T··Systems· Let's power higher performance

#EMPLOYEEFIRST
Employee Experience Plugins

AGENDA

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01

T-SYSTEMS MULTIMEDIA SOLUTIONS GMBH

LEADING DIGITAL
T-Systems Multimedia Solutions

Digital Business:
since 25 years

Employees: around **2100** digital natives, experts, unconventional thinkers, project lovers, consultants, developers, nerds, controllers, managers, salespeople, company experts, testers and innovators, service experts

Sales in 2019: €176 million

Average age:
36 years

Customer projects and services in 2019:
2904

Working method:
agile, flexible, professional, reliable, digital

Worked on customer projects in 2019:
1469089 hours

NEW WORK
Portfolio

CONSULTING

New Work Strategy
& Business Consulting

New Work Readiness Assessments

Workplace Enablement

Employee Experience
Consulting

Change Management & Rollout
Communication

Lean Workplace Approach
Analyze, Discover, Design, Learn,
Growth

SOLUTIONS

Digital Workplace Platforms

Social Intranet – Collaboration
Employee Experience – Suites

Enterprise Messaging & Unified
Communication

Enterprise Video Streaming

Social Communities

New Work Insights & Dashboards

SERVICE

Agile Development Services &
Custom Apps

Technical & Operational Support
for all provides Workplace
Solutions and Suites

Eco System Transformation and
Integration Services

Guided Work Services &
Community Management

Insights & Reporting Services

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EXCELLENT SERVICE

Social Business Collaboration
Enterprise Social Collaboration - Consulting and Integration

2019 Germany

ISG Provider Lens

Logos:
Microsoft, CISCO, G Suite, COYO, Staffbase, Khoros, movingimage, walkme, Drupal, TEALIUM, mapp, econda, qualtrics XM, unily, CrowdWorx, firstbird, speakap, BOT FRIENDS X, POKESHOT SMARTERPATH, Dialogflow, userlane

OUR SERVICES

CONSULTING & TRAININGS

Our experienced consultants support you in introducing, using and continuously improving your digital workplace.

STANDARD PLUGINS

Deployment of plug-ins to cover standard application scenarios in your intranet.

☆ **Quiz**   📊 **Poll**   💡 **Ideation**   ▶ **Live**

🏠 **Smart Spaces**   Click me!

CUSTOM PLUGINS & INTEGRATIONS

We develop customized plugins and integrations for you, specially adapted to your requirements.

movingimage

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YOUR ADVANTAGES
with our plugins

NATIVE PLUGINS

Seamless integration into SaaS solutions, optimized for mobile

Staffbase COYO Drupal

MORE POSSIBILITIES

Extension of the standard functions to cover further intranet

application scenarios

FURTHER DEVELOPMENT

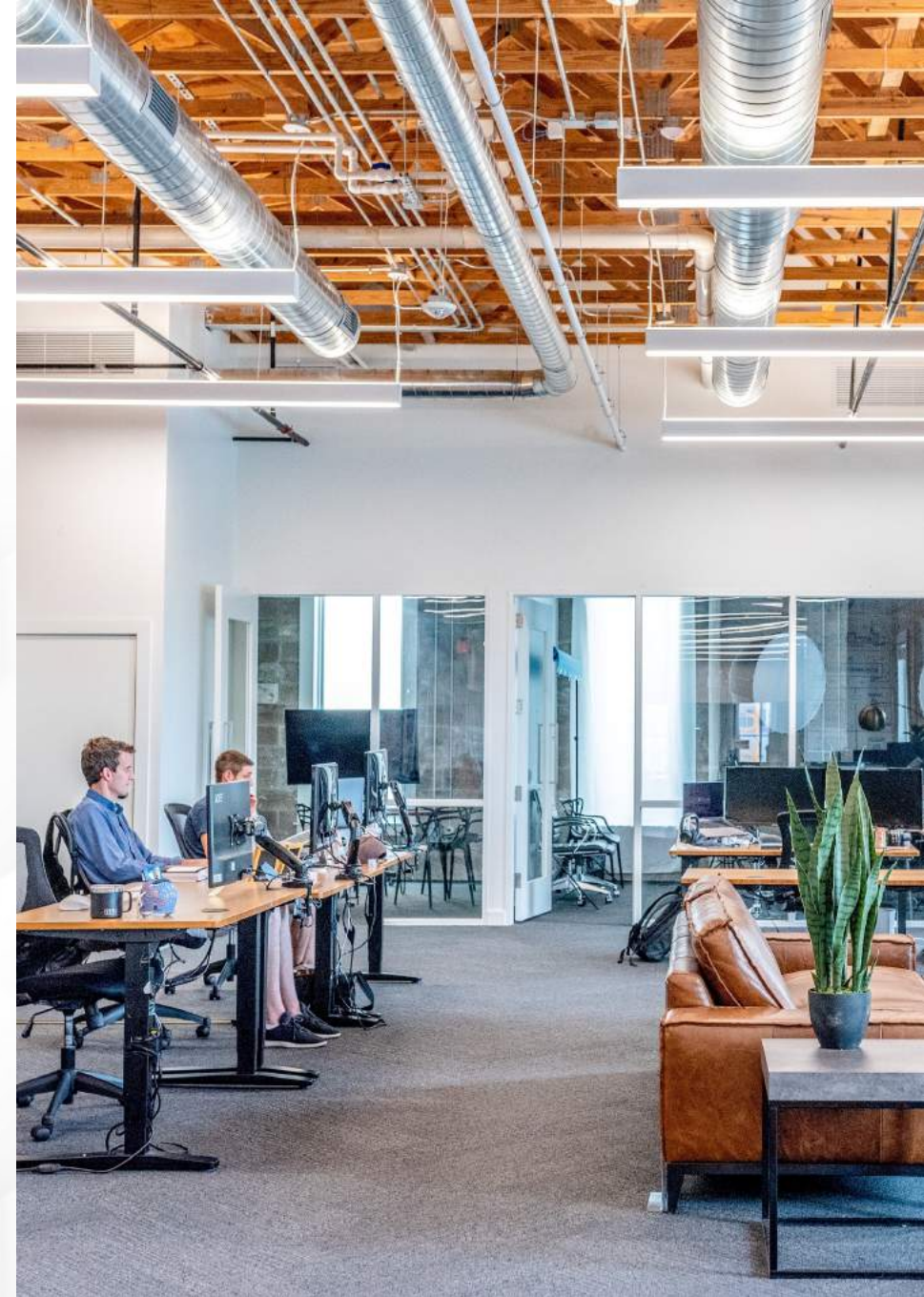**Continuous development and new functions** in releases

[www. To the roadmap]

Click me!

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02

USE CASES

Holistic Stories - Our Use Cases
Use of our plugins

Are you really sure you've got it right? Our **QUIZ-PLUGIN** offers an exciting variets – either as a quiz during an event, as a classic lottery or as a knowledge test after a completed training.

Because your opinion counts. Our **POLL PLUGIN** is the best way to get opinions. Realize classic pulse surveys, appointment polls, employee surveys, order management and workplace booking with just one plugin? Implement all this and much more with just one plugin.

A crazy idea or a stroke of genius? We can't say. But we can help to make ideas visible. Use the **IDEATION-PLUGIN** to add substance to an event, manage ideas, collect christmas wishes, and much more.

Inside, not only near by. With the **LIVE-PLUGIN** it is easy to communicate, record and further share events right from the start. We are also happy to provide personal support on site.

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03

QUIZ PLUGIN
Version 2.3.0

QUIZ PLUGIN ★
Overview - What has our plugin to offer?

CHALLENGE

- The intranet platform **only reaches employees to a limited extent**; there is a lack of easy-access content that motivates them to use it

- A **suitable tool to support training and education** digitally is missing

- The **effort** for creating casual and individual content is **too high**

OUR SOLUTION
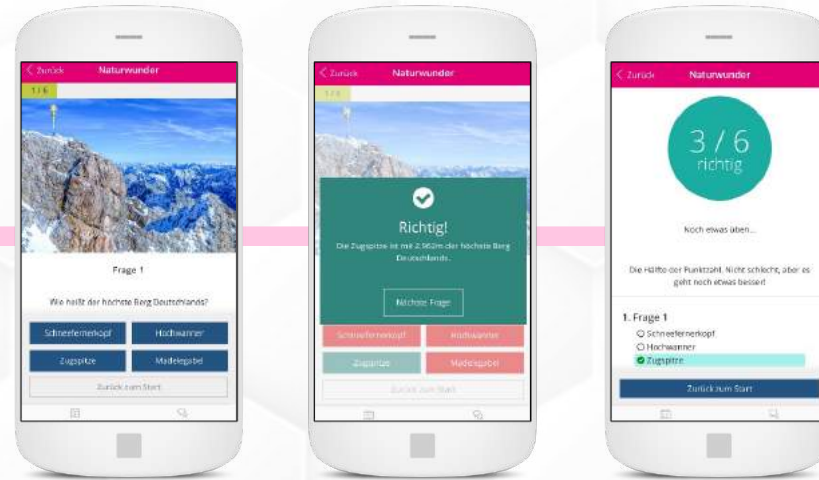
Quiz Plugin

Click me!

BENEFITS

- Increase **employee loyalty and motivation**

- **Easy handling** of the quiz for participants and editors

- **Individual usability for a wide range of application scenarios**, e.g. training courses, raffles...

- Extensive **evaluation possibilities**

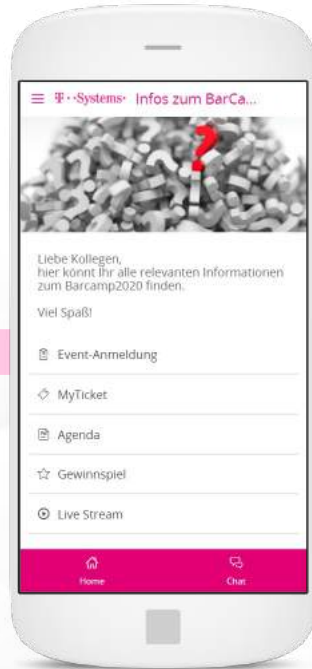# USE CASE: QUIZ ★
Raffle

Announcement of the raffle in the context of an event

Info page of the event with link to the raffle

Homepage of the lottery

Raffle question

Announcement of the winners

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USE CASE: QUIZ ★
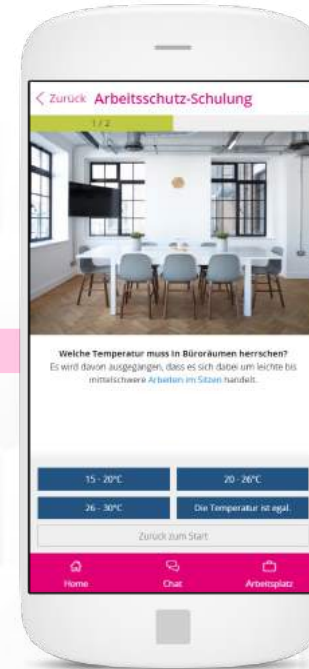# Work safety training

QUIZ PLUGIN

Information about the training as news

Detailed information and training documents

Final test on occupational safety

Questions about training content

Evaluation

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USE CASE: QUIZ ★
Product Launch

QUIZ PLUGIN

Phone 1 — Product presentation:

← Artikel

Unser neues Produkt "Cloud"

Lang hat es gedauert - die Entwicklung war umfangreich, der Aufwand hoch, aber jetzt ist es verfügbar. "Cloud" - das neuste Produkt in unserem Salesbereich. Lest mehr und erfahrt, was das neue Produkt kann und wann Ihr es unseren Kunden vorstellen könnt.

"Cloud" - die neuste Lösung im Bereich Cloud Computing.

Phone 2 — Information about the quiz:

← Produktneuheit "Cloud"

"Cloud"

Unser neuestes Produkt "Cloud" ist seit dem 01.Juni 2018 auf dem Markt.

Um es unseren Kunden bestmöglich vorstellen, zu verkaufen und einrichten zu können, baten wir Euch, Euch umfangreich mit dem Produkt auseinandersetzen und es kennenzulernen.

Quiz starten

Phone 3 — Product quiz:

← Produktneuheit "Cloud"

Frage 2

2 / 5

Wie lange dauert die Implementierung von Cloud?

| ca. 1 Woche | ca. 1 Monat |
| ca. 5 Tage | ca. 3 Tage |

Zurück zum Start

Phone 4 — Evaluation:

← Produktneuheit "Cloud"

Letzter Feinschliff!

4 / 5 richtig

Du kennst das Produkt schon zum Großteil. Festige Dein Wissen nochmal, bevor Du zum Kunden gehst.

Zurück zum Start

Phone 5 — Further training courses:

← Artikel

Schlungen für "Cloud"

Ihr wollt Euer Wissen noch festigen und habt bei dem "Cloud"-Quiz nicht die volle Punktzahl erreicht? Erfahrt hier, wann die nächsten Schulungen stattfinden.

Um das neue Produkt "Cloud" dem Kunden gut vorstellen und eventuell auch verkaufen zu können, solltet Ihr ein gutes Wissen zu dem Produkt haben. Um Euer Wissen zu überprüfen, könnt Ihr

| Product presentation | Information about the quiz | Product quiz | Evaluation | Further training courses |

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QUIZ ★
Further use cases

CORPORATE STRATEGY

How familiar are your employees with the corporate strategy?

ENTERTAINMENT FACTOR

Use the quiz as an entertainment factor, e.g. as a travel quiz regarding company locations.

PLAYFUL LEARNING

Teach your employees key facts in a playful way, e.g. as a quiz on the company's history.

SEASONAL EVENTS

Include seasonal events, e.g. as an Easter or Advent quiz.

GENERATE ATTENTION

Use an exciting quiz to attract your employees' attention to your intranet platform.

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QUIZ ★
Features

ANSWERS

Up to **four possible answers** can be defined for each question.

POINT SYSTEM

Only **one answer is correct at a time**. The choice of the correct answer is rewarded with points.

FEEDBACK

At the end the participant is given his **score** and an individual **feedback**.

EXPORT

The answers can be exported as **CSV file** and after then analyzed (optionally also anonymized).

QUESTION MODE

Users answer **all or a random selection** of questions.

FREQUENCY

The quiz can be done **once or several times**.

LANGUAGES

All content can be created in **multiple languages**.

HOMEPAGE

An optional homepage can be used to provide **information about the quiz**.

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CONTINUOUS IMPROVEMENT – QUIZ ★
Previous releases and planned features

12th Nov 2018

Version 1.0

- Initial version of the quiz
- Administration interface for the configuration of the quiz
- User interface for the quiz

- Multilingualism
- New home page layout
- Customization of the result pages
- Improved desktop mode

Version 2.0

28th Oct 2019

26th Feb 2020

Version 2.1

- New start page design: Decoupling of image and headline
- Other languages

new

Roadmap

- One-time participation
- Feedback possibility for users
- Other languages
- Design improvements
- Ranking at the end of the quiz
- Timer for answering questions
- Multiple choice = several answers are correct

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04

POLL PLUGIN
Version 2.5.0

POLL PLUGIN 📊
Overview - What has our plugin to offer?

CHALLENGE

- **Low participation** rate in surveys, as not all employees are reached

- **Few opportunities** for employees **to provide feedback**

- Existing survey tools are often **complex and not optimized for mobile devices**

OUR SOLUTIONS
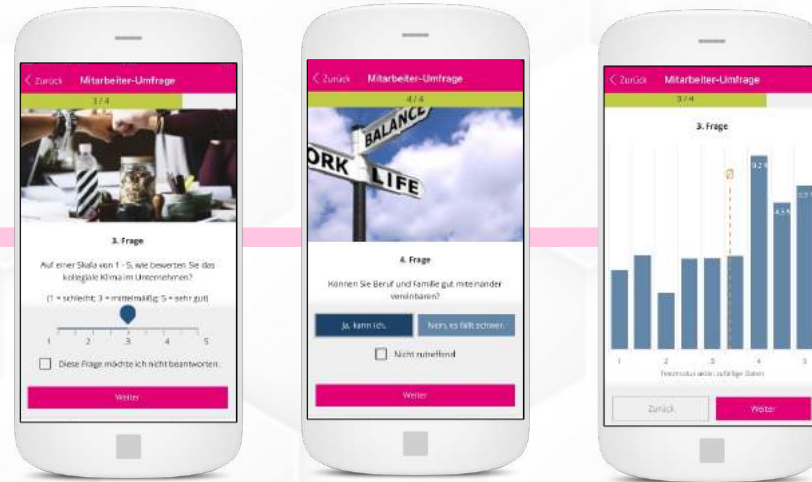
Poll Plugin

Click me!

BENEFITS

- **High participation rate** due to direct integration into existing intranet environment

- **Increasing employee loyalty** through participation and feedback

- **Easy to use and very user-friendly**

- **Identification of improvement potentials** in the company

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USE CASE: POLL
Employee survey

POLL PLUGIN

Announcement

Homepage of the employee survey

Answering the questions
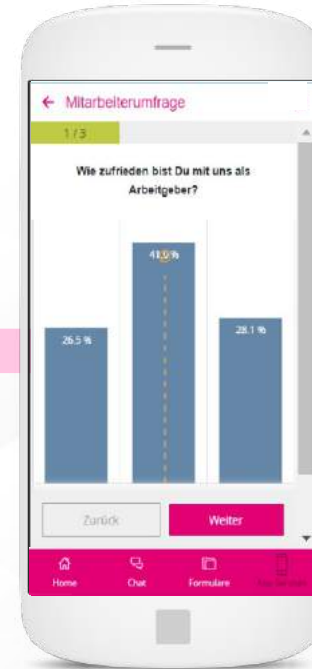
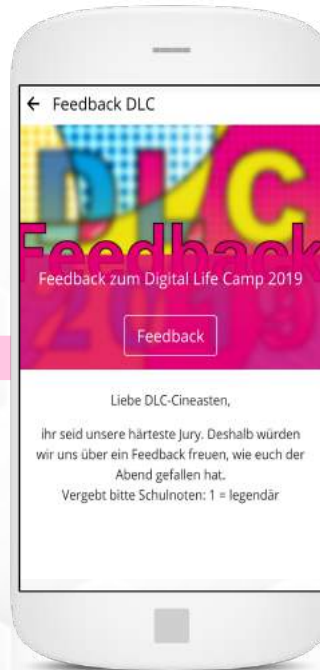**Live evaluation after participation**
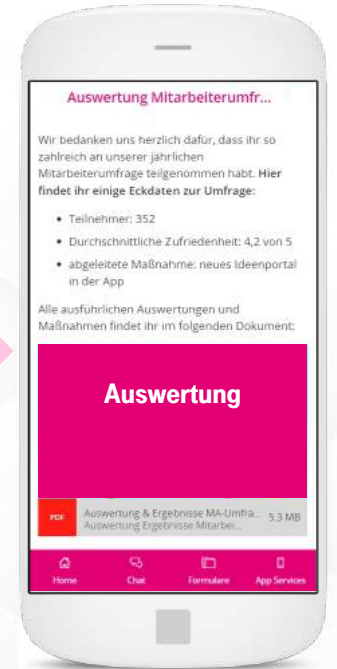
Review and further information

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USE CASE: POLL 📊
Feedback

Landing page to the event

Social Wall

Feedback survey

Evaluation of the event

Analysis

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POLL 📊
Further use cases

OPINIONS

How do my colleagues think about certain circumstances or topics?

VOTES

Live voting with real-time reporting.

PULSE QUESTIONING

Quick and easy surveys to get a general impression.

SCHEDULE MANAGEMENT & EVENT PLANNING

Coordination of dates and organizational matters.

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POLL 📊
Features

QUESTION TYPES

One **of three question types** can be used for a question: Button, scale and free text.

EVALUATION

At the end of a survey, participants can optionally be shown the **current status of the evaluation** become.

EXPORT

The answers can be exported as **CSV file** and afterwards evaluated (optionally also anonymized).

ONE-TIME PARTICIPATION

The user can only do the survey **once** - once an answer to a question is saved, the user **cannot change his answer**.

CONTENTION

Users have the **option to abstain**.

LANGUAGES

All content can be created in **multiple languages**.

HOMEPAGE

An **optional start page** can be used to provide information about the survey.

ANONYMETY

Users can participate **anonymously**, if they so wish.

CONTINUOUS IMPROVEMENT - POLL
Previous releases and planned features

11th Sep 2019

Version 2.0

- Multilingualism
- New homepage layout
- Automatic finish page
- Customization of the evaluation page
- Improved desktop mode

8th Nov 2019

Version 2.2

- Support of the question type bipolar questions
- Homepage improvement
- Additional languages

25th Feb 2020

Version 2.3

- New homepage design
- New languages
- Improved layout for evaluation pages

new

Roadmap

- 'Readonly' access for admins
- More than 4 possible answers
- Improved image view
- Templates for surveys
- Survey paths
- Multiple participation

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05

IDEATION PLUGIN
Version 3.1.0

IDEATION PLUGIN 💡
Overview - What has our plugin to offer?

CHALLENGE

- **Ideas and suggestions** of employees from everyday work are **lost** or **not recorded** in a structured way

- **No central channel for ideas and suggestions, no clear contact persons**

- **Lack of overview** of implementation and status of ideas

- **Little active involvement** of the idea contributors

OUR SOLUTIONS
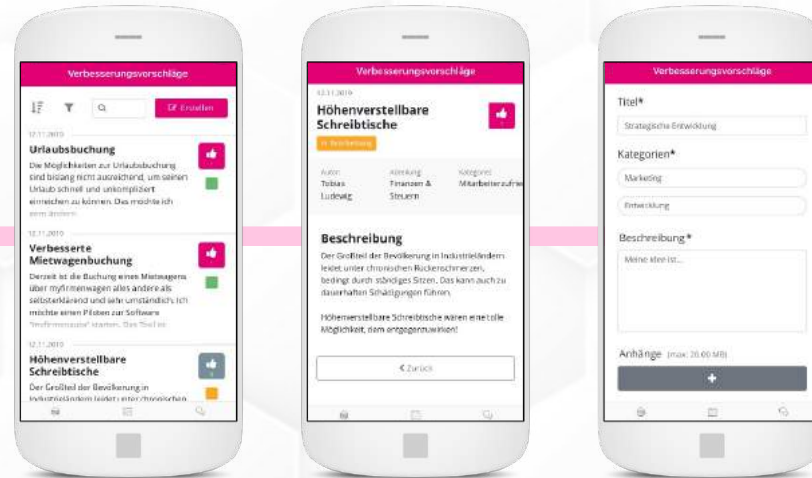
Ideation Plugin

Click me!

BENEFITS

- Employees' **ideas and suggestions are recorded and tracked** in a structured way

- **Common contact point** for all employees

- **Involvement and active participation** of all employees by evaluating and commenting on ideas and suggestions
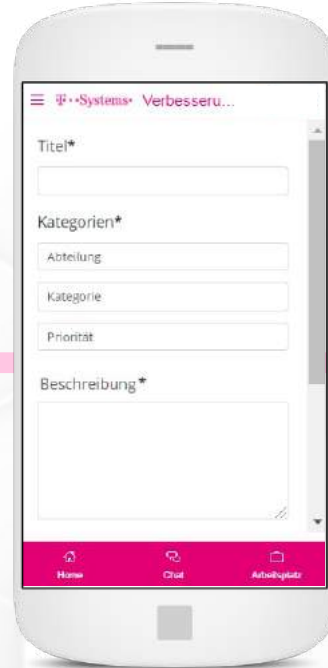
- **Flexible application possibilities**

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USE CASE: IDEATION
Process improvement
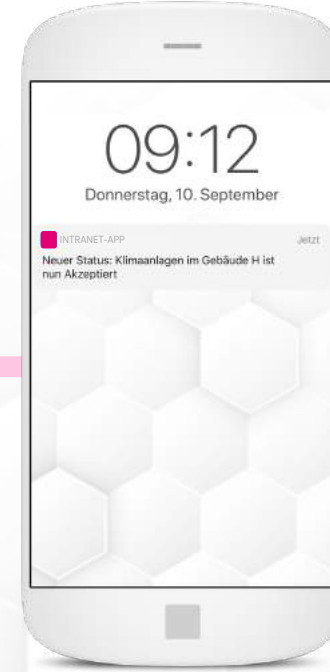
IDEATION PLUGIN

Announcement

Information about process improvement

Create idea

Overview of all submitted ideas

Push notification about changed status

News about already implemented ideas

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USE CASE: IDEATION 💡
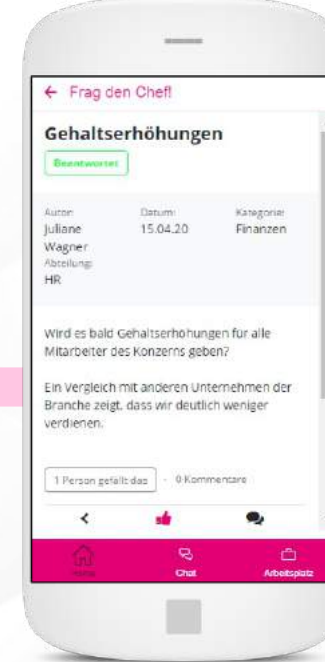## Ask the CEO

IDEATION PLUGIN

Announcement via news article

Information regarding the question and answer session
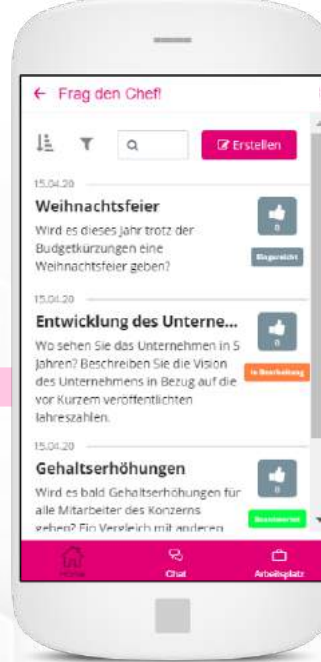
Overview of all submitted questions

Current status of a question and likes

Blog post with video message

T··Systems·

Let's power
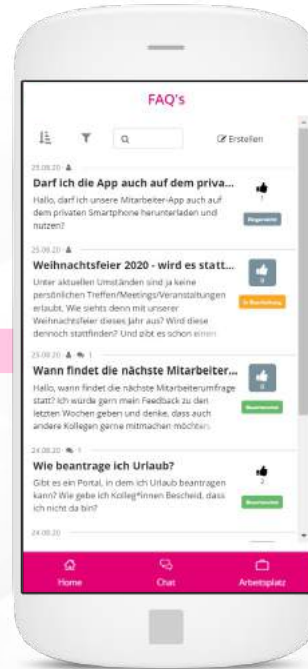higher performance

USE CASE: IDEATION
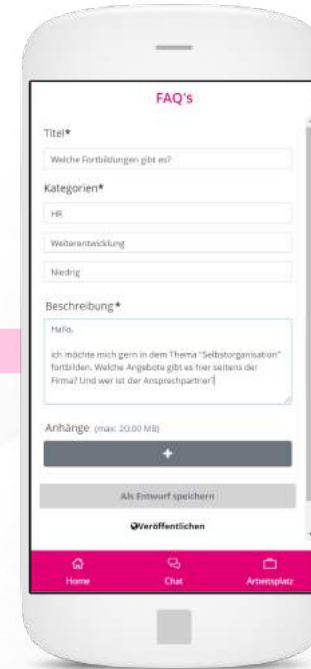# FAQ

IDEATION PLUGIN

Announcement of the new FAQ portal

Homepage FAQ portal

Overview of already submitted questions including status and search

Submit a question

Push notification when question answered

IDEATION ♀
Further use cases

CORPORATE SUGGESTION SYSTEM

Give your employees a voice in the company suggestion scheme.

VOTING

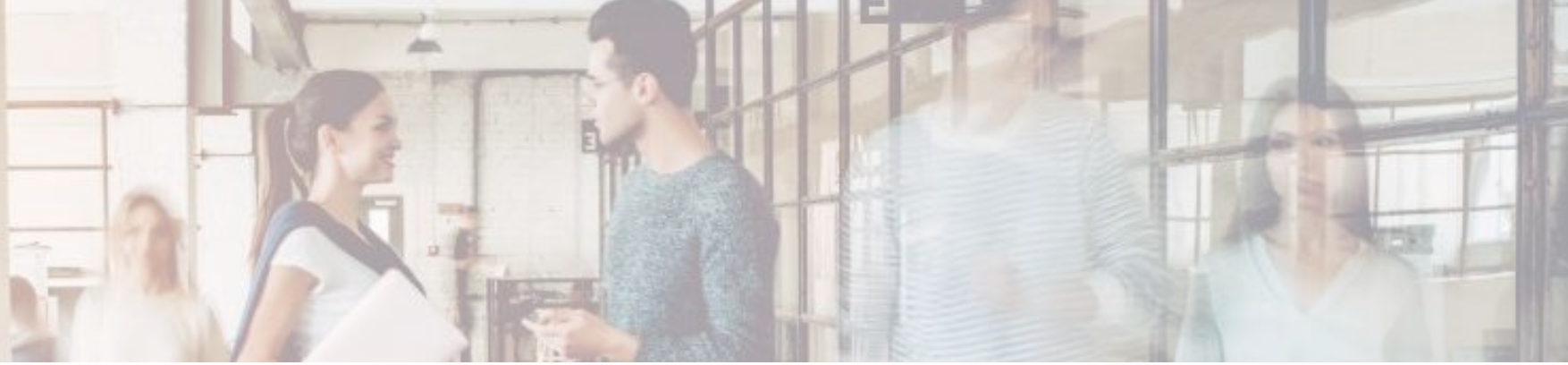Let your employees vote, e.g. about planned sessions at an internal barcamp.

BULLETIN BOARD

Replace your analog bulletin board with digital integration into your intranet.

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IDEATION 💡
Features

STATUS

Ideas have a **processing status**. This can be set or changed by the editor.

FEEDBACK

Idea providers and interested parties receive a **push notification** when the status of an idea changes.

EXPORT

Ideas can be **exported** as a **CSV file** for further processing (optionally also **anonymized**).

AUTHORIZATIONS

Individual authorizations can be defined per processing status. Users can also post ideas **anonymously** if required.

SEARCH

Ideas can **be searched, filtered and sorted**.

CATEGORIES

Ideas can be **assigned to individually configurable categories**.

COMMUNICATION

Through **likes**, employees can give ideas their voice. Ideas can also be **commented** on.

DESIGN

Enrich ideas with **image files or additional attachments**.

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CONTINUOUS IMPROVEMENT - IDEATION 💡
Previous releases and planned features

14th June 2019

Version 2.0

- Draft mode for ideas
- Better button appearance
- Allow to attach images as image galleries to ideas

- Comment function for ideas
- Push notifications for voters
- Improved search & navigation
- Status of the idea always visible
- Icons for a better overview

Version 3.0

13th Nov 2019

3rd July 2020

Version 3.1

- Filtering by idea category
- Improved homepage design
- Configuration options for permissions depending on the status of an idea

new

Roadmap

- Voting History
- Sharing of ideas
- Editing ideas for authors
- Distribution list: Information to a certain group of users when posting ideas

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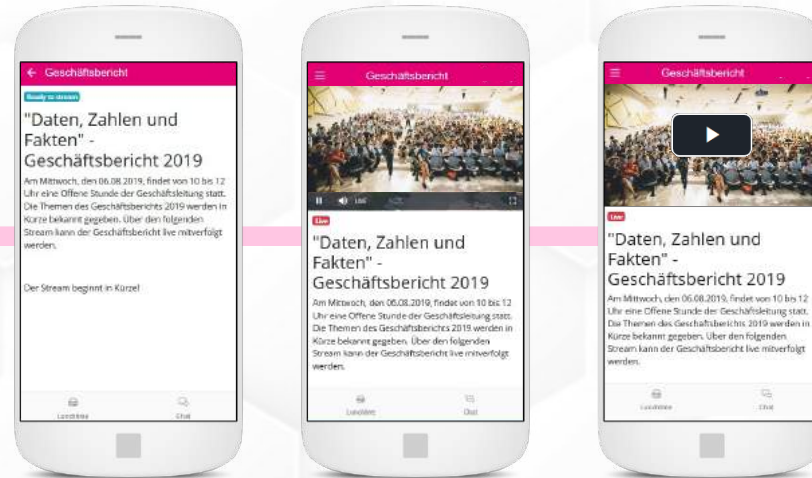**06**

LIVE PLUGIN
Version 1.2.2

LIVE PLUGIN 🖥
Overview - What has our plugin to offer?

CHALLENGE

- Employees work at different locations, so it is often **difficult to involve all employees** in company events

- **High travel costs** to participate in live events

- **Event recordings** are not available afterwards

OUR SOLUTION

Live Plugin

Click me!

BENEFITS

- **Live streaming of events and meetings,** access for employees also possible **via smartphone**

- **Integration of all employees,** no matter what time or place

- **On-demand recordings** are still available afterwards

- Increase of the participation rate

- Reduction of travel costs
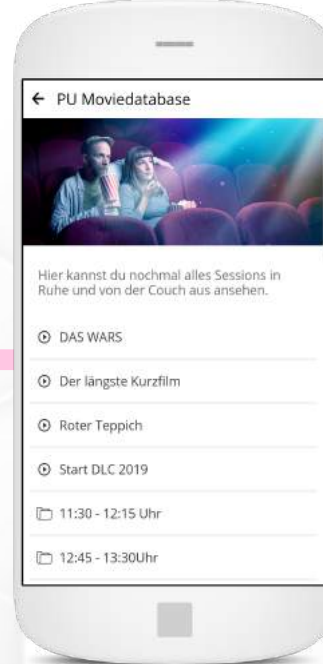
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USE CASE: LIVE 📽
Session streaming

Landingpage of the event

Overview page with all content

Movie database with all streams

Session livestreaming

Streams with presentations & live video

Recordings available on-demand

LIVE
Further use cases

LIVE EVENTS IN THE COMPANY

Stream your company events live to all your employees.

RECORDING

Record events to make them available to your employees on-demand.

TRAININGS & WEB TRAININGS

Make recordings of training and web training available to all your employees easily via streaming video.

INTERVIEWS

Perform interviews with employees or customers easily via live stream.

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LIVE Features

VIDEOS & RECORDINGS

Editors can create one or more **live streams** and provide **on-demand recordings.**

Users can view **live streams or on-demand** recordings

DESCRIPTION

Possibility to add an **individual description** to the livestream and **display the status**

STATISTICS

Display of the number of **live viewers**

DEVICES

Supports webcams, smartphones and professional video equipment

EDITING

Integrated video-editing functions

SCOPE

50 hours per year included, which can be used individually

The booking of **additional hours** is also possible.

No limitation of (simultaneous) user counts

LIVE
Support

INCLUDED

- **Introduction training** via a web session
- **Support via e-mail** during business hours*

SUPPORT SERVICES ON REQUEST

- Event-based licensing
- **On-site support** for live streaming with a professional video team
- Providing **technical equipment**

*Monday to Friday from 09:00 to 17:00 CET, but not on national or Saxon holidays

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CONTINUOUS IMPROVEMENT – LIVE
Previous releases and planned features

12th June 2019

Version 1.0

- Initial version of the Live Plugin
- Administration interface for the configuration of the livestream
- View the live stream within the application for users

9th August 2019

Version 1.1

- Addition of statistics: Display of the number of participants
- Adding a possibility for editors to download the recorded video

30th January 2020

Version 1.2

- Integrated function to cut the video for editors

new

Roadmap

- Web-RTC input (creating a live stream directly from the browser)
- Feedback channel for users / live chat
- Development of statistics

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07

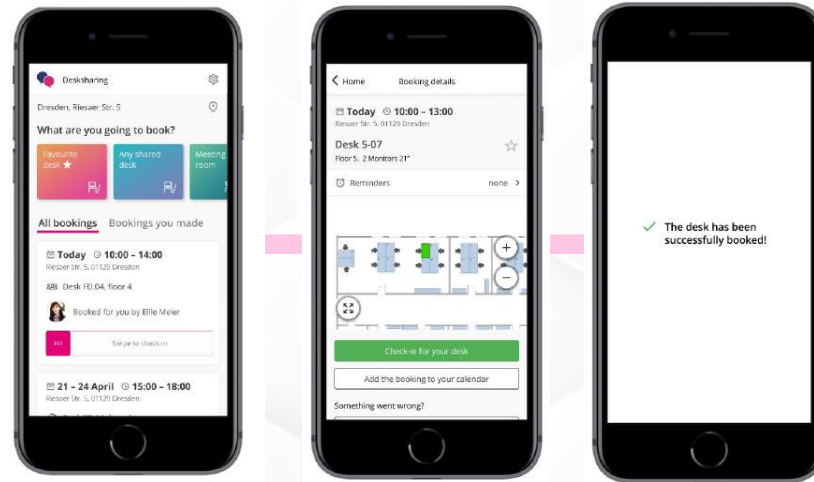## SMART SPACES
PLUGIN
Version 1.0

SMART SPACES PLUGIN 🏠
Overview - What has our plugin to offer?

CHALLENGE

- **Limited number** of work places in the office

- Additional restrictions due to **corona specifications**

- **Utilization is not recorded** in a standardized system

- Travelling to work **without a safe work place,** which creates frustration among employees

- **Time expenditure** by searching for free work places

OUR SOLUTION

**Smart Spaces Plugin**

Click me!

BENEFITS

- **Search and book** work places, meeting rooms and project areas **quickly and easily via app**

- Enabling evaluations of **office and building utilization** based on standardized data

- Employees receive an overview of all **current and future bookings**

- **Unused bookings** are unlocked again

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USE CASE: SMART SPACES 🏠
Work place booking
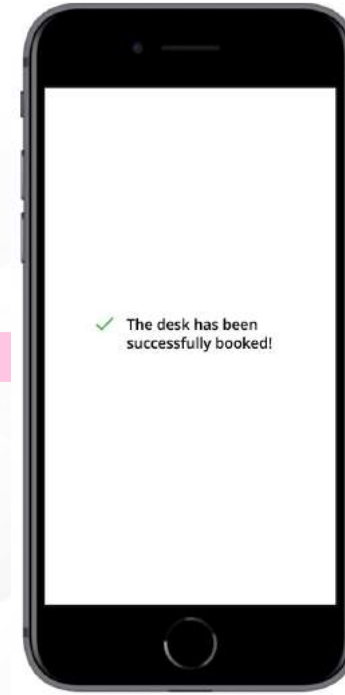
SMART SPACES PLUGIN
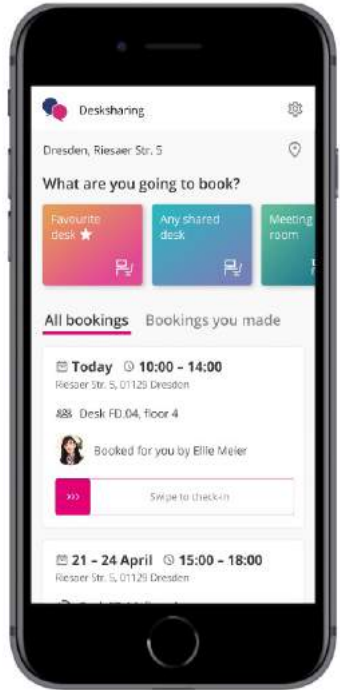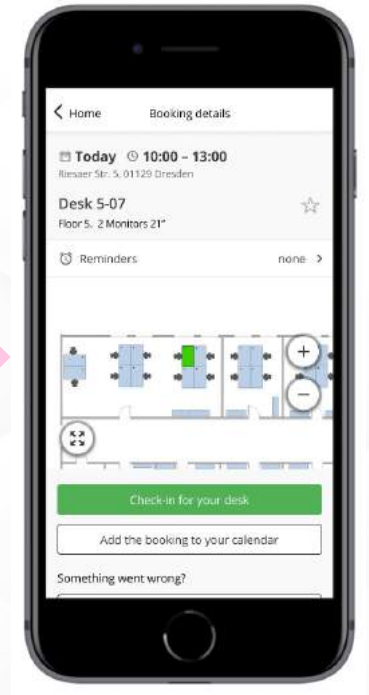

Landingpage
Smart Spaces

Space Booking

Selection and
booking

Confirmation

Booking details

SMART SPACES ⌂
Features

BOOKING

Simple booking of a room or work place directly from the application

OVERVIEW

Users get an **overview of their bookings** and can change them.

LIVE EVALUATION

Via the application or a dashboard the **area utilization can be viewed** live at any time.

INTEGRATION

The mobile view can be **integrated into existing employee apps** or can be combined with a **bot solution.**

TEAM BOOKING

Make a booking **automatically for the whole team**

FAVORITE PLACE

Users can set up a favorite place

KONFIGURATION

Import **existing area plans** or create them individually.

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MEETING ROOM

Recording of meeting room utilization via Enocean passive infrared sensor.

INVENTORY

Identification of **usage cycles of inventory** in work and office spaces via Enocean multisensor.

WASHROOMS

Counting of utilization cycles of washrooms for dema**nd-controlled cleaning/refilling of hygiene articles** via Enocean magnet contact sensor.

WORKPLACE CONDITIONS

Identification of workplace conditions (temperature, CO2, ...) to **provide health-friendly working environments** for your employees.

INDIVIDUAL PLACE

Identification of **individual workplace use** via Enocean Multi Sensor.

SMART SPACES CLOUD

Transmission of Enocean signals **from the physical working environment** via a retrofit gateway **into the digital world** of the Smart Spaces Cloud.

SMART SPACES Extensions

Battery and wireless sensor technology for your office environments

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INCLUDED VISUALIZATIONS

- **Application as plugin** for integration into your intranet platform or mobile website to search and book work places

- Display of **free and occupied places** for users

- Standard **web dashboard** for users and editors to visualize the space allocation including the **current status**

- **Self-service administration** interface for space management for editors

UNTERSTÜTZENDE LEISTUNGEN AUF ANFRAGE

- **Introduction workshop** for the platform

- **Initial configuration** of the area plan and adaptation of the displays to your company CI/CD

- **Individual sensor equipment** of your areas for background detection of occupancy

- Possibility to create an **occupancy list for evacuations** or conformity to occupancy restrictions

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SMART SPACES ⌂
Support

SMART SPACES ⌂
Cloud

VARIETY

With your instance of the Smart Spaces Cloud, numerous spaces and locations can be connected, evaluated and optimized.

FURTHER USE CASES

The collected data can be flexibly distributed via an open REST API to various channels, including existing company apps and applications. Statistical analysis of collected data is also possible.

INTERFACES

Further use cases can easily be implemented with the help of pre-integrated sensor technology (counting people, determining distribution in the room, implementing access restrictions, etc.) The Smart Spaces framework offers a quick start and individual scalability of the desired features to design your spaces intelligently.

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08

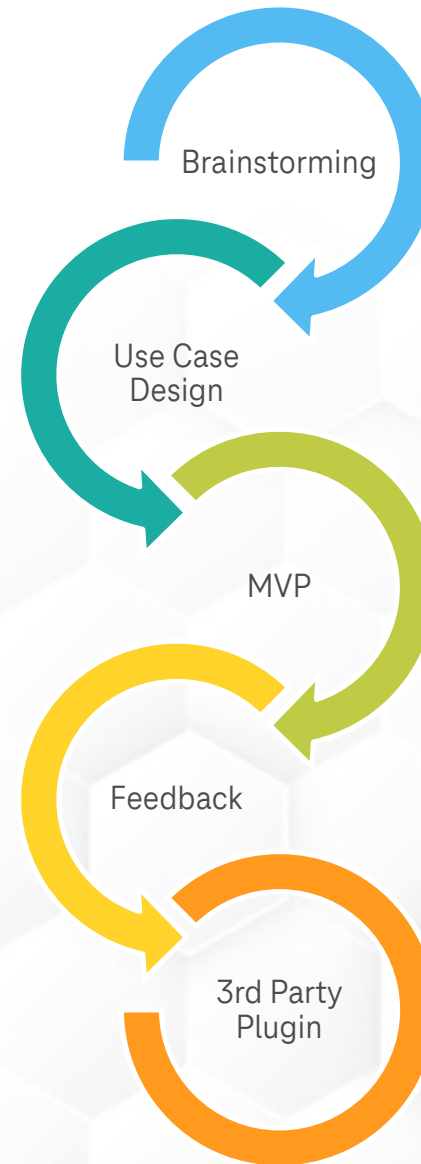## CUSTOM PLUGINS & INTEGRATIONS
Providing customized plugin solutions and integrations

COCREATION WITH CUSTOMERS
We are faster together!

CUSTOMER	**CUSTOMER**
CUSTOMER	**T-SYSTEMS**

Brainstorming

Use Case Design

MVP

Feedback

3rd Party Plugin

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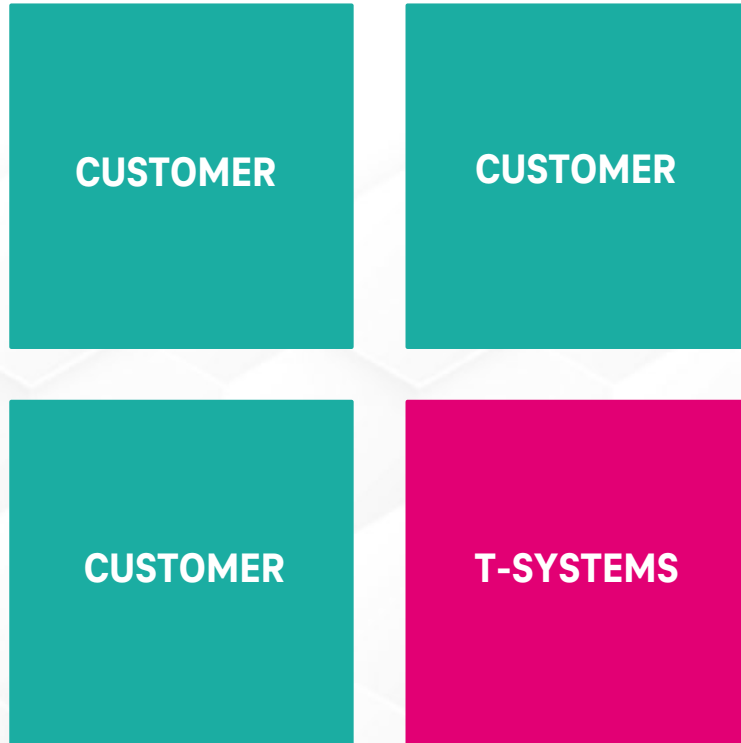
IDEAS FOR MOBILE EMPLOYEE SERVICES

| PRE- & ONBOARDING | TIME TRACKING | SALARY | VACATION REQUEST | SICK NOTE |
| FURTHER TRAINING | ADVOCACY | SUSTAINABILITY | EMPLOYEE SHOP | SHIFT PLAN |

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INTEGRATION MOVINGIMAGE
Overview - What has our integration to offer?

CHALLENGE

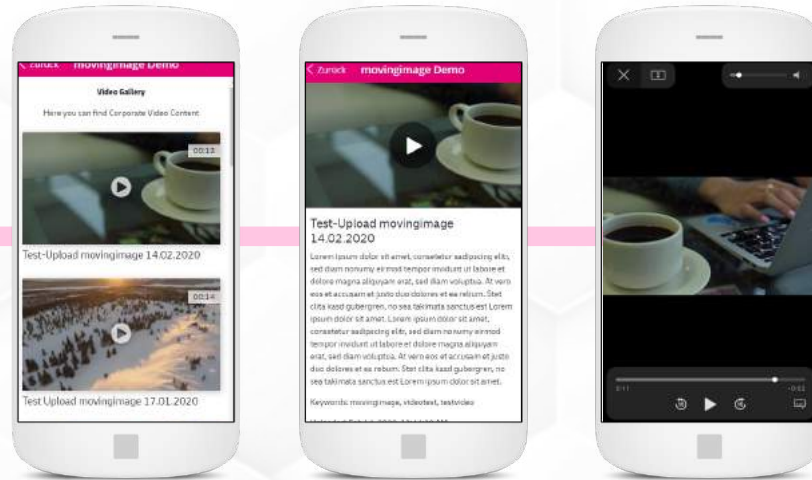- **No access for all employees** to the internal video portal, employees **do not see all the content** they are interested in

- **No standardized platform** for videos on different topics (e.g. instructions)

- **Addressing the entire staff** is often difficult to organize

SOLUTION

movingimage Integration

Click me!

BENEFITS

- Integration into **mobile intranet** provides **access for all employees**

- Possibility to give **communication content** to employees also via video - also target group specific

- Can be used for **different scenarios**, e.g. for training, CEO vlogs, ...

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MOVINGIMAGE
Campaign videos

MOVINGIMAGE

Quick link on the start page

Announcement of the new video channel
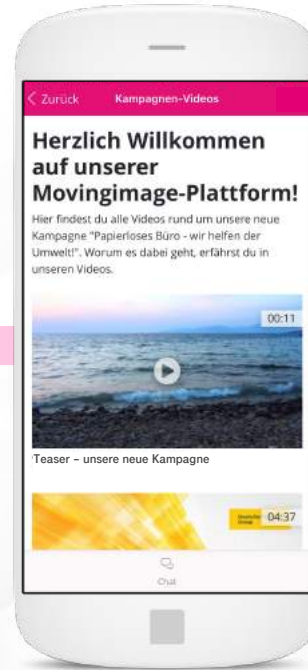
Overview page with all videos
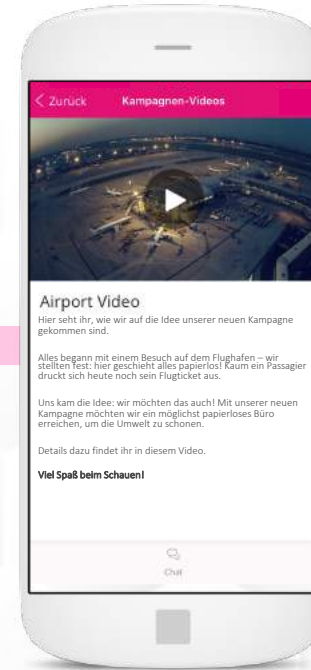
Detail view of a video with title and description
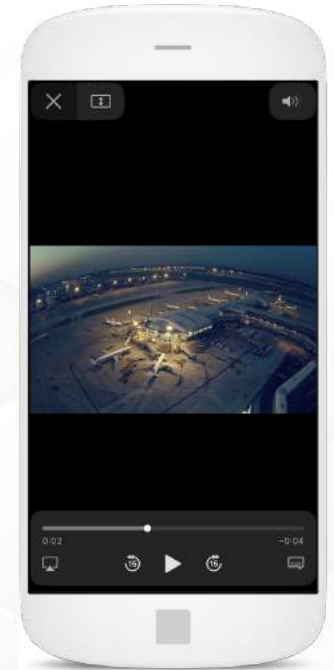
Play videos directly in the intranet

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MOVINGIMAGE
Further use cases

movingimage

CEO-VLOG

Design a CEO-Vlog as a video channel in your mobile intranet.

TOPIC SPECIFIC VIDEO CHANNELS

Use topic-specific video channels, for example to offer training videos.

CAMPAIGN AND IMAGE VIDEOS

Use campaign and image videos to address your employees.

TUTORIALS & TRAINING VIDEOS

Use movingimage to provide tutorials and trainings in video format, e.g. for new employees or operational processes.

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MOVINGIMAGE
Features

movingimage

INTEGRATION	CONFIGURATION	FILTERS	GALLERY	DETAILED VIEW
Address all employees by **integrating videos from your company's video platform** based on movingimage.	Configure the interface to your movingimage platform and adapt the design of the player to your CI/CD guidelines.	Create several **different video galleries via filter** functions for editors (filtering by tags, video channels, etc.)	Display of the video **overview in a video gallery.**	**Detailed view** of the videos with further information.

CONTINUOUS IMPROVEMENT – MOVINGIMAGE
Previous releases and planned features

21st April 2020

Version 1.0

- Initial version of the movingimage integration

- Administration surface for configuration of the interface and filters

- Possibility to integrate individual fonts

- Design improvements

- Optimizations in the configuration of the interface

Version 1.1

9th July 2020

new

Roadmap

- Search and filter options for users

- Display of likes and comments

- Like and comment videos

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TRIAL PERIOD

IMPORTANT NOTES

TEST PERIOD

The Employee Experience Plugins (Quiz, Poll, Ideation, Live) are activated for **one month for demo purposes** on your platform.
During this period you can test the plugins in detail.

DATA PRIVACY

The plugins are hosted in the Microsoft Azure Cloud in a German or European data center. Please note that during the test period, the plugins **can only be used with test data.** The use of productive or even personal data is expressly discouraged due to the lack of a contractual basis (especially regarding contract data processing).

SUPPORT CONDITIONS

T-Systems Multimedia Solutions GmbH **provides no guarantee or support** for the use of the plugins during the test period.

PROCESS TRIAL PERIOD

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1 week	1 – 3 days	3 weeks	1 week

Incoming customer request → Signature letter of intent → Start trial period → Feedback talk → Customer decision

Analysis & Letter of Intent → Activation → **Trial Period** → **Evaluation & next steps** → **Preparation for productive use**

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1 **ANALYSIS & LETTER OF INTENT**

Incoming customer request, checking of the project for the use of one or more Employee Experience Plugins based on the concrete use case by T-Systems MMS, letter of intent to run the trial period for free.

2 **ACTIVATION TRIAL PERIOD**

Information to developer of the platform, activation of the plugin(s) in customer environment/demo environment by developer

3 **TRIAL PERIOD**

Use of the plugin(s) for test/analysis purposes, 4-week period of use

4 **EVALUATION & NEXT STEPS**

Feedback already during the trial period, final feedback session between customer & T-Systems MMS

5 **CUSTOMER DECISION**

If the customer decides for the use of one or more plugins, the preparation of the productive employment takes place. If the customer decides against the use of one / several plugins, the plugin is deactivated again and all customer data is deleted.

6 **PREPARATION PRODUCTIVE USE**

Definition of the organizational, technical and commercial framework, coordination of time schedule

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PRICES

OUT EMPLOYEE EXPERIENCE STORE
Calculate your price individually

PLUGINS

https://employee-experience-store.com/plugins/

PRICE CALCULATOR *

https://employee-experience-store.com/en/plugins/prices/

PLUGIN PACKAGES

https://employee-experience-store.com/en/plugins/plugin-packages/

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*Prices for Custom Plugins and integrations on request

YOUR CONTACT

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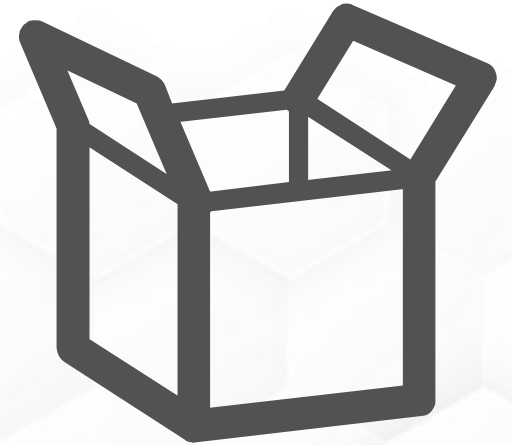
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