

EXPERIENCE  
BEYOND  
DIGITAL

Telekom MMS

Portfolio People Experience

# Employee Experience Solutions.



Mission – Employee Experience Solutions.

**At Employee Experience Solutions, we put people first.  
We empower organizations to boost employee  
engagement, bridge communication gaps, and build  
vibrant workplaces through innovative intranet and  
employee app enhancements.**



# Our **value** **proposition.**

## **Transform your internal communication into a Hub of Engagement!**

### **Engage Every Employee**

Reach frontline workers and beyond with modern, interactive tools.

### **Expand Your Capabilities**

Enrich your existing platforms with new content formats and features.

### **Seamless Integration**

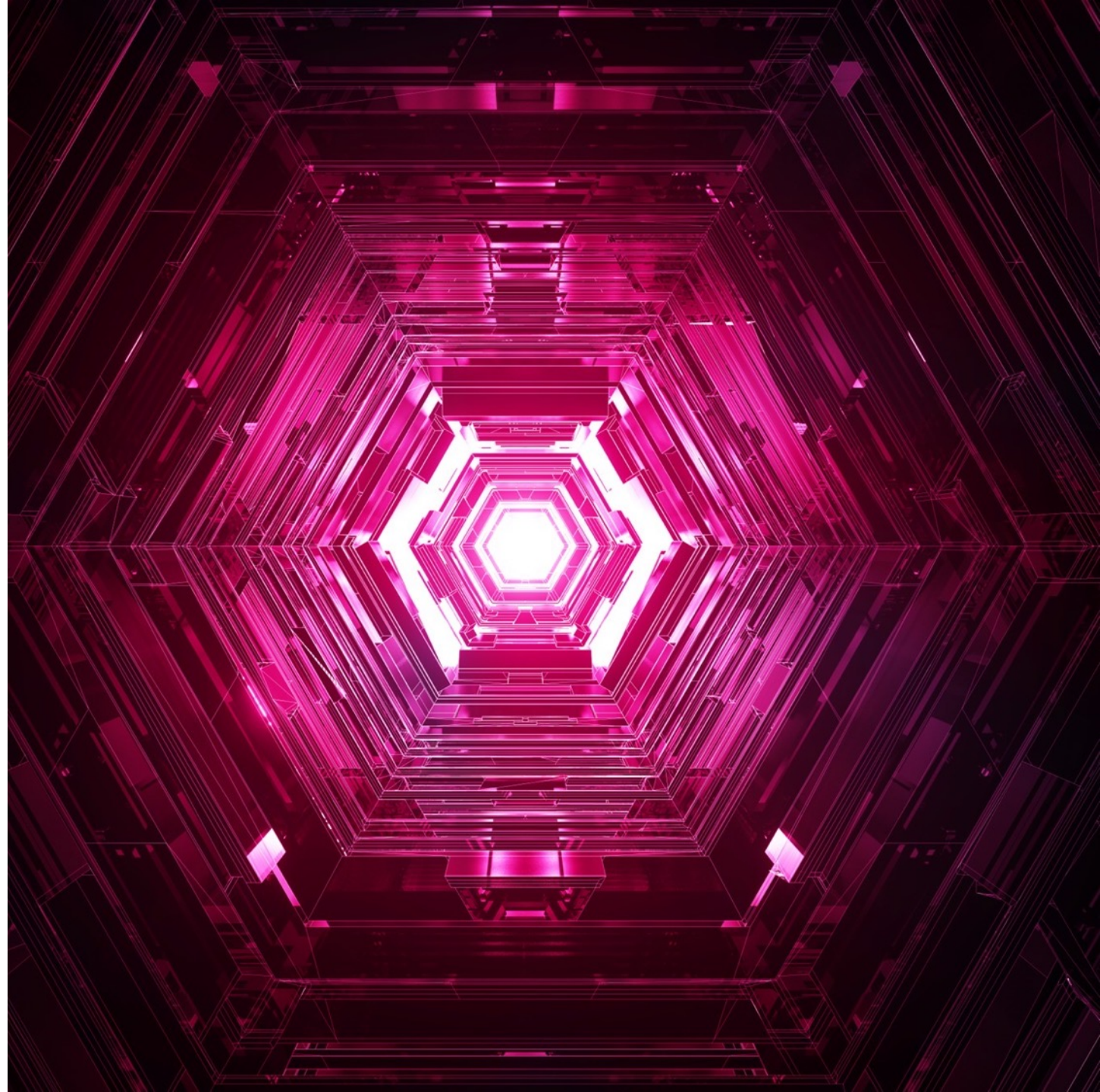
Upgrade your tools without costly replacements or complex migrations.

### **Easy to Use**

Both editors and employees benefit from a simple, intuitive experience.

### **A Universal Solution**

Tailored for organizations of all sizes and industries.



# Employee Experience Solutions: Overview.



## EX-Boosters



### Quiz

Playful knowledge query, competitions and training courses



### Ideation

Idea management with a searchable ideas portal



### Q&A

Support Community, FAQ pages and knowledge base



### Thank You

Appreciation and saying thank you



### Live

Video livestreaming of events



### Survey

Feedback, employee surveys, pulse surveys and evaluation



### Smart Spaces

Booking and management of rooms and workstations



### SOS Connect

Digital solution for emergency coordination and communication



### Prediction Challenge

Fun Team Competition without the Gambling

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### Corporate Podcast

Recording, Producing and distributing of podcasts

Hype1000

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### Match & Connect

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## Custom Solutions



### Custom Plugin

Implementation of an individual use case



### Custom Widget

Implementation of an individual widget for pages



### Integration

Integration of third-party systems



### Employee Service App

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# Plugin Quiz.

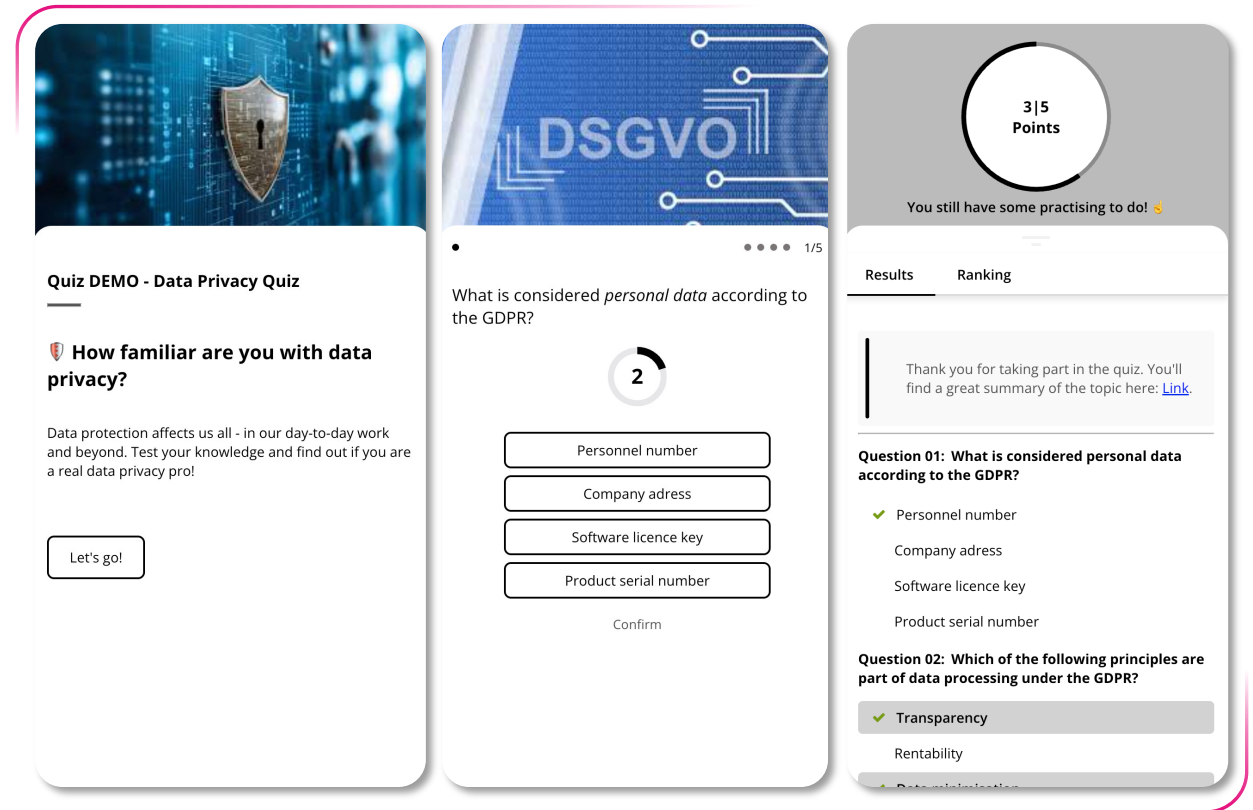
## Use Cases

Transform your intranet or employee app into an engagement hub with our powerful quiz plugin! Designed to motivate employees and spark participation, this tool is perfect for competitions, e-learning, and more

Whether you're boosting engagement or delivering training, our quiz plugin makes it easy, fun, and effective.

## Features

- **Unlimited Questions & Customizable Feedback:** Tailor quizzes to your needs and provide instant, personalized feedback for better engagement.
- **Participant Ranking (Optional):** Motivate employees with friendly competition through end-of-quiz rankings.
- **Time Limit for Questions (Optional):** Add excitement by setting a time limit for answers, encouraging quick thinking and participation.
- **Anonymous & One-Time Participation:** Encourage honest feedback and inclusivity with flexible participation options.
- **CSV-Export for Results:** Analyze quiz data easily with exportable results for actionable insights.
- **Random Mode & Templates:** Keep quizzes dynamic with random question selection and save time with ready-made templates.
- **Scheduled Activation:** Plan quizzes with start/end dates to align with campaigns, training, or events.





# Plugin Ideation.

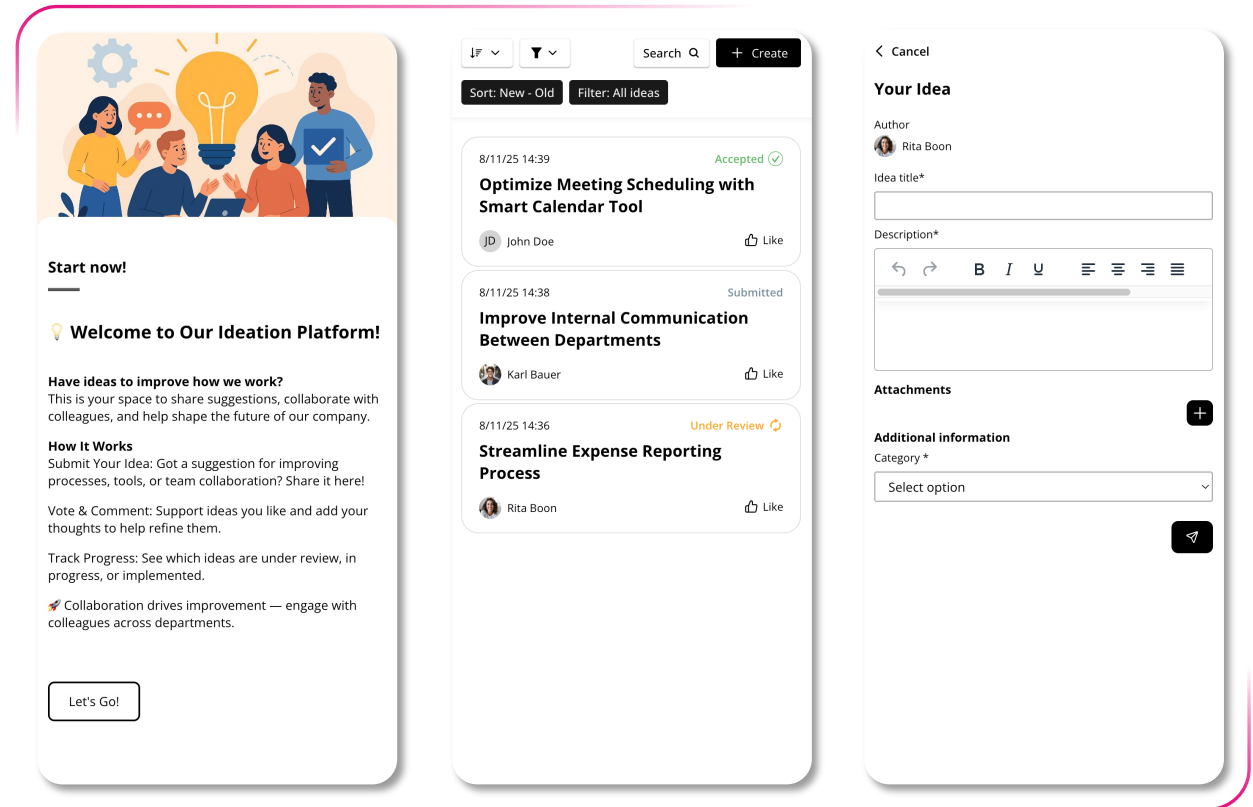
## 🔍 Use Cases

Transform the way your team innovates with our Ideation Plugin! This powerful tool empowers employees to submit, comment on, and vote for ideas — all while providing the flexibility and control your organization needs.

Whether you're managing innovation, gathering feedback, organizing tasks, or even running an internal marketplace where employees can propose and exchange services or resources, our Ideation Plugin makes it easy to harness the full potential of your team.

## 💻 Features

- **Customizable Templates:** Boost participation with flexible, predefined or custom fields — including the option for anonymous submissions.
- **Collaboration Tools:** Drive teamwork and innovation by commenting, sharing, and voting on ideas..
- **Configurable Status System:** Easily track idea progress (e.g., open, in progress, implemented) and control functionality based on status.
- **Automatic Notifications:** Keep everyone in the loop with real-time (push) notifications for status updates and new submissions.
- **CSV-Export:** Gain deeper insights by exporting detailed data for analysis and optimization.
- **Task management:** Use the plugin for simple tasks too - with a date field for tracking deadlines and optional editing by all users for collaborative work.



# Plugin Q&A.

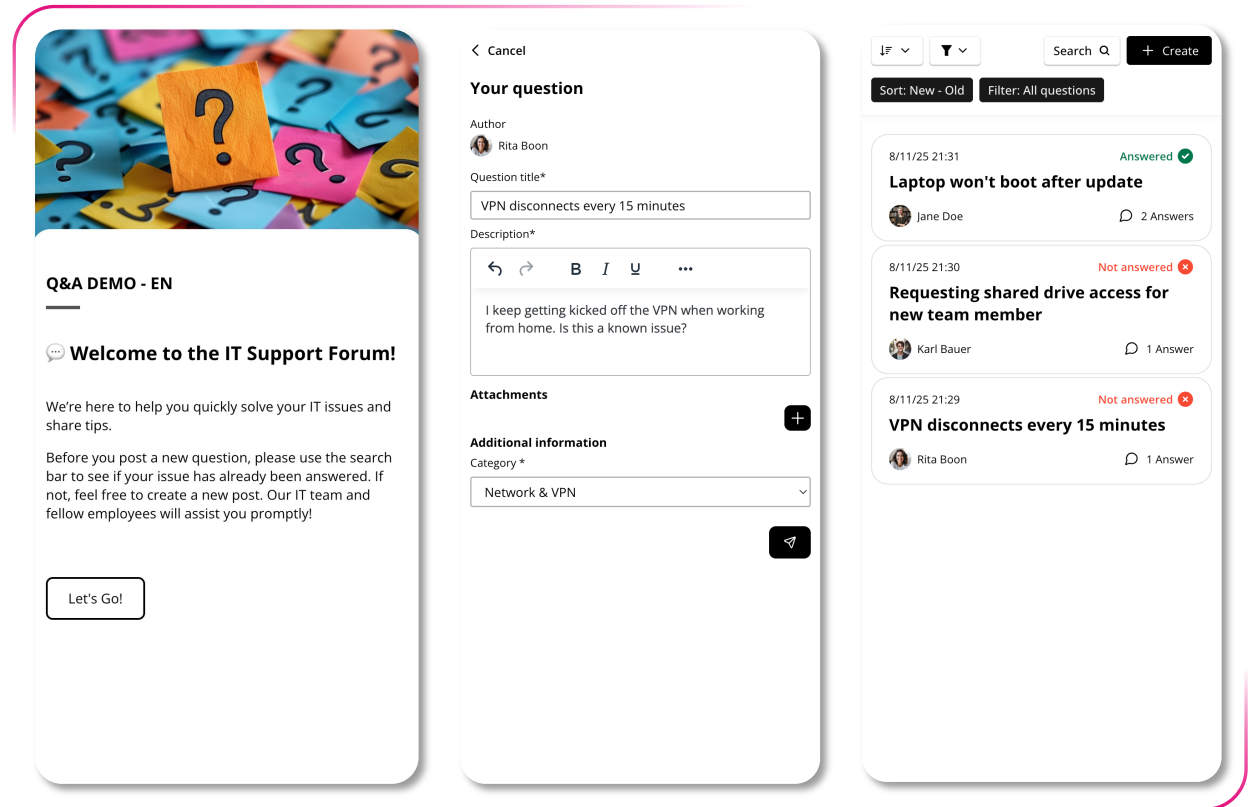
## Use Cases

Create a dynamic knowledge hub with our Q&A Plugin! This intuitive tool empowers employees to ask, answer, and search for questions—all in one centralized platform. By fostering collaboration and transparency, every question finds its answer, and every solution is stored for future reference.

Transform your employee app or intranet into a go-to resource for knowledge, engagement, and productivity.

## Features

- **Simple Q&A:** Easily post and answer questions, with options to mark responses as helpful or correct.
- **Highlight Correct Answers:** Quickly identify the best solutions with special highlighting.
- **Transparent Tracking:** Automated statuses (open, solved, potentially answered) ensure no question goes unresolved.
- **Advanced Search:** Find answers fast with powerful search and filtering options.
- **Push Notifications:** Stay informed with instant updates when questions are answered.





# Plugin Thank You.

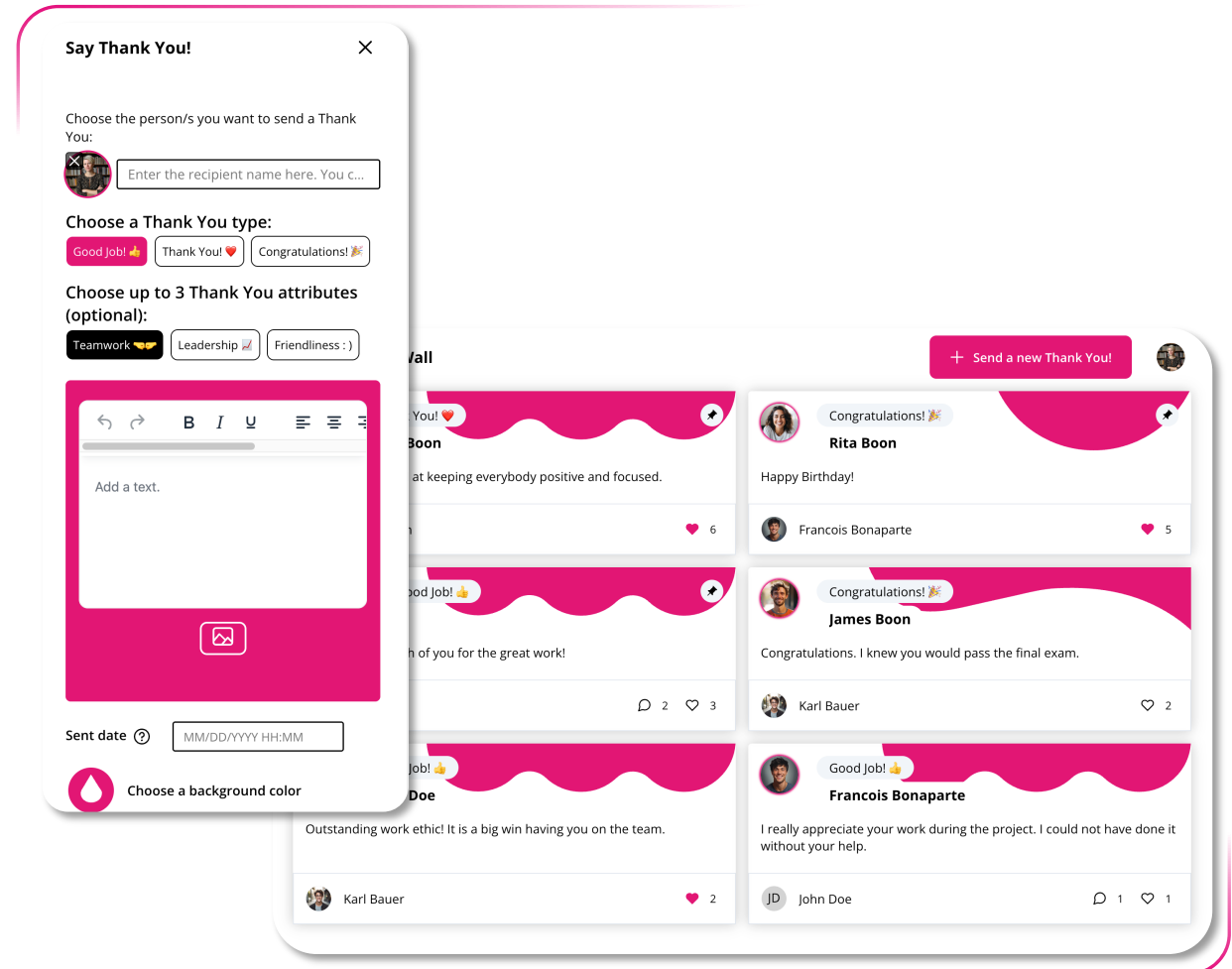
## Use Cases

Boost morale and motivation with our Thank You Plugin! This powerful tool makes it easy to recognize and appreciate your team members in a meaningful way.

Transform your employee app or intranet into a hub of recognition, engagement, and motivation.

## Features

- **Digital Thank You Cards:** Visually appealing cards with text and images make recognition meaningful and memorable. Sending can also be planned in advance - for the perfect moment of recognition.
- **Public or Private:** Share appreciation publicly to inspire the team or keep it private for a personal touch.
- **Engage with Feedback:** Like or comment on public cards to foster collaboration and a culture of appreciation.
- **Highlight Qualities:** Use card types like 'Good Job' or 'Impressive' to celebrate specific achievements or traits.
- **Personal Overview:** Track all thank you messages sent and received, creating a personal record of gratitude and motivation.
- **Statistics export:** Export all publicly sent cards for further analysis - including likes, comments, date sent and more.



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# Plugin Live.

## Use Cases

Bridge the gap between distributed teams with the Live Plugin! In a world of virtual and hybrid work, creating a sense of community can be challenging. The Live Plugin makes it easy to stream events, town halls, and meetings live—and access them on demand.

Keep every employee involved, informed, and connected—no matter where they are or when they tune in.

## Features

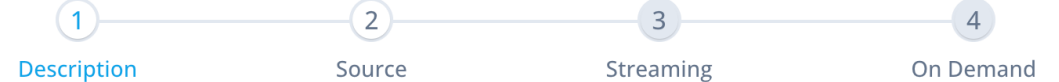
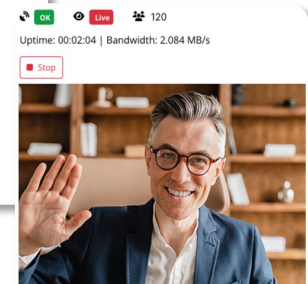
- **Flexible Live Streaming:** Stream from webcams, smartphones, or professional equipment for high-quality broadcasts.
- **Integrated Video Editing:** Enhance streams with built-in editing tools for polished, professional content.
- **Real-Time Analytics:** Track live viewers and measure engagement with statistical evaluations.
- **On-Demand Recordings:** Make recordings available for flexible viewing, ensuring no one misses out.
- **Optimized for All Devices:** Stream and view content seamlessly on desktop and mobile, ensuring accessibility for all employees.

### Livestream Video Source

Please choose the video source for your livestream.

 Webcam

 Video encoder



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# Plugin Survey.

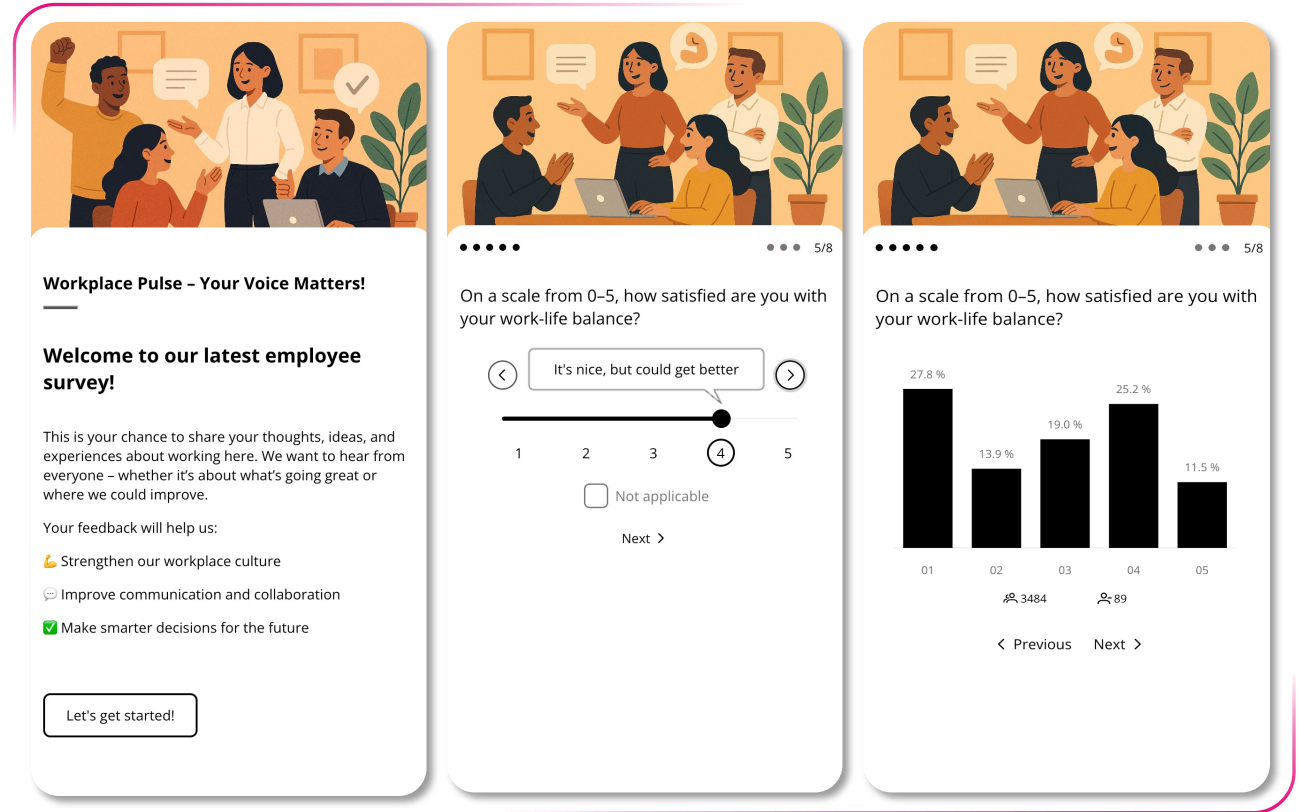
## Use Cases

Drive meaningful change with the Survey Plugin! Employee opinions and feedback are essential for growth and improvement. Whether you're conducting large-scale employee surveys or quick pulse checks, the Survey Plugin makes it easy to gather insights, identify trends, and take action.

Empower your organization to make data-driven decisions and create a workplace that truly listens to its people.

## Features

- **Eight Question Types:** Flexibility to create surveys that fit your needs, from single choice to free text.
- **Anonymous and One-Time Participation:** Encourage honest feedback with privacy options.
- **Real-Time Results:** Get instant insights at the end of the survey for quick decision-making.
- **CSV Export:** Analyze data in detail with easy-to-use exports for comprehensive evaluation.
- **Survey Templates:** Save time with ready-made templates for quick setup.
- **Survey Paths:** Create dynamic, personalized surveys with branching logic.
- **Scheduled Activation:** Plan surveys with start and end dates to align with campaigns or initiatives.



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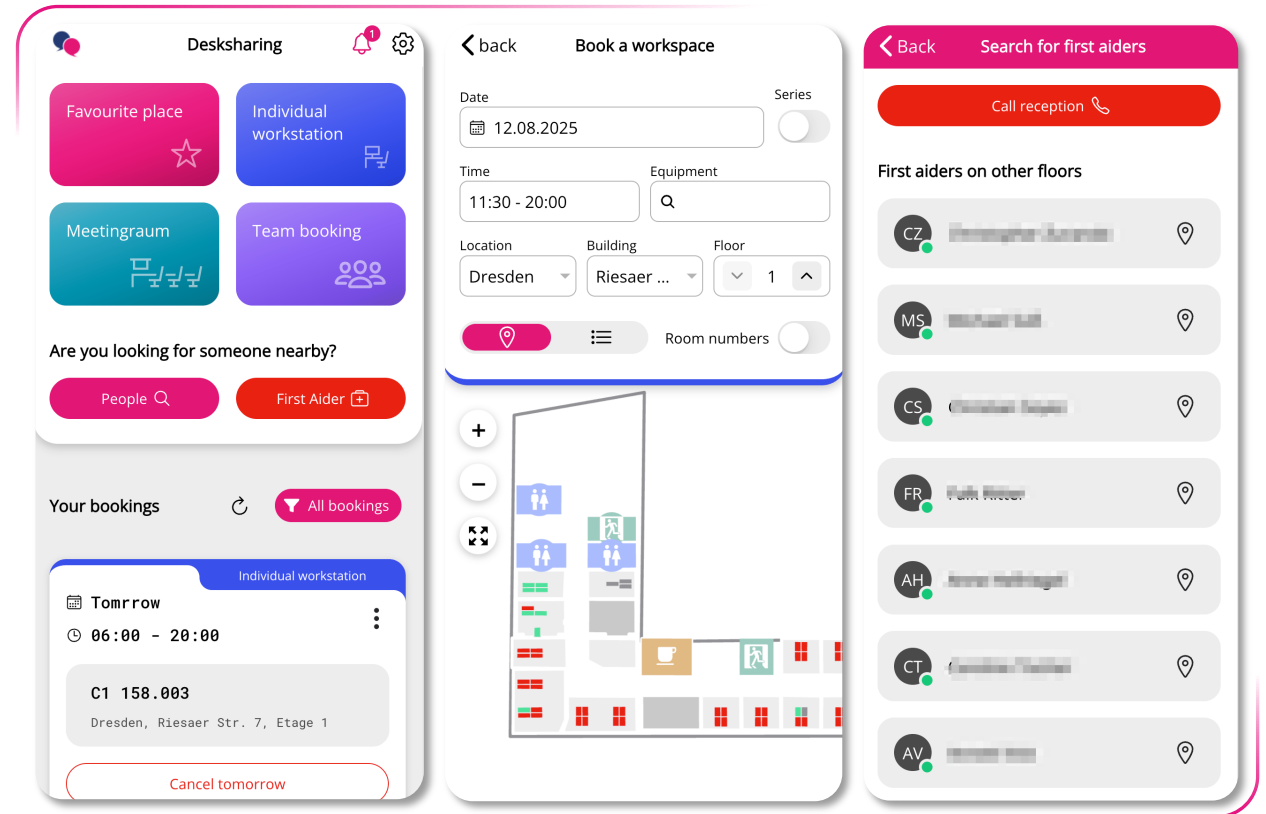
## Use Cases

Simplify office life with the Smart Spaces Plugin! As remote work becomes the norm, managing office space efficiently is more important than ever. The Smart Spaces Plugin helps employees easily find and reserve workspaces, saving them time and frustration while maximizing your office's potential.

Whether it's securing a workspace, planning team meetings, or optimizing office usage, the Smart Spaces Plugin ensures a seamless and stress-free experience for everyone.

## Features

- **Quick and Easy Booking:** Search and book workstations, meeting rooms, and project spaces via an intuitive app, saving time and reducing frustration.
- **Optimized Space Utilization:** Evaluate office and building usage with standardized data to make informed decisions and maximize efficiency.
- **Automatic Release:** Unused bookings are automatically released.
- **Favorite Spaces:** Save preferred spots to eliminate the daily search and streamline the booking process.
- **Team Bookings:** Reserve spaces for the whole team, making collaboration and planning easier.
- **First Aider Locator:** Quickly find first aiders in case of emergencies, adding an extra layer of safety and convenience.



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# Plattform SOS Connect.

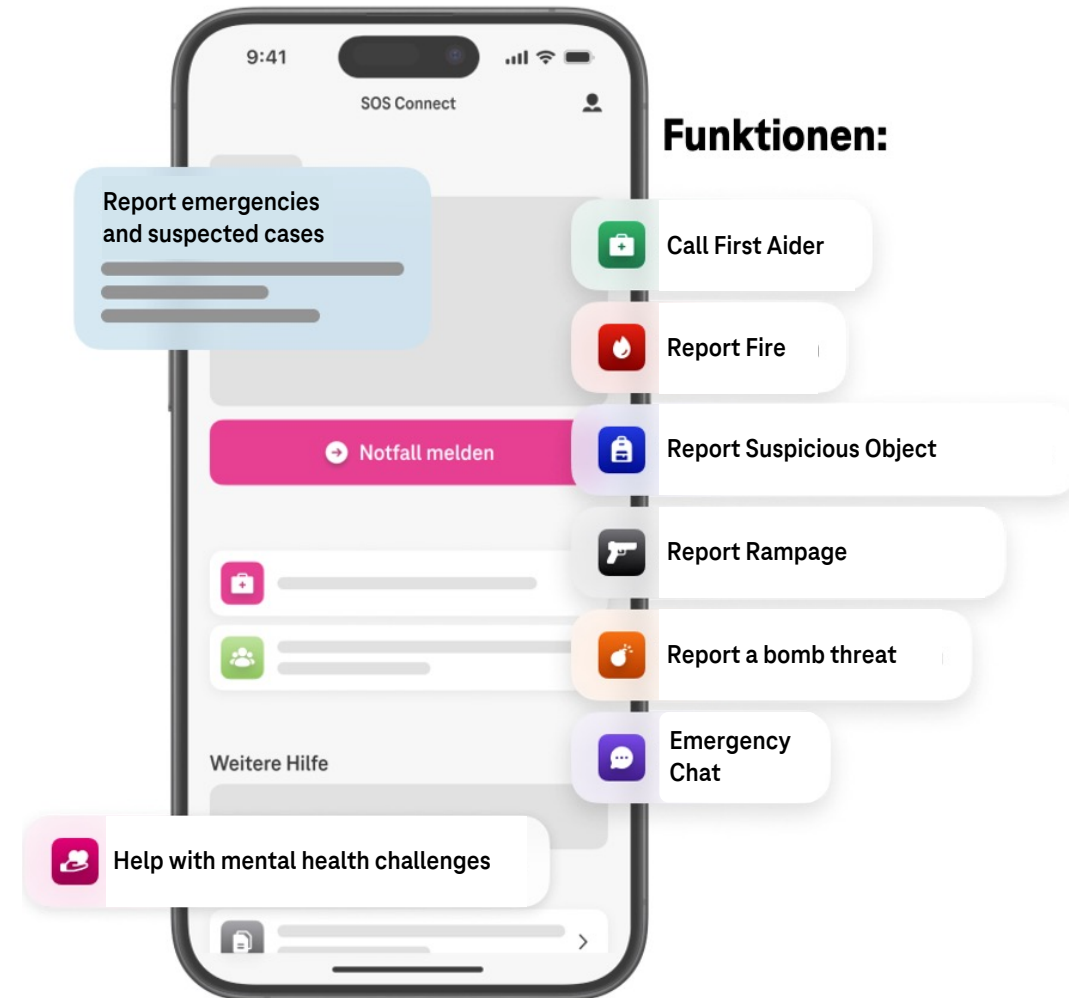
## Use Cases

Ensure employee safety and rapid response with SOS Connect! This powerful app connects first responders and employees, regardless of location, to provide immediate assistance in emergencies such as first aid cases, fires, or threats.

Protect your people and your business with a tool designed for fast, reliable action in critical moments.

## Features

- **Digital First Responder Call:** Automate check-in/out and manage first responder data with a standardized digital database for efficient emergency response.
- **GPS-supported Emergency Calls:** Quickly locate employees in need of help, ensuring rapid assistance.
- **Automatic Availability Checks:** Ensure first responders are alerted instantly via push notifications, reducing response times.
- **Comprehensive Alerts:** Receive alerts for fires, threats, and other emergencies, providing full safety coverage.
- **Desktop and App Use:** Works on any device.
- **Legal Compliance:** Meet legal requirements for evidence provision, ensuring workplace safety compliance.



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# Plugin Prediction Challenge.

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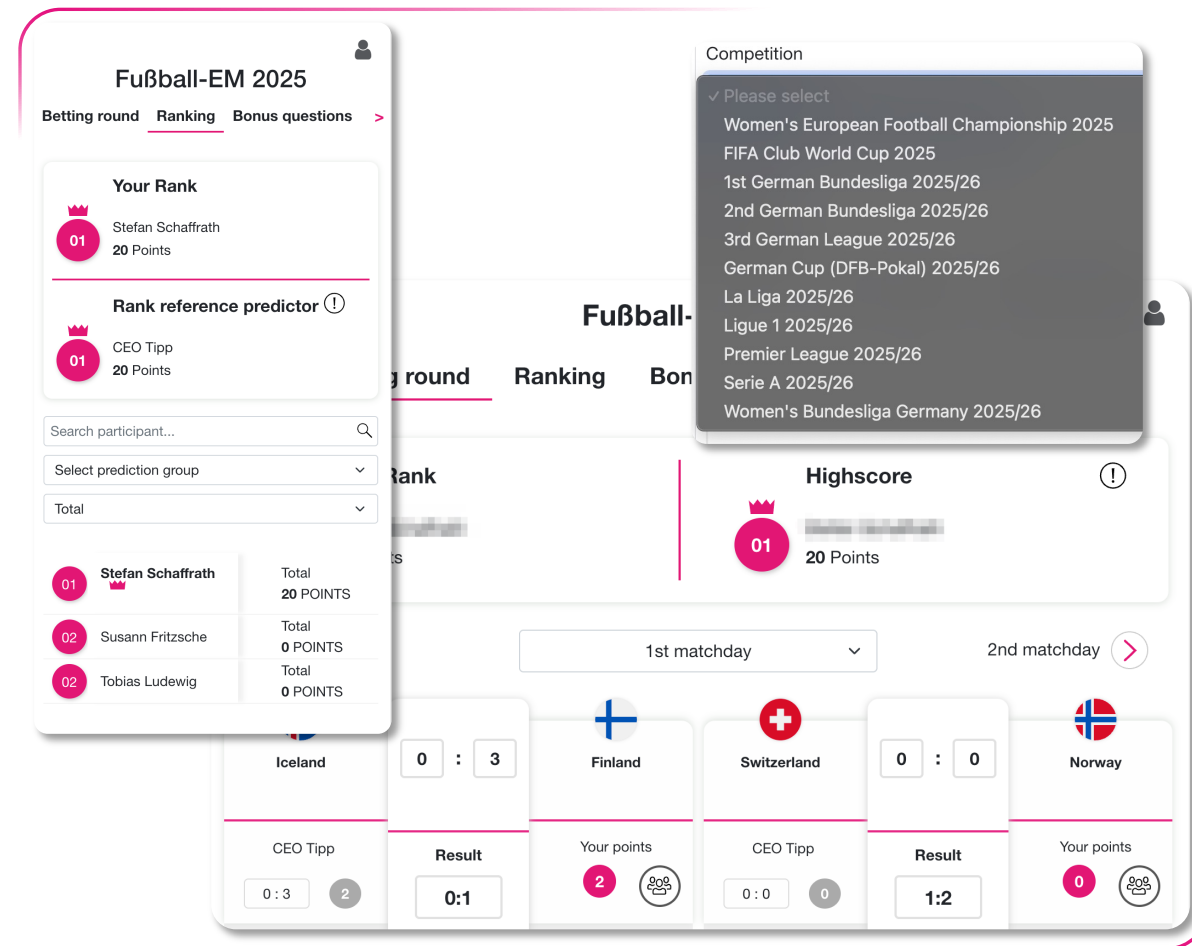
## Use Cases

Boost engagement and fun with the Prediction Challenge Plugin! Turn major sporting events into exciting prediction games that your employees will love.

Increase engagement, drive intranet usage, and create a more dynamic workplace with a game that everyone will enjoy!

## Features

- **Seamless integration:** Integrate the plugin directly into your employee app or intranet for a smooth user experience – no extra password required!
- **Quick setup:** Ready to go right away, even with lots of participants.
- **Real-time results:** Automatic live updates keep the excitement going.
- **Tips and bonus questions:** Add result tips and bonus questions (e.g. top scorer) for even more fun.
- **Rankings, prediction groups and reference tipsters:** Foster a competitive spirit with leaderboards and prediction groups – anonymised if desired
- **Available Tournaments:** See our standard events [here](#).



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# Plugin Corporate Podcasts.

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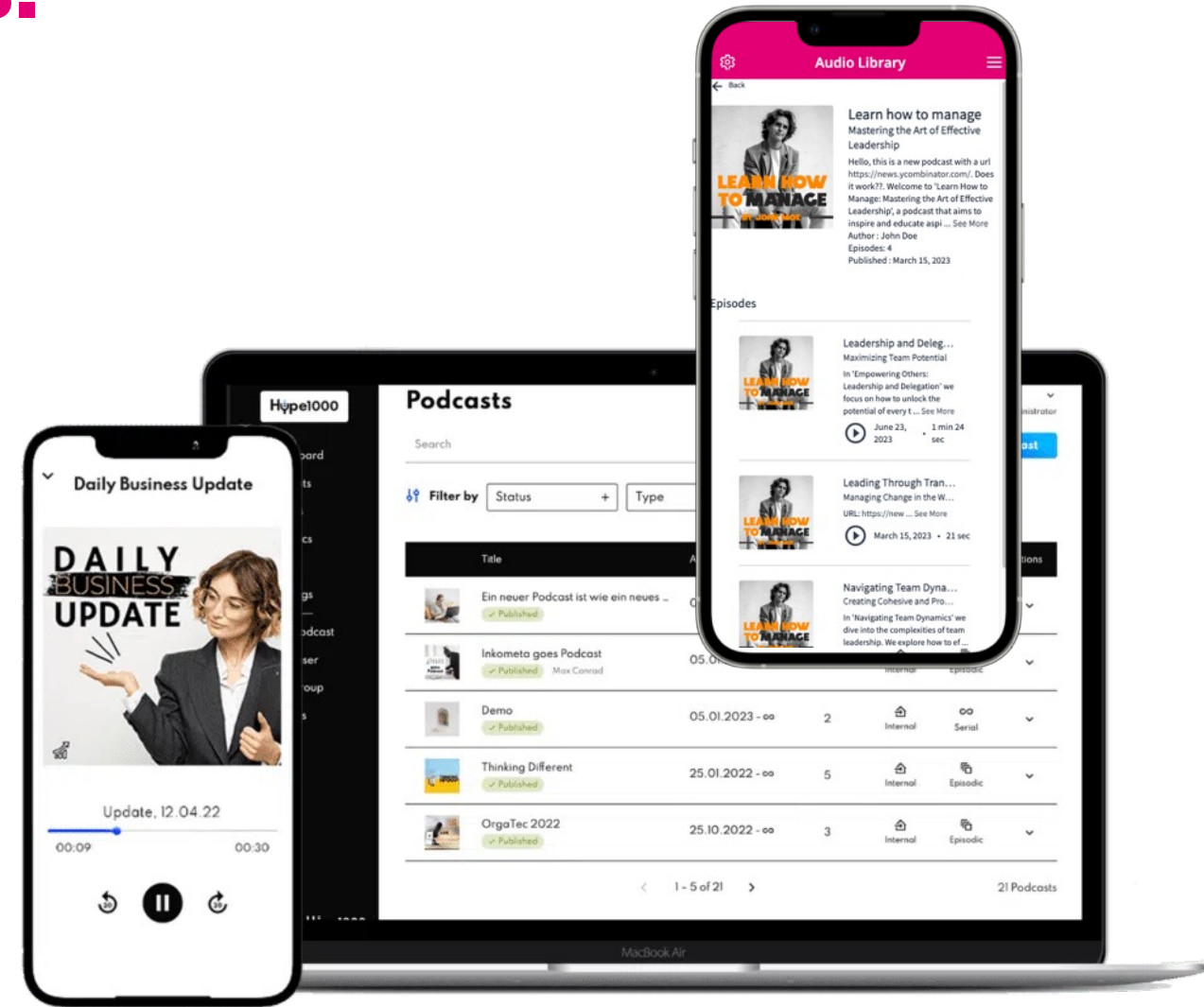
Hype1000

## Use Cases

Our corporate podcasting solution brings internal communication to life by delivering engaging, customized audio content directly through your intranet or employee app. Designed for easy access and security, it ensures employees stay informed with regular updates, training, and insider insights—all in a format that fits their busy schedules. By fostering an open communication culture and improving knowledge sharing, our podcasting tool strengthens team connection and boosts engagement across all levels of your organization.

## Features

- **Seamless Intranet & App Integration:** Secure, easy access within existing platforms.
- **Built-in Digital Studio:** Enables effortless recording and production for editors.
- **Customized Podcasts:** Tailored updates, training, and insights for higher engagement.
- **On-the-Go Accessibility:** Keeps employees informed anytime, anywhere.
- **Boosts Knowledge Retention:** Engaging audio format enhances learning.
- **Enhances Engagement:** A modern alternative to text-based news.



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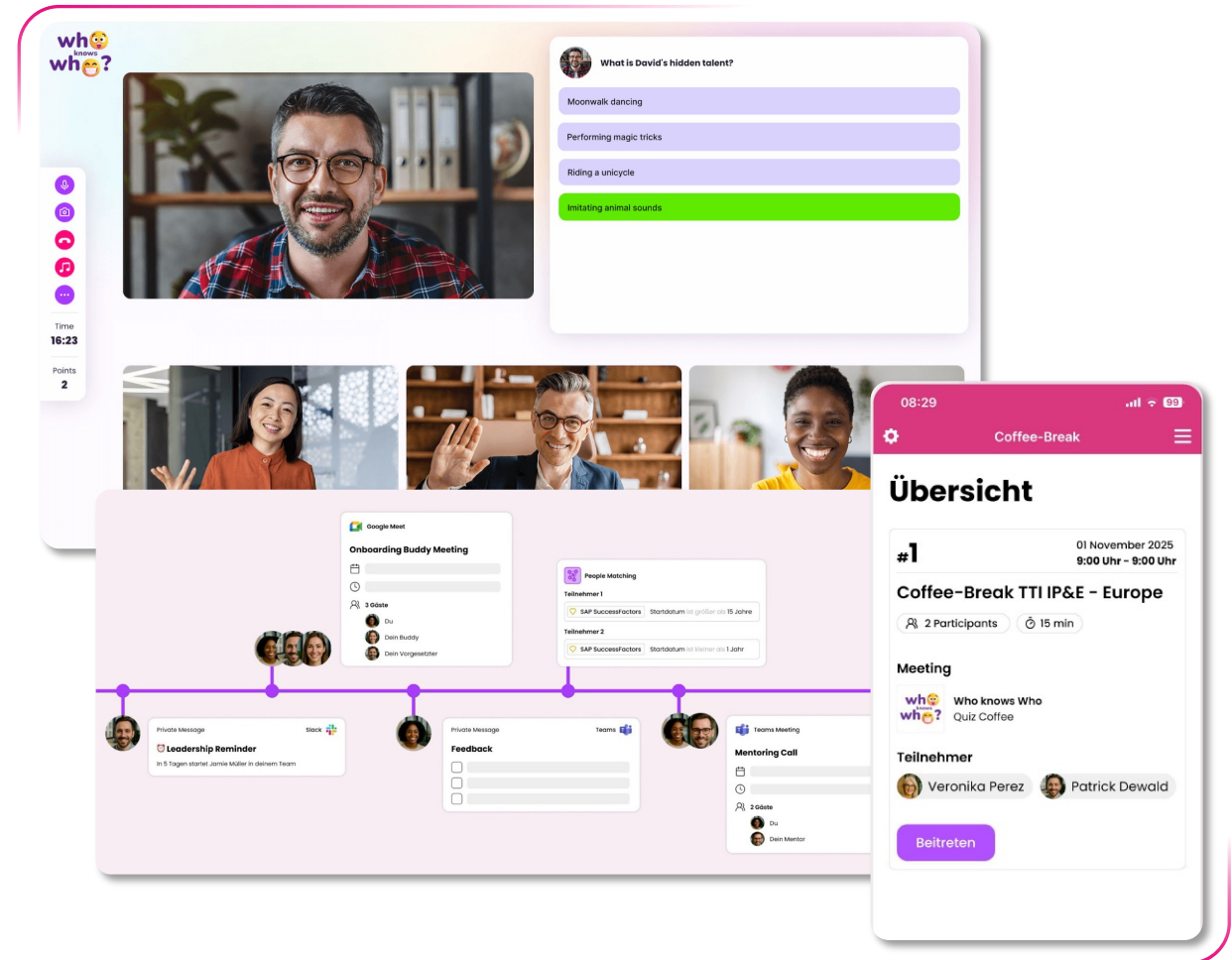
CREwTing

## Use Cases

**Matchmaking & Employee Journeys** automatically connect employees – in everyday life, during onboarding or at events. Colleagues are brought together based on their interests, skills or occasions. Automated journeys accompany important moments such as new hires, role changes or anniversaries, while event matchmaking ensures relevant contacts before, during and after events. Thanks to flexible algorithms, frequencies and conversation formats (theme talk, who knows who, just chat), the solution adapts perfectly to the culture and goals of the company.

## Features

- **Smart matching** – connects colleagues based on interests, skills or occasions.
- **Coffee break formats** – themed talks, who knows who, just chat.
- **Automated journeys** – accompany onboarding, role changes, anniversaries and much more.
- **Event matchmaking** – relevant contacts before, during and after events.
- **Flexible configuration** – customisable algorithms, frequencies and seamless integration.



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# Custom Solutions.



## Your idea – our solution.

Do you have a specific use case?

Or would you like to seamlessly integrate an existing system into your intranet or employee app?

With **Custom Solutions**, we can make your vision a reality – whether as:

- A **custom plugin** for an individual use case
- A **custom widget** for tailor-made content
- **Integration** of third-party systems such as HR services
- **Employee service app** for mobile employee services

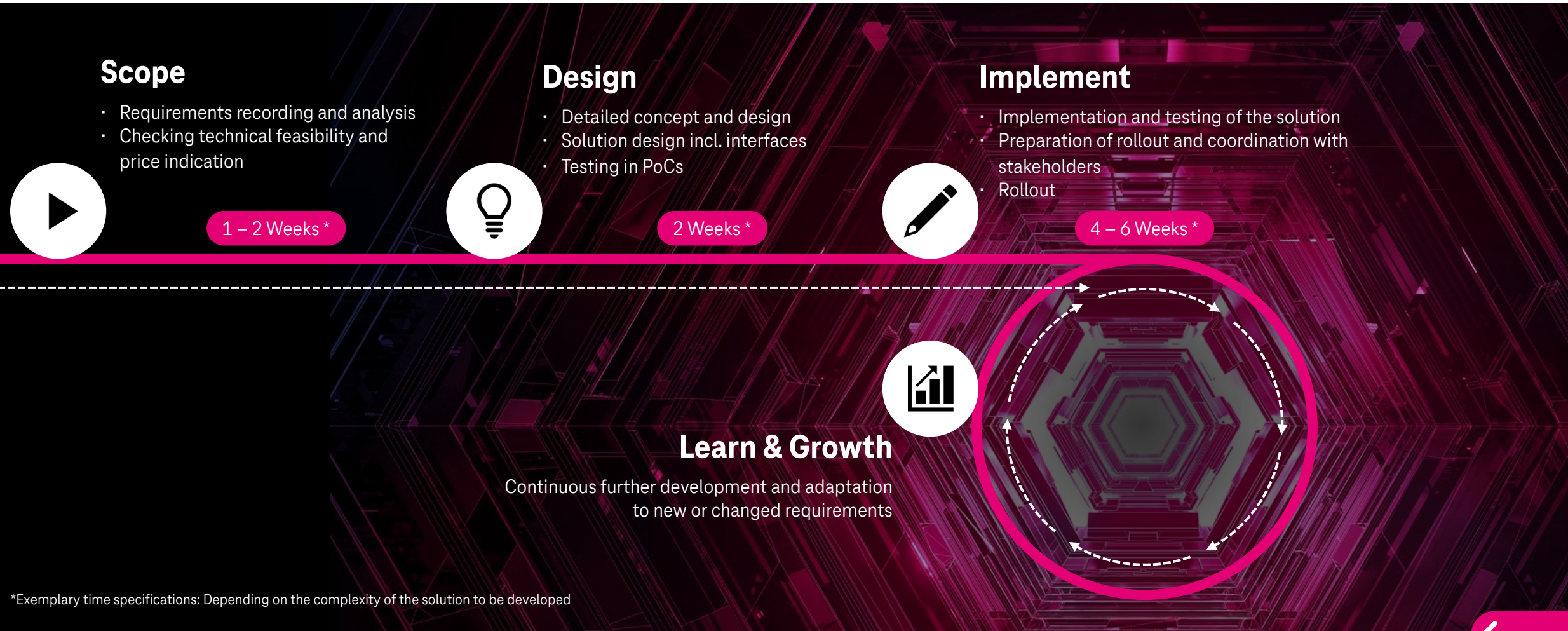
Integrate important applications where your employees work every day – without additional logins or complicated authentication. HR services such as **time tracking** or **absence booking** in particular benefit from smooth integration, saving time and money.



## Focus

**technologies:**    

# Custom Solutions: **Procedural approach.**



# Employee Service App.

## Use Cases

The digitalization of processes offers great potential, particularly in the area of human resources (HR) - especially the mapping and (also mobile) availability of HR self-services.

### Base

We design and operate a framework with a browser and web app (progressive web app) variant as the “home” for the use cases (especially HR self-services) of the Employee Service App.

We also offer the option of a separate native app.

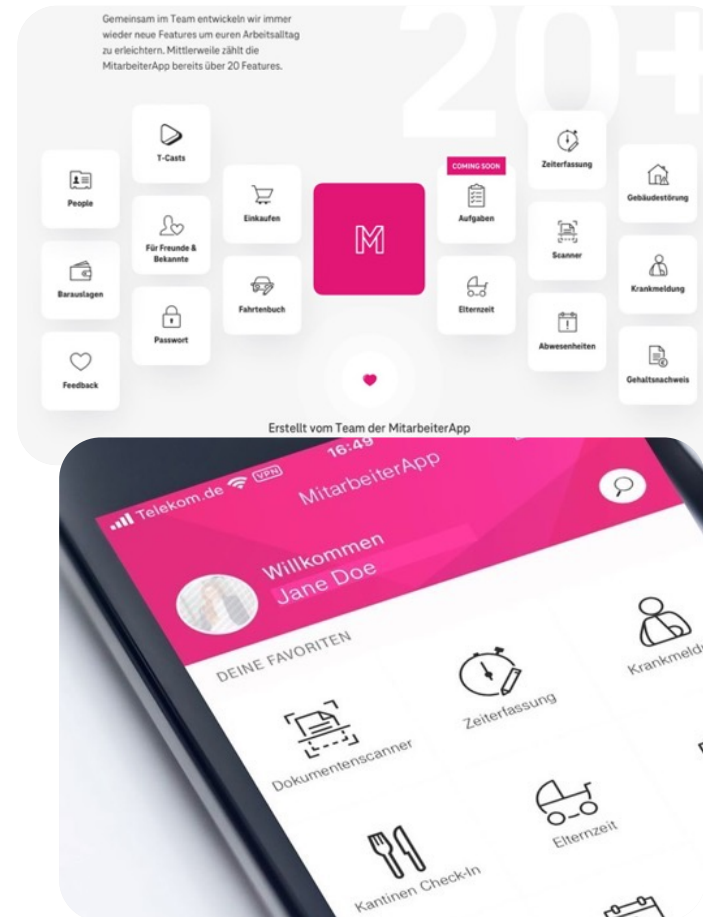
Alternatively, existing systems can also be used as the base for integrating a use case.

### Services

We implement a use case (e.g. time recording) as a service. This includes the complete front-end logic and UX.

### Connection to customer systems

The connection to existing third-party HR systems is carried out individually, taking into account the technical framework conditions.





# Employee Service App: UI Mockups.

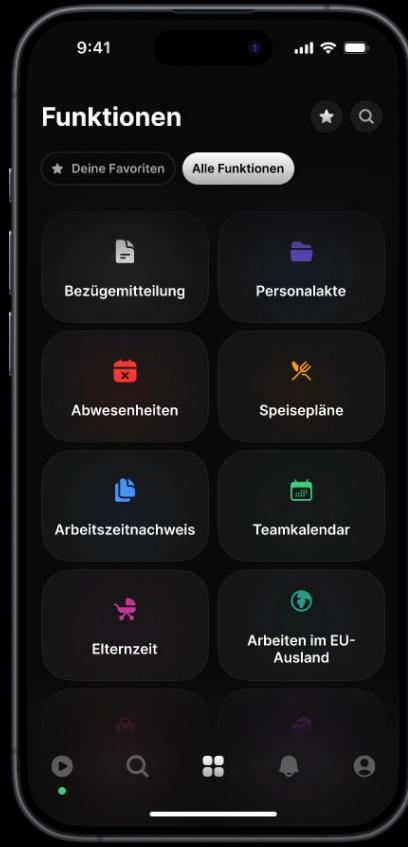
DRAFT



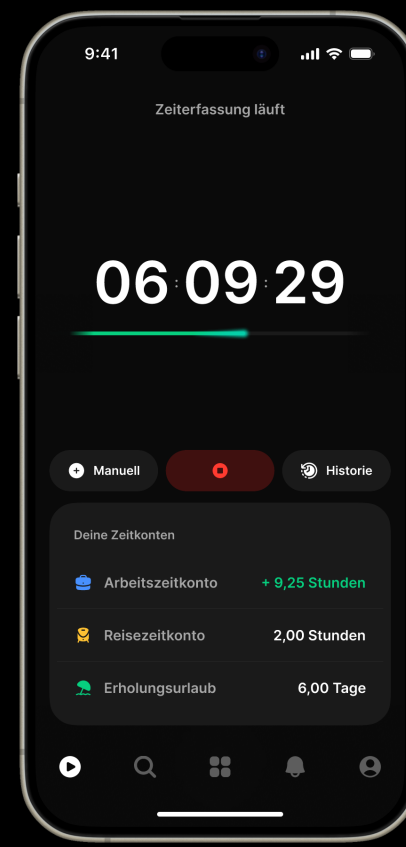
Profile



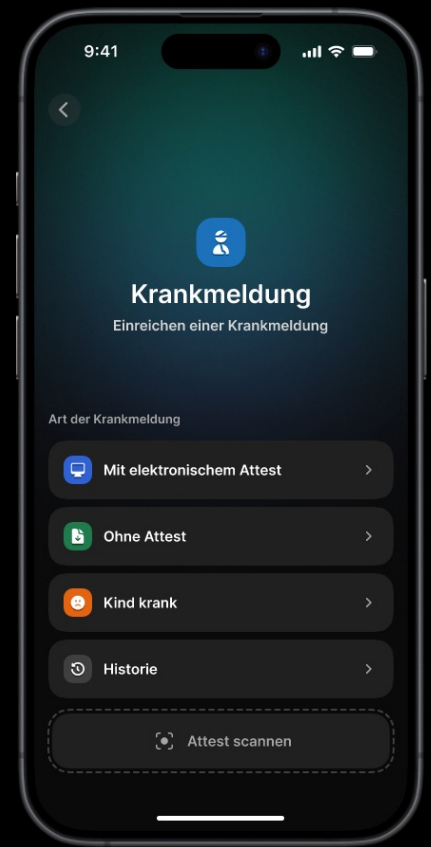
Personalization



Services



Time recording



Sick note



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# Customer Success:

## We are always here for you.



### Enabling

- **Quickly ready to go:** Targeted onboarding and practical training
- **Work independently:** Save time by using the system on your own
- **Exploit your full potential:** Use all functions efficiently



### Best Practices

- **The right solution for every application:** recommendations based on your objectives
- **Practical inspiration:** effective use and integration into your intranet, based on our expertise and the experiences of other customers



### Reviews

- **Analyse usage data:** Identify potential for improvement
- **KPI focus:** Support in defining relevant performance indicators





**Your  
contact.**



**Stefan  
Schaffrath**

Head of Employee Experience Solutions  
**Deutsche Telekom MMS GmbH**

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