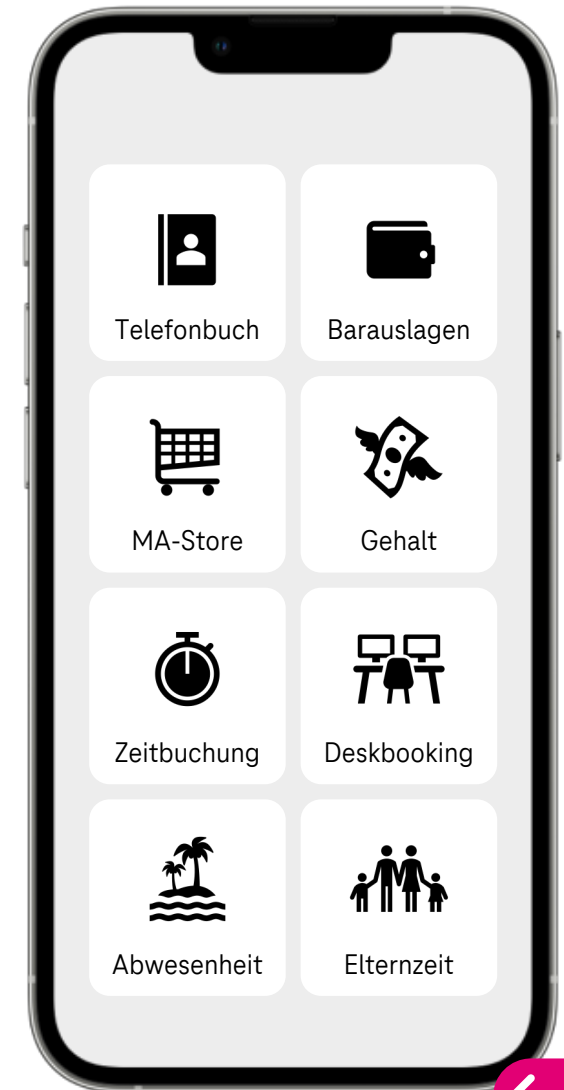
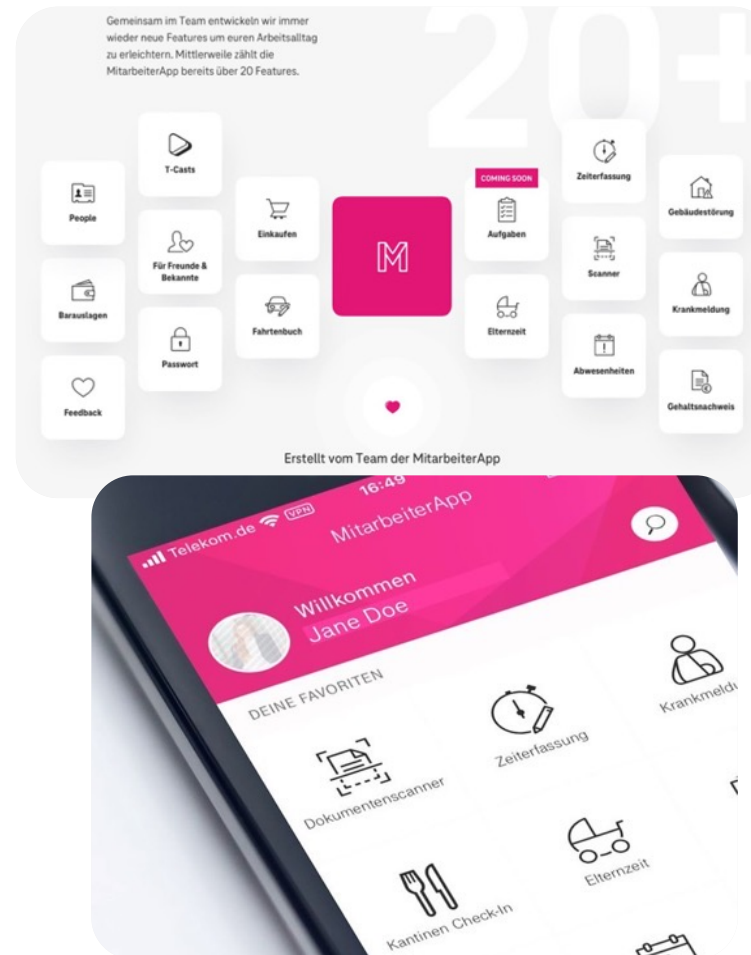
- We design and operate a framework with a browser and web app (progressive web app) variant as the "home" for the use cases (especially HR self-services) of the Employee Service App. We also offer the option of a separate native app.
- Alternatively, existing systems can also be used as the basis for the integration of a use case.

Services

We implement a use case (e.g. time recording) as a service. This includes the complete front-end logic and UX.

Connection to customer systems







The connection to existing third-party HR systems is carried out individually, taking into account the technical framework conditions.



Employee Experience Solutions: Overview.

Plugins
in a Bundle

Employee Engagement Suite

-  **Quiz**
Playful knowledge query, competitions and training courses
-  **Poll**
Feedback, employee surveys, pulse surveys and evaluation
-  **Ideation**
Idea management with a searchable ideas portal
-  **Q&A**
Support Community, FAQ pages and knowledge base
-  **Talk**
Corporate radio and audio drop-in formats
Beta
-  **Thank You**
Appreciation and saying thank you



Live
Video livestreaming of events and functions



First aider
Digital first responder call



Smart Spaces
Booking and management of rooms and workstations



Feedback
Supporting of the feedback culture
Concept



Betting game
Betting game for major sporting major events



Employee Service App
Employee App (Focus on HR-Services)

Focus-technologies:
Extract



Custom Solutions



Custom Plugin
Implementation of an individual use case



Custom Widget
Implementation of an individual widget for pages



Integration
Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Focus-technology



Customer Success

Custom Solutions.



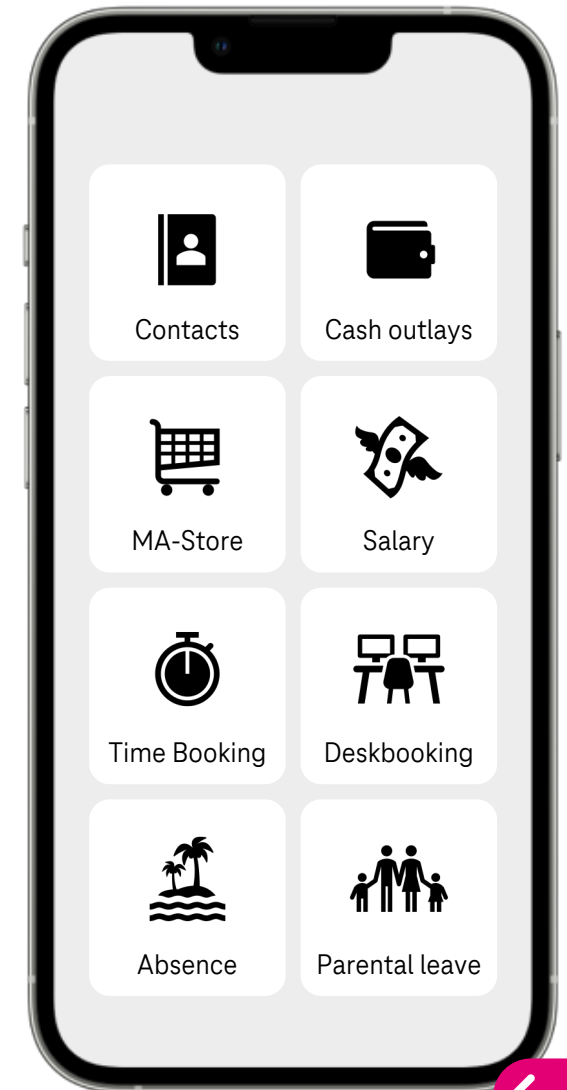
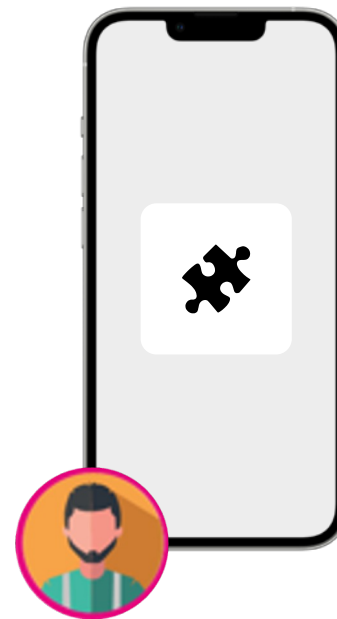
Our services

Do you have a very specific use case? Or do you want to integrate an existing system into your intranet or employee app?

Whether as a **custom plugin** with an individual use case or as an individual **custom widget** for your content, no problem with Custom Solutions! Together we will make it happen.

The **integration of third-party systems** is also possible. Integrate content relevant to your employees directly where they spend time every day - without additional login or authentication barriers. Integration is particularly worthwhile for **traditional HR services** (such as time recording or booking absences) and brings enormous cost savings.

Please feel free to contact us.



Technologies:    

Custom Solutions: **Process model.**



*Exemplary timing: Depending on the complexity of the solution to be developed

Custom Widget Business card.

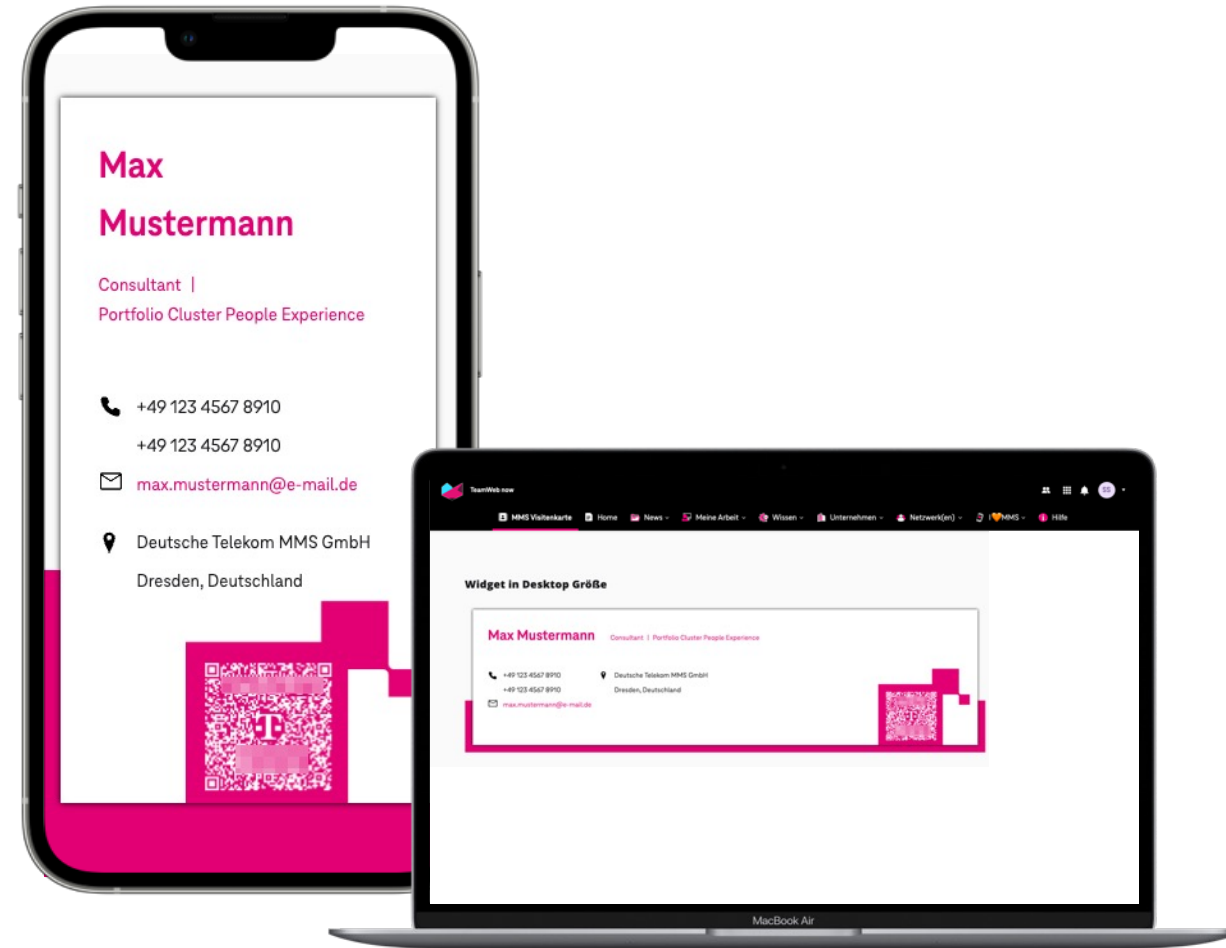
Use case

Printed business cards are no longer up to date and certainly not sustainable. With the custom widget, however, the business card can be displayed digitally and integrated directly into the employee app. **Contacts can be exchanged easily, quickly and digitally** using a QR code! The highlight: the direct link to the profile fields means that the data is also updated automatically when changes are made!

Features

- Simple integration into employee app or intranet on one page in a customized design
- Possibility of flexible display of available user profile information
- QR code to quickly create a new contact
- Automatic update when profile data is changed
- Option to add a company logo in the QR code







Technologies:  Staffbase



Employee Experience Solutions: Overview.

Plugins
in a Bundle

Employee Engagement Suite

-  **Quiz**
Playful knowledge query, competitions and training courses
-  **Poll**
Feedback, employee surveys, pulse surveys and evaluation
-  **Ideation**
Idea management with a searchable ideas portal
-  **Q&A**
Support Community, FAQ pages and knowledge base
-  **Talk**
Corporate radio and audio drop-in formats
Beta
-  **Thank You**
Appreciation and saying thank you



Live
Video livestreaming of events and functions



First aider
Digital first responder call



Smart Spaces
Booking and management of rooms and workstations



Feedback
Supporting of the feedback culture



Betting game
Betting game for major sporting major events



Employee Service App
Employee App (Focus on HR-Services)

Custom Solutions



Custom Plugin
Implementation of an individual use case



Custom Widget
Implementation of an individual widget for pages



Integration
Integration of third-party systems, such as HR services

Community Solutions

Implementation of individual community portal solutions for internal or external use

Fokus-
technology

Khoros

**Focus-
technologies:**
Extract



Customer Success

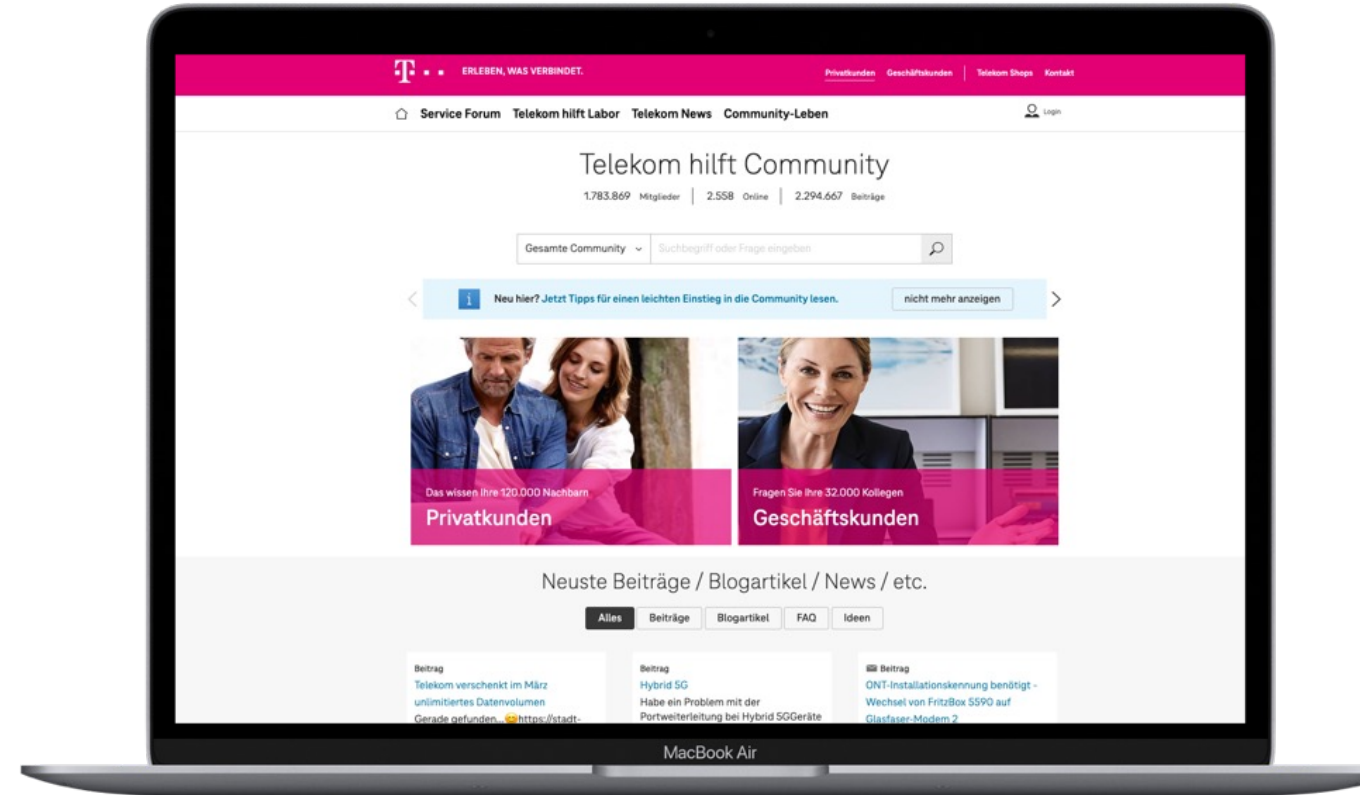
Community Solutions.

Our services

Community platforms - whether internal or external - offer companies great potential.

In addition, the **digital support** of the **support processes** and the reduction in the number of inquiries to the hotline result in savings.

We advise you on setting up and support you in implementing an appropriate solution.



Technologies:  

Customer Success:

We are here for you



Enabling

- Safe handling of our solutions through initial training and accompanying training documents
- Time savings through the ability to work independently
- Realization of the full potential for holistic use of the functionalities



Best Practices

- Selection of the right solution depending on the use case and objective
- Inspiration for situation-specific design and integration into the intranet, based on our expertise and the experience of other customers



Reviews

- Collection and analysis of usage data and identification of potential for improvement
- Support in the individual determination of relevant key performance indicators



**Your
contact.**



**Stefan
Schaffrath**

Head of Employee Experience Solutions
Deutsche Telekom MMS GmbH

Interesting Links:

- [People Experience on the internet](#)
- [Employee Experience Solutions on the Internet](#)
- [E-Mail for contact](#)